

Community Safety and Homelessness & Housing Monthly Services Scorecard

July 2026

Community Safety Plan

Service performance measures	Annual baseline	Annual forecast	Monthly %	Trend = ↓ ↑
City amenity patrols conducted daily	90%	>90%	>90%	=
% of Community Safety Plan actions on track	80%	>80%	>80%	=

Service statistics	Annual baseline	Annual forecast	This month	Trend = ↓ ↑
City amenity patrols of hotspot locations (incl. Fitzroy, Carlisle and Acland Streets)	1,825	Increase	31 (Daily patrols over 104 hotspot locations)	↑
Customer community safety and housing and homelessness enquiries per year (CRMs)	455	No change	42	↓

Operations tracking	This month	Trend = ↓ ↑
Partnered patrols with outreach activities	4	↓
Joint patrols with Victoria Police	4	↓
Clean ups undertaken (by hotspot location) - Port Melbourne: 1 - Acland Street, St Kilda: 16 - Fitzroy St, St Kilda: 14 - Jackson St, St Kilda: 2 - Woodstock Car Park, St Kilda: 1 - Unique locations (e.g. Fraser St Dunes): 10	44	↑
000 calls during patrols	2	=
000 calls attended	2	↓

Homelessness and Affordable Housing Strategy

Outcome Indicators	Annual baseline	Annual forecast	This month	Trend = ↓ ↑
Number of people experiencing homelessness on the Port Phillip By-Name List	<50	<30	78	↑
Number of people actively sleeping rough Port Phillip By-Name List	<15	<15	52	↑

Service performance measures	Annual baseline	Annual forecast	This Month	Trend = ↓ ↑
Number of older people housed through Council's Sponsorship Housing program	<50	<50	2	=

Monthly Program Spotlight

The BNL continued to be actively reviewed throughout July, with partner agencies working collaboratively to identify, assess and support people experiencing homelessness. Regular case discussions enabled coordinated responses, addressed barriers to housing and prioritised those with the highest levels of vulnerability.

New clients were added to the BNL through outreach, referrals and service engagement. A number of individuals progressed along the housing pathway, including placements into temporary accommodation, social housing offers and increased support connections.

An emerging trend is a significant increase in inflows to the BNL, particularly following the closure and boarding up of laundries and community rooms within DFFH estates, especially at 114 Inkerman Street (Pinaroo). Similar increases are being reported across metropolitan Zero projects. There has also been a rise in people experiencing homelessness for the first time, driven by increasing rents and cost-of-living pressures.

Performance measures, service statistics and outcome indicators are measures from the Community Safety Plan and Homelessness and Affordable Housing Strategy.