

Community Safety and Homelessness & Housing Monthly Services Scorecard

March 2026

Community Safety Plan

Service performance measures	Annual baseline	Annual forecast	Monthly %	Trend = ↓ ↑
City amenity patrols conducted daily	90%	>90%	100%	=
% of Community Safety Plan actions on track	80%	>80%	>80%	=

Service statistics	Annual baseline	Annual forecast	This month	Trend = ↓ ↑
City amenity patrols of hotspot locations (incl. Fitzroy, Carlisle and Acland Streets)	1,825	Increase	Daily across 144 locations (97 hotspots)	↓
Customer community safety and housing and homelessness enquiries per year (CRMs)	455	No change	50	↑

Operations tracking	This month	Trend = ↓ ↑
Partnered patrols with outreach activities	14	↑
Joint patrols with Victoria Police	5	↑
Clean ups undertaken (by hotspot location)	49	↑
000 calls during patrols	4	↓
000 calls attended	5	↓

Homelessness and Affordable Housing Strategy

Outcome Indicators	Annual baseline	Annual forecast	This month	Trend = ↓ ↑
Number of people experiencing homelessness on the Port Phillip By-Name List	<50	<30	73	=
Number of people actively sleeping rough Port Phillip By-Name List	<15	<15	49	↑

Service performance measures	Annual baseline	Annual forecast	This Month	Trend = ↓ ↑
Number of older people housed through Council's Sponsorship Housing program	<50	<50	2	=

Service statistics	Annual baseline	This month	Trend = ↓ ↑
Customer housing and homelessness enquiries	455	50	↓

Monthly Program Spotlight

Over February all but one remaining vacancies have been filled at Madden House with a final allocation to be made this week. Local Laws safety and amenities officers have noted how 'quiet' it has been on the streets with so many individuals who were chronically sleeping rough now housed. Madden House is a property which has on-site wraparound support services to help people with complex needs to thrive and stay in housing. Council proudly partnered with the Victorian Government, through Homes Victoria, and St Kilda Community Housing to help bring Madden House, named after former SKCH Chair Paul Madden, to life.