



Hard and Green Waste Collection Guidelines

The City of Port Phillip provides a hard and green waste collection service to dispose of larger items and green waste which can't go in household waste and recycling bins. **Please read these guidelines carefully.**

- Eligible households can book up to four collections per year;
- Eligible apartment blocks can book up to six collections per year;
- Residents in apartments must book through their building manager or owners corporation.

Before you book a collection

Make sure that you comply with the guidelines below and that your waste is ready for pickup on the day booked. If your collection does not comply with the guidelines, it won't be picked up.

How much waste can be collected?

The following amounts can be collected as part of your booking:

- Up to two cubic metres of hard or green waste per booking **OR**;
- Up to two cubic metres hard waste, plus two cubic metres green waste (up to four cubic metres combined). Four cubic metres is roughly a level tray on a standard ute;
- Items under 50 kg weight and 1.5 metres length, as they'll be lifted by two people.

Where can I put my waste?

- Place waste on the kerb the night before your booked collection. It's illegal to put items out more than 24 hours before pickup. Stack items neatly so they don't obstruct a footpath, driveway or road;
- Items can't be collected from within your property or be returned once collected.

What can be collected?

Accepted materials must be sorted into three piles:

Hard waste

- ✓ Household furniture
- ✓ Mattress and bed base (one of each)
- ✓ Crockery, mirrors, window glass
- ✓ Carpet and linoleum

Green waste

- ✓ Grass clippings, weeds, vines and leaves
- ✓ Tree cuttings and prunings (bundled with twine, boxed or bagged)
- ✓ Tree roots and limbs

Metal, whitegoods & e-waste

- ✓ Whitegoods and appliances (fridge doors removed)
- ✓ Empty oil heaters and tanks
- ✓ Empty paint cans (lids off)
- ✓ Scrap metal and car parts
- ✓ Metal furniture or parts
- ✓ Items with a cable or battery

Size and weight limits apply: Up to 1.5 metres length (except mattresses and bases) and 50 kg weight per item.



What can't be collected?

These materials are not accepted for hard waste collection:

- ✘ Car batteries or tyres
- ✘ Chemicals, pesticides, paint or other liquid waste
- ✘ Gas bottles
- ✘ Household waste or recyclables - put these in your yellow recycling bin
- ✘ Industrial or hazardous waste, including asbestos
- ✘ Rubble, concrete, soil or material from renovation or building sites

Keep these items on your property until a suitable disposal option is arranged. Placing materials that can't be accepted with your collection out on the street is considered illegal dumping and fines apply.

Changes to bookings

If you are unable to make use of a booked collection, please cancel your existing booking first by calling ASSIST on (03) 9209 6777. Once cancellation is confirmed, you can lodge a new booking request. Cancellation requires minimum 2 working days' notice (prior to your booked collection date) by phone only.

Not sure how to dispose of an item?

Residents can make use of free recycling drop off services and dispose of household waste at our Resource Recovery Centre. See the list of accepted materials on our [Resource Recovery Centre](#) page.

The annual [Don't Waste It! Waste and Recycling Guide \(PDF 3.5 MB\)](#) provides up-to-date information on Council's waste and recycling services, including a comprehensive A to Z guide to disposing of common items.

If you exceed your annual hard waste allocation or need to dispose of items that can't be accepted through the collection, we recommend that you contact a commercial provider for additional services.

What happens to hard waste?

After your hard waste has been collected, we sort the items to recover recyclable materials including mattresses, e-waste and timber. Once recyclables are recovered, the remaining waste is sent to landfill.

Consider donating or selling items in good condition before booking a collection. Shopping wisely and donating pre-loved items to op shops, not for profit organisations and friends and family who can use them dramatically reduces your waste-line, saving time, money and effort in future clean-ups.

Need more information?

Visit our website to learn more about Council's [waste and recycling services](#). You can also call ASSIST on 03 9209 6777 or send us an [online request](#).

[Contact us](#) for language-specific interpreter services or to use the National Relay Service.