Goal one is to **Belong**:

Help people to participate in Port Phillip life, with a focus on the vulnerable and disadvantaged

Library Action Plan - What we will do to help people Belong

- 1. Develop a 10-year asset renewal and redevelopment program to meet the growing and changing needs of Port Phillip residents, including:
- 2. Increase literacy, digital literacy, literature and creative programs across the library network that bring people with common interests or social needs together
- 3. Support Council role in strengthening cultural heritage, protecting local identity and enabling storytelling through continued investment in Local History services and resources
- 4. Build partnerships and explore co-location opportunities with organisations such as public and non-profit agencies, community groups, schools and businesses to increase outreach activities that take the library into the community, with a focus on disadvantaged and vulnerable communities and individuals

Goal two is to Connect

Connect people with each other, services and resources, and the world around them

Library Action Plan - What we will do to help people Connect

- 1. Build a high-quality and contemporary hardcopy and digital library collection that responds to diverse and emerging community needs
- 2. Review and update the library's collection and circulation policies and practices to increase community access and utilisation
- 3. Participate in State-wide library sector resource-sharing initiatives to increase cost efficiency and improve outcomes for our community
- 4. Utilise a new, more interactive library website to enhance access to digital services. Build better communications strategy to enhance access to our collection, events and Library news.
- 5. Deliver technology support and digital literacy programs for people who lack skills and confidence in using technology devices, tools and platforms.

Belong in Year One: 2021 - 22

Help people to participate in Port Phillip life, with a focus on the vulnerable and disadvantaged

Jul-21 Aug-21 Sep-21 Oct-21 Nov-21 Dec-21 Jan-22 Feb-22 Mar-22 Apr-22 May-22 Jun-2 Develop 10 year asset renewal strategy - current state and options

co-design process for space at St Kilda

Realign staffing resources to increase staff involved in delivering programs

Establish partnership with local historical groups

Trial a new community partnership and program each year.

Deliver information and literacy sessions in public spaces

Partner with health services to engage & support Covid recovery

Connect in Year One: 2021 - 22

Connect people with each other, services and resources, and the world around them

Jul-21 Aug-21 Sep-21 Oct-21 Nov-21 Dec-21 Jan-22 Feb-22 Mar-22 Apr-22 May-22 Jun-22

Complete stocktake and update collections strategy

Develop plan to increase membership

Develop profile of users and stocktake collection at each library

Develop an engagement plan for users to tell us what they want

Participate in working groups and campaigns with PLV each year

summer reads program

Build tip sheets for using Library Apps and improve navigation

Increase digital education delivered each year

Undertake a staff IT skills audit

Support connection for digital certificates for Covid recovery

Support people of all ages, backgrounds and circumstances to read, learn and enrich their lives

Library Action Plan - What we will do to help our services Grow

- 1. Participate in community infrastructure planning for Fisherman's Bend and South Melbourne to ensure library and learning services considerations are included
- 2. Increase early years and youth resources, space and services and programs across library branches, online and in the community.
- 3. Implement a communications strategy to better inform existing and new audiences about what services, programs and collections the libraries offer
- 4. Increase amenity and make library spaces lighter, brighter, more accessible and welcoming and removing barriers between customers and staff
- Implement a volunteer program to extend library services, particularly to vulnerable groups such as the homeless, children at risk and the elderly
- 6. Build partnerships and explore colocation opportunities with organisations such as public and non-profit agencies, community groups, schools and businesses to increase outreach activities that take the library into the community, with a focus on disadvantaged and vulnerable communities and individuals.

Goal four is to Create

Inspire people to be creative, turn their ideas into reality, and participate in a prosperous creative ecosystem

Library Action Plan - What we will do to help people to Create

- 1. Implement a community-driven creative production and education program for all age groups
- 2. Create, capture and make available original material such as podcasts, events and oral histories that reflect local voices and experiences
- 3. Establish an artist/writer/storyteller in residence program in libraries
- 4. Support delivery of Council's Live Music Action Plan by creating space for performance, rehearsal, exhibition and creative development
- 5. Develop partnerships with local businesses, schools and creative industries to establish Port Phillip libraries as centres of excellence in digital technology resources and education
- 6. Support initiatives identified in Council's Game Action Plan, including spaces and resources for people to play, learn, experiment and create

Grow in Year One: 2021 - 22

Support people of all ages, backgrounds and circumstances to read, learn and enrich their lives

Jul-21 Aug-21 Sep-21 Oct-21 Nov-21 Dec-21 Jan-22 Feb-22 Mar-22 Apr-22 May-22 Jun-22 Continue to contribute to planning and development for the Fisherman's Bend

Engage young people in creative space planning

Develop a communications strategy for Covid recovery

Realign library resourcing to create greater focus on comms and marketing.

Improve printing option for customers at all Libraries

Instigate partnerships to reach vulnerable groups

Outreach Library programs in public housing estates

Create in Year One: 2021 - 22

Inspire people to be creative, turn their ideas into reality, and participate in a prosperous creative ecosystem

Jul-21 Aug-21 Sep-21 Oct-21 Nov-21 Dec-21 Jan-22 Feb-22 Mar-22 Apr-22 May-22 Jun-22

Scope programs/activities to align with cultural events in the city

Begin conversations with industry and industry partners

Reach out to gaming industry to develop programs

Respond to the needs and aspirations of our diverse and growing community.

Library Action Plan - What we will do to Sustain our services and

- 1. Establish libraries as climate emergency relief centres and host public education, discussions and forums on climate change and sustainability
- 2. Implement a 5-year library technology plan to respond to changing community needs and expectations
- 3. Develop a comprehensive children's education program
- 4. Develop a library consultation and feedback program that involves local residents, community organisations and partners in reviewing, evaluating and designing library services, spaces and programs
- 5. Implement a library workforce recruitment and development plan to ensure staff resourcing, skills, capacity and commitment meet or exceed emerging community needs and service demands
- 6. Improve staff rostering and resource allocation to increase operational efficiency across the network
- 7. Establish a staff team to lead and develop programming, community development, public engagement and feedback.

Sustain in Year One: 2021 - 22

Respond to the needs and aspirations of our diverse and growing community.

Jul-21 Aug-21 Sep-21 Oct-21 Nov-21 Dec-21 Jan-22 Feb-22 Mar-22 Apr-22 May-22 Jun-22

Current state assessment complete

Scope renewal of existing tech infrastructure

Complete business case for Tech Strategy

Monitor customer satisfaction with Library services

Revise recruitment strategy and skills net

Undertake a staff skills audit

Implement new rostering system for Library staff

Develop a best practice guide for rostering to drive efficiencies Realign staff resources and create a programs lead

Library Action Plan - Anticipated Implementation Timelines (Year 2)

Goal one is to **Belong**:

Help people to participate in Port Phillip life, with a focus on the vulnerable and disadvantaged

Library Action Plan - What we will do to help people Belong

- 1. Develop a 10-year asset renewal and redevelopment program to meet the growing and changing needs of Port Phillip residents, including:
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- 4. Build partnerships and explore co-location opportunities with organisations such as public and non-profit agencies, community groups, schools and businesses to increase outreach activities that take the library into the community, with a focus on disadvantaged and vulnerable communities and individuals

Goal two is to Connect

Connect people with each other, services and resources, and the world around them

Library Action Plan - What we will do to help people Connect

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- 4. Utilise a new, more interactive library website to enhance access to digital services. Build better communications strategy to enhance access to our collection, events and Library news.
- 5. Deliver technology support and digital literacy programs for people who lack skills and confidence in using technology devices, tools and platforms.

Belong in Year Two: 2022 - 23

Belong: Help people to participate in Port Phillip life, with a focus on the vulnerable and disadvantaged

Jul-22 Aug-22 Sep-22 Oct-22 Nov-22 Dec-22 Jan-23 Feb-23 Mar-23 Apr-23 May-23 Jun-23 Develop 10 year asset renewal strategy - detailed plan for each site

Refurbish St Kilda Library to increase flexibility of spaces

Develop engaging and interactive children's area at St Kilda Branch

Increase programming by 10% from 2021-22

Develop a local history awareness and strengthening schedule each year:

Trial a new community partnership and program each year

Identify spaces for community organisations to deliver programs and services

Connect in Year Two: 2022 - 23

Connect people with each other, services and resources, and the world around them

Jul-22 Aug-22 Sep-22 Oct-22 Nov-22 Dec-22 Jan-23 Feb-23 Mar-23 Apr-23 May-23 Jun-23

Increase collection items that are less than 5 years old up to 60% (2% in each year)

Report annually on increase in Library use/membership to the community

Ensure collections at branches reflect local interests ad needs

Increase involvement in Libraries Change Lives with visible messaging and programming

summer reads program

Library App developed

Library App launched

Increase digital education delivered each year

Include development plan for IT skills in workforce development plan

Support people of all ages, backgrounds and circumstances to read, learn and enrich their lives

Library Action Plan - What we will do to help our services Grow

- 1. Participate in community infrastructure planning for Fisherman's Bend and South Melbourne to ensure library and learning services considerations are included
- 2. Increase early years and youth resources, space and services and programs across library branches, online and in the community.
- 3. Implement a communications strategy to better inform existing and new audiences about what services, programs and collections the libraries offer
- Increase amenity and make library spaces lighter, brighter, more accessible and welcoming and removing barriers between customers and staff
- 5. Implement a volunteer program to extend library services, particularly to vulnerable groups such as the homeless, children at risk and the elderly
- 6. Build partnerships and explore colocation opportunities with organisations such as public and non-profit agencies, community groups, schools and businesses to increase outreach activities that take the library into the community, with a focus on disadvantaged and vulnerable communities and individuals.

Goal four is to Create

Inspire people to be creative, turn their ideas into reality, and participate in a prosperous creative ecosystem

Library Action Plan - What we will do to help people to Create

- 1. Implement a community-driven creative production and education program for all age groups
- 2. Create, capture and make available original material such as podcasts, events and oral histories that reflect local voices and experiences
- 3. Establish an artist/writer/storyteller in residence program in libraries
- 4. Support delivery of Council's Live Music Action Plan by creating space for performance, rehearsal, exhibition and creative development
- 5. Develop partnerships with local businesses, schools and creative industries to establish Port Phillip libraries as centres of excellence in digital technology resources and education
- 6. Support initiatives identified in Council's Game Action Plan, including spaces and resources for people to play, learn, experiment and create

Grow in Year Two: 2022 - 23

Support people of all ages, backgrounds and circumstances to read, learn and enrich their lives

Jul-22 Aug-22 Sep-22 Oct-22 Nov-22 Dec-22 Jan-23 Feb-23 Mar-23 Apr-23 May-23 Jun-23

Assess needs and access to Library services in new communities in Sth Melbourne

Develop digital creative spaces on line for children and young people Design & cost option for establishing a creative space for young people at 2 libraries.

Develop a communication strategy focussed on increasing membership

Reach out to non-members & hard to reach communities for advice

Renew technology, passive and active spaces at St Kilda Library Increase active service interactions (St Kilda) - remove desks and install small pods

Design volunteer program with partner organisation

Trial outreach program for homeless

Engage with Pride Centre to explore opportunities

Create in Year Two: 2022 - 23

Inspire people to be creative, turn their ideas into reality, and participate in a prosperous creative ecosystem

Jul-22 Aug-22 Sep-22 Oct-22 Nov-22 Dec-22 Jan-23 Feb-23 Mar-23 Apr-23 Mav-23 Jun-23

Design artist/writer/storyteller in residence program and cost in year 2 of LAP

Utilise refurbished space at St Kilda Library for creative works

Respond to the needs and aspirations of our diverse and growing community.

Library Action Plan - What we will do to Sustain our services and

- Establish libraries as climate emergency relief centres and host public education, discussions and forums on climate change and sustainability
- 2. Implement a 5-year library technology plan to respond to changing community needs and expectations
- 3. Develop a comprehensive children's education program
- 4. Develop a library consultation and feedback program that involves local residents, community organisations and partners in reviewing, evaluating and designing library services, spaces and programs
- 5. Implement a library workforce recruitment and development plan to ensure staff resourcing, skills, capacity and commitment meet or exceed emerging community needs and service demands
- 6. Improve staff rostering and resource allocation to increase operational efficiency across the network
- 7. Establish a staff team to lead and develop programming, community development, public engagement and feedback.

Sustain in Year Two: 2022 - 23

Respond to the needs and aspirations of our diverse and growing community.

Jul-22 Aug-22 Sep-22 Oct-22 Nov-22 Dec-22 Jan-23 Feb-23 Mar-23 Apr-23 May-23 Jun-23

Document a plan and procedure for libraries as climate relief centres

Establish an climate education program

Subject to funding - implement IT strategy including 3D / large format printing

Use engagement plan to ensure services are responding to needs

Consult with consultative committees (LGBTI & OPACC) about Library services & needs

Develop a workforce training and development plan

Look for strategies to utilise and support staff resources more effectively

Establish an Future Libraries advisory team to implement Library Action Plan

Library Action Plan - Anticipated Implementation Timelines (Year 3)

Goal one is to **Belong**:

Help people to participate in Port Phillip life, with a focus on the vulnerable and disadvantaged

Library Action Plan - What we will do to help people Belong

- 1. Develop a 10-year asset renewal and redevelopment program to meet the growing and changing needs of Port Phillip residents, including:
- 2. Increase literacy, digital literacy, literature and creative programs across the library network that bring people with common interests or social needs together
- 3. Support Council role in strengthening cultural heritage, protecting local identity and enabling storytelling through continued investment in Local History services and resources
- 4. Build partnerships and explore co-location opportunities with organisations such as public and non-profit agencies, community groups, schools and businesses to increase outreach activities that take the library into the community, with a focus on disadvantaged and vulnerable communities and individuals

Goal two is to Connect

Connect people with each other, services and resources, and the world around them

Library Action Plan - What we will do to help people Connect

- 1. Build a high-quality and contemporary hardcopy and digital library collection that responds to diverse and emerging community needs
- 2. Review and update the library's collection and circulation policies and practices to increase community access and utilisation
- 3. Participate in State-wide library sector resource-sharing initiatives to increase cost efficiency and improve outcomes for our community
- 4. Utilise a new, more interactive library website to enhance access to digital services. Build better communications strategy to enhance access to our collection, events and Library news.
- 5. Deliver technology support and digital literacy programs for people who lack skills and confidence in using technology devices, tools and platforms.

Belong in Year Three 2023 - 24

Belong: Help people to participate in Port Phillip life, with a focus on the vulnerable and disadvantaged

Jul-23 Aug-23 Sep-23 Oct-23 Nov-23 Dec-23 Jan-24 Feb-24 Mar-24 Apr-24 May-24 Jun-24

Integrate a creative production focus utilising existing space at St Kilda

Develop engaging and interactive children's area at all branches

Increase programming by 10% from 2022-23

Develop a local history awareness and strengthening schedule each year:

Trial a new community partnership and program each year

Deliver information and literacy sessions in public spaces

Connect in Year Three: 2023 - 24

Connect people with each other, services and resources, and the world around them

Jul-23 Aug-23 Sep-23 Oct-23 Nov-23 Dec-23 Jan-24 Feb-24 Mar-24 Apr-24 May-24 Jun-24

Increase collection items that are less than 5 years old up to 60% (2% in each year)

Report annually on increase in Library use/membership to the community

Review collection utilisation and consult with community annually

Review engagement plan annually

summer reads program

Design and refresh Library branding for the network

Increase digital education delivered each year

Support people of all ages, backgrounds and circumstances to read, learn and enrich their lives

Library Action Plan - What we will do to help our services Grow

- 1. Participate in community infrastructure planning for Fisherman's Bend and South Melbourne to ensure library and learning services considerations are included
- 2. Increase early years and youth resources, space and services and programs across library branches, online and in the community.
- 3. Implement a communications strategy to better inform existing and new audiences about what services, programs and collections the libraries offer
- 4. Increase amenity and make library spaces lighter, brighter, more accessible and welcoming and removing barriers between customers and staff
- Implement a volunteer program to extend library services, particularly to vulnerable groups such as the homeless, children at risk and the elderly
- 6. Build partnerships and explore colocation opportunities with organisations such as public and non-profit agencies, community groups, schools and businesses to increase outreach activities that take the library into the community, with a focus on disadvantaged and vulnerable communities and individuals.

Goal four is to Create

Inspire people to be creative, turn their ideas into reality, and participate in a prosperous creative ecosystem

Library Action Plan - What we will do to help people to Create

- 1. Implement a community-driven creative production and education program for all age groups
- 2. Create, capture and make available original material such as podcasts, events and oral histories that reflect local voices and experiences
- 3. Establish an artist/writer/storyteller in residence program in libraries
- 4. Support delivery of Council's Live Music Action Plan by creating space for performance, rehearsal, exhibition and creative development
- 5. Develop partnerships with local businesses, schools and creative industries to establish Port Phillip libraries as centres of excellence in digital technology resources and education
- 6. Support initiatives identified in Council's Game Action Plan, including spaces and resources for people to play, learn, experiment and create

Grow in Year Three: 2023 - 24

Support people of all ages, backgrounds and circumstances to read, learn and enrich their lives

Jul-23 Aug-23 Sep-23 Oct-23 Nov-23 Dec-23 Jan-24 Feb-24 Mar-24 Apr-24 May-24 Jun-24

Reconfigure space in 1 Library to increase flexibility/creative focus for young people.

Review communication strategy annually

Reach out to non-members and hard to reach communities for advice

Renew technology, passive & active spaces at St Kilda Library

Design volunteer program with partner organisation

Trial outreach program CALD communities

Colocation of other organisations with libraries explored as part of refurbishment

Create in Year Three: 2023 - 24

Inspire people to be creative, turn their ideas into reality, and participate in a prosperous creative ecosystem

Jul-23 Aug-23 Sep-23 Oct-23 Nov-23 Dec-23 Jan-24 Feb-24 Mar-24 Apr-24 May-24 Jun-24

Implement artist/writer/storyteller in residence program in year 3 subject to funding model

Investigate use of underground car park at St KILDA Library for performance

Respond to the needs and aspirations of our diverse and growing community.

Library Action Plan - What we will do to Sustain our services and

- Establish libraries as climate emergency relief centres and host public education, discussions and forums on climate change and sustainability
- 2. Implement a 5-year library technology plan to respond to changing community needs and expectations
- 3. Develop a comprehensive children's education program
- 4. Develop a library consultation and feedback program that involves local residents, community organisations and partners in reviewing, evaluating and designing library services, spaces and programs
- 5. Implement a library workforce recruitment and development plan to ensure staff resourcing, skills, capacity and commitment meet or exceed emerging community needs and service demands
- 6. Improve staff rostering and resource allocation to increase operational efficiency across the network
- 7. Establish a staff team to lead and develop programming, community development, public engagement and feedback.

Sustain in Year Three: 2023 - 24

Respond to the needs and aspirations of our diverse and growing community.

Jul-23 Aug-23 Sep-23 Oct-23 Nov-23 Dec-23 Jan-24 Feb-24 Mar-24 Apr-24 May-24 Jun-24

Implement a heat health response

Subject to funding - implement IT strategy

Establish new partnerships with early years providers, schools and parents.

Establish a regular way to meet with people interested in the Port Phillip Libraries

Grow a culture of support and community focus

Invest in growing leadership capabilities of branch leaders

Library Action Plan - Anticipated Implementation Timelines (Year 4)

Goal one is to Belong:

Help people to participate in Port Phillip life, with a focus on the vulnerable and disadvantaged

Library Action Plan - What we will do to help people Belong

- 1. Develop a 10-year asset renewal and redevelopment program to meet the growing and changing needs of Port Phillip residents, including:
- 2. Increase literacy, digital literacy, literature and creative programs across the library network that bring people with common interests or social needs together
- 3. Support Council role in strengthening cultural heritage, protecting local identity and enabling storytelling through continued investment in Local History services and resources
- 4. Build partnerships and explore co-location opportunities with organisations such as public and non-profit agencies, community groups, schools and businesses to increase outreach activities that take the library into the community, with a focus on disadvantaged and vulnerable communities and individuals

Goal two is to Connect

Connect people with each other, services and resources, and the world around them

Library Action Plan - What we will do to help people Connect

- 1. Build a high-quality and contemporary hardcopy and digital library collection that responds to diverse and emerging community needs
- 2. Review and update the library's collection and circulation policies and practices to increase community access and utilisation
- 3. Participate in State-wide library sector resource-sharing initiatives to increase cost efficiency and improve outcomes for our community
- 4. Utilise a new, more interactive library website to enhance access to digital services. Build better communications strategy to enhance access to our collection, events and Library news.
- 5. Deliver technology support and digital literacy programs for people who lack skills and confidence in using technology devices, tools and platforms.

Belong in Year Four: 2024 - 25

Belong: Help people to participate in Port Phillip life, with a focus on the vulnerable and disadvantaged

Jul-24 Aug-24 Sep-24 Oct-24 Nov-24 Dec-24 Jan-25 Feb-25 Mar-25 Apr-25 May-25 Jun-2

Identify any new library builds required in developing communities

Refresh other library branches to enhance their local character & service delivery

Develop engaging and interactive children's area at all branches

Increase programming by 10% from 2023-24

Develop a local history awareness and strengthening schedule each year:

Trial a new community partnership and program each year

Create spaces for community organisations to deliver programs and services

Deliver information and literacy sessions in public spaces

Connect in Year Four: 2024 - 25

Connect people with each other, services and resources, and the world around them

Jul-24 Aug-24 Sep-24 Oct-24 Nov-24 Dec-24 Jan-25 Feb-25 Mar-25 Apr-25 May-25 Jun-25

Increase collection items that are less than 5 years old up to 60% (2% in each year)

Report annually on increase in Library use/membership to the community

Review collection utilisation and consult with community annually

Review engagement plan annually

Participate in working groups and campaigns with PLV each year

summer reads program

Increase digital education delivered each year

Support people of all ages, backgrounds and circumstances to read. learn and enrich their lives

Library Action Plan - What we will do to help our services Grow

- 1. Participate in community infrastructure planning for Fisherman's Bend and South Melbourne to ensure library and learning services considerations are included
- 2. Increase early years and youth resources, space and services and programs across library branches, online and in the community.
- 3. Implement a communications strategy to better inform existing and new audiences about what services, programs and collections the libraries offer
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- 6. Build partnerships and explore colocation opportunities with organisations such as public and non-profit agencies, community groups, schools and businesses to increase outreach activities that take the library into the community, with a focus on disadvantaged and vulnerable communities and individuals.

Goal four is to Create

Inspire people to be creative, turn their ideas into reality, and participate in a prosperous creative ecosystem

Library Action Plan - What we will do to help people to Create

- 1. Implement a community-driven creative production and education program for all age groups
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- 3. Establish an artist/writer/storyteller in residence program in libraries
- 4. Support delivery of Council's Live Music Action Plan by creating space for performance, rehearsal, exhibition and creative development
- 5. Develop partnerships with local businesses, schools and creative industries to establish Port Phillip libraries as centres of excellence in digital technology resources and education
- 6. Support initiatives identified in Council's Game Action Plan, including Improve digital/technology resources in Libraries via consultation with creative industries spaces and resources for people to play, learn, experiment and create

Grow in Year Four: 2024 - 25

Support people of all ages, backgrounds and circumstances to read, learn and enrich their lives

Jul-24 Aug-24 Sep-24 Oct-24 Nov-24 Dec-24 Jan-25 Feb-25 Mar-25 Apr-25 May-25 Jun-25

Develop digital creative spaces for children and young people in Libraries and on line

Review communication strategy annually

Reach out to non-members and hard to reach communities for advice

New look library branding installed at each library

Increase active customer service interactions - remove desks and install small pods Evaluate outreach programs and reach

Create in Year Four: 2024 - 25

Inspire people to be creative, turn their ideas into reality, and participate in a prosperous creative ecosystem

Jul-24 Aug-24 Sep-24 Oct-24 Nov-24 Dec-24 Jan-25 Feb-25 Mar-25 Apr-25 May-25 Jun-25 Engagement plan developed and delivered

Actively reach out to creative industries and individuals for creative content.

Implement artist/writer/storyteller in residence program in year 3 subject to funding model

Utilise refurbished flexible spaces at Libraries for creative works

Respond to the needs and aspirations of our diverse and growing community.

Library Action Plan - What we will do to Sustain our services and

- Establish libraries as climate emergency relief centres and host public education, discussions and forums on climate change and sustainability
- 2. Implement a 5-year library technology plan to respond to changing community needs and expectations
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- 5. Implement a library workforce recruitment and development plan to ensure staff resourcing, skills, capacity and commitment meet or exceed emerging community needs and service demands
- 6. Improve staff rostering and resource allocation to increase operational efficiency across the network
- 7. Establish a staff team to lead and develop programming, community development, public engagement and feedback.

Sustain in Year Four: 2024 - 25

Respond to the needs and aspirations of our diverse and growing community.

Jul-24 Aug-24 Sep-24 Oct-24 Nov-24 Dec-24 Jan-25 Feb-25 Mar-25 Apr-25 May-25 Jun-25

Implement a heat health response

Subject to funding - implement IT strategy

Undertake a needs analysis with partners to identify opportunities and needs

Library Action Plan - Anticipated Implementation Timelines (Year 5)

Goal one is to **Belong**:

Help people to participate in Port Phillip life, with a focus on the vulnerable and disadvantaged

Library Action Plan - What we will do to help people Belong

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Goal two is to Connect

Connect people with each other, services and resources, and the world around them

Library Action Plan - What we will do to help people Connect

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- 2. Review and update the library's collection and circulation policies and practices to increase community access and utilisation
- 3. Participate in State-wide library sector resource-sharing initiatives to increase cost efficiency and improve outcomes for our community
- 4. Utilise a new, more interactive library website to enhance access to digital services. Build better communications strategy to enhance access to our collection, events and Library news.
- 5. Deliver technology support and digital literacy programs for people who lack skills and confidence in using technology devices, tools and platforms.

Belong in Year five: 2025 - 26

Belong: Help people to participate in Port Phillip life, with a focus on the vulnerable and disadvantaged

Jul-25 Aug-25 Sep-25 Oct-25 Nov-25 Dec-25 Jan-26 Feb-26 Mar-26 Apr-26 May-26 Jun-26

Refresh other library branches to enhance their local character & service delivery,

Develop engaging and interactive children's area at all branches

Explore technology and infrastructure change to extend community access to Library spaces

Increase programming by 10% from 2024-25

Develop a local history awareness and strengthening schedule each year:

Trial a new community partnership and program each year

Create spaces for community organisations to deliver programs and services

Deliver information and literacy sessions in public spaces

Connect in Year Five: 2025 - 26

Connect people with each other, services and resources, and the world around them

Jul-25 Aug-25 Sep-25 Oct-25 Nov-25 Dec-25 Jan-26 Feb-26 Mar-26 Apr-26 May-26 Jun-26

Increase collection items that are less than 5 years old up to 60% (2% in each year)

Report annually on Library use/membership to the community

Review collection utilisation and consult with community annually

Review engagement plan annually

Participate in working groups and campaigns with PLV each year

summer reads program

Increase digital education delivered each year

Support people of all ages, backgrounds and circumstances to read, learn and enrich their lives

Library Action Plan - What we will do to help our services Grow

- 1. Participate in community infrastructure planning for Fisherman's Bend and South Melbourne to ensure library and learning services considerations are included
- 2. Increase early years and youth resources, space and services and programs across library branches, online and in the community.
- 3. Implement a communications strategy to better inform existing and new audiences about what services, programs and collections the libraries offer
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Goal four is to Create

Inspire people to be creative, turn their ideas into reality, and participate in a prosperous creative ecosystem

Library Action Plan - What we will do to help people to Create

- 1. Implement a community-driven creative production and education program for all age groups
- 2. Create, capture and make available original material such as podcasts, events and oral histories that reflect local voices and experiences
- 3. Establish an artist/writer/storyteller in residence program in libraries
- 4. Support delivery of Council's Live Music Action Plan by creating space for performance, rehearsal, exhibition and creative development
- 5. Develop partnerships with local businesses, schools and creative industries to establish Port Phillip libraries as centres of excellence in digital technology resources and education
- 6. Support initiatives identified in Council's Game Action Plan, including spaces and resources for people to play, learn, experiment and create

Grow in Year Five: 2025 - 26

Support people of all ages, backgrounds and circumstances to read, learn and enrich their lives

Jul-25 Aug-25 Sep-25 Oct-25 Nov-25 Dec-25 Jan-26 Feb-26 Mar-26 Apr-26 May-26 Jun-26 Establish need and plan for Library service to accommodate new residents

Reconfigure space in 1 Library to increase flexibility for creative focus for young people.

Review communication strategy annually

Reach out to non-members and hard to reach communities for advice

Create in Year Five: 2025 - 26

Inspire people to be creative, turn their ideas into reality, and participate in a prosperous creative ecosystem

Jul-25 Aug-25 Sep-25 Oct-25 Nov-25 Dec-25 Jan-26 Feb-26 Mar-26 Apr-26 May-26 Jun-26

Program is codesigned with community members and creative industries

Plan for establishment of a sound studio in CoPP

Respond to the needs and aspirations of our diverse and growing community.

Library Action Plan - What we will do to Sustain our services and

- Establish libraries as climate emergency relief centres and host public education, discussions and forums on climate change and sustainability
- 2. Implement a 5-year library technology plan to respond to changing community needs and expectations
- 3. Develop a comprehensive children's education program
- 4. Develop a library consultation and feedback program that involves local residents, community organisations and partners in reviewing, evaluating and designing library services, spaces and programs
- 5. Implement a library workforce recruitment and development plan to ensure staff resourcing, skills, capacity and commitment meet or exceed emerging community needs and service demands
- 6. Improve staff rostering and resource allocation to increase operational efficiency across the network
- 7. Establish a staff team to lead and develop programming, community development, public engagement and feedback.

Sustain in Year Five: 2025 - 26

Respond to the needs and aspirations of our diverse and growing community.

Jul-25 Aug-25 Sep-25 Oct-25 Nov-25 Dec-25 Jan-26 Feb-26 Mar-26 Apr-26 May-26 Jun-26 Implement a heat health response

Subject to funding - implement IT strategy

Undertake a needs analysis with partners to identify opportunities and needs