



Financial hardship - rates waiver 2025/26

What you need to do



Complete the form

Make sure all relevant sections are completed and you have supplied all supporting documents.



Submit application

This form and supporting documentation must be submitted via email or mail.



What comes next

Please allow 28 days for assessment of this application. We will contact you if more supporting documentation is required or if this application has been approved.

Read before starting

Please carefully review our **Financial Hardship Policy** before applying or visit:

🔗 portphillip.vic.gov.au/rates-valuations

How to apply

Submit this form and required supporting documentation:

✉️ rates@portphillip.vic.gov.au

✉️ Private Bag 3, St Kilda VIC 3182

1 Declaration

All the information in this application is true and correct.

I have owned my property since

I have provided all necessary supporting information and documents.

2 Property details

Unit number	Number	Street name		
Suburb / locality		State	Postcode	Assessment number

3 Applicant's details

First name

Last name

Best phone number to contact you on Email

Address (if same as question 2, go to question 4)

Unit number

Number

Street name

Suburb / locality

State

Postcode

4 Household status

Do you have any dependants living with you?

Yes. Please provide details:

No

How many dependants?

Age of dependants

Are you a pensioner

Yes. Please provide your CRN number

No

Are you currently being provided any form of Government Assistance (including grants)?

No

Yes. Please provide details:

Type of assistance and amount received (please attach any supporting documentation)**Are you:**Single (go to **question 5**)

Married

Defacto

Widow / widower (go to **question 5**)**If married or defacto, please provide details of your spouse**

First name

Last name

Address (if your spouse has the same address as yours, go to **question 5**)

Number, street name and suburb

State

Postcode

5

Hardship details

6

Assets (as of July 2024)

Property

Value

\$

Details

Shares

Value

\$

Details

Motor vehicles

Value

\$

Details

Investment property or land

Value

\$

Details

Bank deposits (including banks, building societies and credit unions)

Value

\$

Details

Other investments

Value

\$

Details

7

Income (yearly)

8 Expenses (monthly)

Mortgage	Council rates	Insurances
\$	\$	\$
House (insurance, maintenance)	Utilities (gas, electricity, water, phone)	Medical (doctor visits, medications)
\$	\$	\$
Credit or store cards	Groceries (food, petrol)	Other (school fees, personal loans)
\$	\$	\$

9 Liabilities

Office use only

Application number	Date lodged
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For further information or a large print version

📞 ASSIST 03 9209 6777 🌐 portphillip.vic.gov.au/rates-valuations ✉ rates@portphillip.vic.gov.au