Where it is offered

City of Port Phillip Council is only able to receive clients that reside within the City of Port Phillip:



- 4. Middle Park
- 5. Port Melbourne*
- 6. Ripponlea
- 7. South Melbourne
- 8. Southbank*
- 9. St Kilda
- 10. St Kilda East*
- 11. St Kilda West
- 12. Windsor*







City of Port Phillip

99a Carlisle Street, St Kilda, VIC 3182

- **© ASSIST** 03 9209 6777
- meals@portphillip.vic.gov.au
- nortphillip.vic.gov.au



Receive the latest news from your City and Council portphillip.vic.gov.au/divercity



If you are deaf or have a hearing or speech impairment, you can phone us through the National Relay Service (NRS):

- TTY users, dial 133677, ask for 03 9209 6777
- Voice Relay users, phone 1300 555 727, then ask for 03 9209 6777
- relayservice.gov.au

Language assistance

廣東話 9679 9810 Еλληνικά 9679 9811 Polska 9679 9812 普通話 9679 9858 Русский 9679 9813 Other 9679 9814





City of Port Phillip's Aged Care services are Rainbow Ticked. This accreditation shows our commitment to safe, inclusive practice and service delivery for LGBTIQA+ people.









We provide delivered meals for eligible residents who live in the City of Port Phillip.

Our seasonal menu accommodates various tastes and dietary needs, such as vegetarian and texture-modified meals.

Meals are prepared by Choice Fresh Meals and are delivered fresh and not frozen on a Monday, Wednesday and Friday for up to seven meals per week.

How it works

Orders are placed each week directly with the delivery driver by Wednesday for delivery the following week. Any changes or cancelations to orders require three business days' notice.

If you have dietary requirements, please ask your Choice Fresh Meals representative when you place your order or email them at info@ChoiceFreshMeals.com.au

You can get your weekly order in one delivery or split it across three days. Please make sure you're home to receive the delivery so you can refrigerate your meals immediately. Meals usually have a fridge-life of three days from delivery (check the label).

Payment

For payment, we will provide one single invoice at the end of each month for all meals and support progams. You can pay in store at Australia Post or at Town Hall alternatively you may also pay online, by phone, BPay, Direct Debit, Centre pay deduction.

How to get started

The process for accessing Port Phillip Delivered Meals Services is different for those aged under and over 65 years.

If you are over 65:

Please contact My Aged Care:

- **(L)** 1800 200 422
- nyagedcare.gov.au

If you are under 65:

To find out what we do, how we may be able to help you or if you are eligible for services:

- **(L) ASSIST** 03 9209 6777
- meals@portphillip.vic.gov.au

Please be aware that clients already receiving supports via National Disability Insurance Scheme (NDIS) or Home Care Packages Level 2, 3 and 4 may not be eligible for this program.



Meals can be heated in the oven or the microwave.