

## **Public Question Time – answers to questions taken on notice\***

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Concerning the public meeting concerning the middle park library held on 13 February 2018, visitor numbers were used as the basis for the various statistics and comparisons - did councillors use these same statistics as their starting point to repurpose the middle Park Library?

Are councillors aware that the automatic counter used for the count of visitors to MPL does not work?

That this counter has not functioned correctly for years?

Does council know when the automatic counter at MPL ceased to reliably function?

Are councillors aware the counts are manually performed at MPL by staff members, which may contribute to the statistics being lower than those where automated counters are used?

When is the COPP Council prepared to install a function door counter?

**Michael Sabada**

### **Response**

The data presented at the public meeting on 13 February was mainly intended for information purposes to help contextualise the Middle Park Branch in terms of the library service as a whole. Councillors did not make their initial decision based on this information alone.

The calibration of the automatic counter used to calculate visitor numbers at Middle Park Library can occasionally “double-count” visitors.

To ensure the accuracy of this data, library staff have been manually recording the number of visitors. This thorough count includes everyone visiting the library, not just patrons checking books out.

This manual recording was undertaken during the assessment period referred to in the papers about re-purposing the library.

*\*Note: answers to any questions in Councillor Question Time which were answered at the meeting are included in the minutes of that meeting.*