

Attachment 3

Local Law No.1 (Community Amenity) Submissions

Submissions received for Local Law No. 1 (Community Amenity)	
Total received via email	7
Total received via Have Your Say	4
Total received via community consultation	1
Total	12

From: [REDACTED]
Sent: Wednesday, 6 September 2017 6:35 PM
To: Local Law Review
Subject: RE: Proposed changes to CoPP's Local Law

Hey [REDACTED]

Can you please provide what specific part of clause 42 (or schedule 1) has changed during the amendment. Once we have some clarity we can provide any feedback if required.

At this stage the only thing we would suggest would be add in that cars have to display both the LAZ sticker and the CoPP parking permit. This will ensure the LAZ stickers do not get passed onto friends, family or sold as they will need the accompanying CoPP permit for this to be valid.

Let me know if you require anything further.

Regards,

[REDACTED]

[REDACTED]

From: Local Law Review [mailto:locallawreview@portphillip.vic.gov.au]

Sent: Wednesday, 6 September 2017 11:45 AM

To: [REDACTED]

Subject: Proposed changes to CoPP's Local Law

Hi [REDACTED]

Please find attached letter in regards to changes to the Local Law (Community Amenity No 1).

For further information please refer to our website by clicking [here](#).

If you have any questions, please let me know.

Kind regards

[REDACTED]

[REDACTED]

have your say



Name: [REDACTED]

Address: [REDACTED]

Contact Number: [REDACTED]

Email Address: [REDACTED]

Please add your submission below:

Clause 4Z:

please take into consideration that some
residents will have visitors who do not
have G.Prix stickers for their vehicle and
a parking infringement would be most
unfair and expensive. The Two stickers
supplied by G.Prix for residents are
generally used by resident/s.

Clause 4D. encourage Super Markets to
reintroduce coin slots for Trolley's, refunded
on return of Trolley.

Do you want to speak for your submission on 4 October 2017 at 6:30pm at South

Melbourne Town Hall? Yes No Email results will be sufficient

Privacy Statement: Any feedback made via this questionnaire may be published and used as part of Council promotional materials. The personal information in this survey is being collected by Council for the purpose of providing a demographic snapshot of contributions to this project. Demographic data allows Council to assess whether it is providing all areas of the community with an opportunity to become involved and be heard. Your personal information will be used solely by Council for this primary purpose or directly related purposes. Demographic data may be published and used as part of a Council report. Providing us with this information is optional. For more information contact Council's Privacy Officer via ASSIST on 9209 6777.

From: [REDACTED]
Sent: Tuesday, 15 August 2017 1:52 PM
To: [REDACTED]
Subject: RE: Local Law Review

Hi [REDACTED]

Thanks very much for your help with this. I'm very grateful as I feel that I'm being left behind a bit in this "online" world that we now live in, as I have never really learned how to use a computer for anything more than the very basics as I've always been too busy with running my shop.

Could you please put the following submission to Council on my behalf?

Regarding the proposed amendment to Clause 60 of the Principal Local Law, I request that the Council consider that the compliance costs will place an undue financial burden on small business operators within the City of Port Phillip.

As a resident of the City of Port Phillip, I applaud Council's desire to address the issue of unsightly and often hazardous abandoned shopping trolleys. However, I feel that overwhelming majority of abandoned trolleys are the property of the two or three enormous corporations who largely run the retail food sector in Australia. It is exceedingly rare to find an abandoned trolley belonging to one of the small businesses who use them in the City of Port Phillip. One of the reasons for this is that the small green grocer, chemist, delicatessen or specialty foods store owners who offer their customers the convenience of using a shopping trolley, cannot afford to lose them. They are simply too expensive to replace.

I have been operating a specialty foods shop in the City of Port Phillip since 1995 and I still have the same trolleys that I did when I started out almost a quarter of a century ago! The harsh reality is that if I would lose one or two trolleys, there would not be enough money left at the end of the week to both replace them and to pay myself a wage. I would have to choose between them. Consequently, I make it my business to ensure that my trolleys don't get lost.

I have always enjoyed the vast array of small and alternative businesses that operate within the City of Port Phillip and I feel proud to be a contributor to the diverse nature of our neighborhood. Sadly, so many of these small retailers are struggling to survive in an environment where they cannot possibly compete with the massive corporates. The proposed amendment will only be another cost burden to small operators who are doing it tough already.

Perhaps if the proposal was altered to require coin lock mechanisms etc. for businesses who have more than a particular amount of trolleys (say 10 or 20), this would have the desired affect of ensuring that the major supermarkets who own the vast majority of abandoned trolleys, put in place such mechanisms. It would not place an undue burden on them as they purchase trolleys in such enormous numbers that they can use their professional buying agents to negotiate very cheap prices. At the same time, the "mum & dad shops" who own five or ten trolleys and generally look after them well, are not penalized for the irresponsibility of the big corporates.

Please preserve the wonderful diversity of small and alternative retailers in the City of Port Phillip by making it easy for us to run our shops. Many of us are already struggling with massive increases in rent, power, and general outgoings. Further restrictions and legal requirements will only make it harder and more costly.

With thanks for your consideration,



**City of Port Phillip
99a Carlisle Street
St Kilda VIC 3182**

30 August 2017

Submission on Proposed Changes to Local Law (Community Amenity Amendment)

This submission is made by [REDACTED], operators of the [REDACTED] service, on behalf of [REDACTED]

[REDACTED] committed to working with Port Phillip community to appropriately manage the issue of abandoned shopping trolleys. Woolworths supermarkets and Dan Murphy's have demonstrated this by seeking to educate customers about responsible use of shopping trolleys through the national Trolley Tracker™ program. This program also includes incentives for members of the public to report wayward shopping trolleys for collection, with five \$1,000 prizes awarded each month.

Retailers recognise the concerns of Council in relation to abandoned shopping trolleys and share the frustrations of local communities when a few careless people behave irresponsibly by not returning shopping trolleys to stores. Be assured that the prompt return of trolleys is in the best interests of both retailers, residents and Council, and the loss of abandoned trolleys and their replacement is a considerable cost to retailers.

In the Port Phillip Local Government Area there are five Woolworths Group stores... supermarkets at Balaclava, St Kilda, St Kilda West and South Melbourne and a Dan Murphy's store at South Melbourne.

On behalf of Woolworths Group I would like to make a number of points in relation to the proposed changes to the City of Port Phillip Local Law. These comments are beneath the relevant section of the proposed Law.

Proposed Local Law No. ## (Community Amenity Amendment)

(8) Delete the text of clause 60 of the Principal Local Law, and substitute:

60 (1) The proprietor of any premises which makes shopping trolleys available for use must ensure that:

(a) from 1 July 2018 onwards, each shopping trolley has a coin operated lock or a perimeter constraint system; and

(b) each shopping trolley clearly contains:

- (i) the name and address of the business operating from the premises; and
 - (ii) a message to customers about their responsibility to return the shopping trolley to a recognised collection point.

Penalty: 20 penalty units

60 (2) The proprietor of any premises which makes shopping trolleys available for use must ensure that a shopping trolley is not left on any road or Council land unless it is land which Council has set aside for that purpose.

Penalty: 20 penalty units

Comment and Submission

Council must first understand that the installation of either coin locks or a perimeter locking system involves considerable cost, both in the installation of the system and in ongoing maintenance and repair. Often the installation of a perimeter locking system is not solely at the discretion of Woolworths Group, as it will involve other parties such as the owners of shopping centres etc. This is not necessarily offset by what Council may assume are savings from a reduction in trolley losses. The installation of such devices and systems may, in fact, have a significant impact on the revenue – and profit - generated by each store.

Such systems also impose difficulties in the management of trolley fleets by major retailers. The mandating of specific equipment to trolleys restricts the ability of retailers to move trolleys between stores, which happens frequently across the industry. Mandatory placement on each and every trolley of the name and address of each store would further exacerbate this problem. It is difficult to understand Council's reasons for considering such a requirement as Woolworths Group provides a central point of contact to Council for the reporting of wayward trolleys or the issue of any notices.

Woolworths Group does not consider the installation of coin locks to be totally effective and appropriate in all circumstances. Woolworths does, however, support the principle that where coin locks or perimeter locks are mandated by local laws that these requirements be met by all retailers equally, to ensure there is no commercial disadvantage.

It is also difficult to understand Council's reasons for requiring a message to customers about their responsibility to return a trolley. The proposed Local Law makes no mention of any responsibility of an individual to return a trolley and Council fails to recognise that even with the installation of coin locks and/or perimeter locks that trolleys will still be abandoned by individuals. There is nothing in the proposed Local Law to take action against these individuals, only additional penalties on retailers.

Perhaps the motivation for this requirement is Council's desire to change the behaviour of that small proportion of people who abandon customer trolleys? If the objective is to change the behaviour of shoppers so that they return trolleys to stores and trolley bays, surely the first step which should be taken is to educate the community about responsible use of trolleys and, second, to reinforce those messages with an amendment to the Local Law to enable Council to take action against those who actually abandon the trolleys in the first place.

Woolworths Group spends tens of thousands of dollars on trolley collection, on programs such as Trolley Tracker™ to encourage reporting of wayward trolleys, on in-store promotions etc. Woolworths Group is willing to work with Council, through Trolley Tracker, to undertake an education campaign in the Port Phillip community, and believe that this step should be implemented BEFORE any further financial imposition on retailers is considered by Council. Activities undertaken by Trolley Tracker in cooperation with other Councils include signage at public transport hubs, promotion through Council newsletters and websites (including reporting links to Trolley Tracker), promotion at major Council events, promotion via ratepayer notices, partnerships with local media etc.

There is no recognition by Council that if a retailer fully complies with the requirements of the proposed Local Law, it may still incur penalties because of the action (or lack of action) by others. It is our submission that if Woolworths Group complies with the Local Law that no further penalties or fines be imposed on Group stores in relation to that Local Law.

In other words, if coin locks or perimeter locks are fitted to all Woolworths Group stores, Council is not able to impose any penalty or impounding fee should a trolley be abandoned (i.e. "left on any road or Council land") by another person/s.

Mention must also be made that Council has not considered the fact there is little space available on a trolley handle for the messages Council proposes, and even if space were made the messages would be so small as to be unreadable by many shoppers.

If you would like further information on any of the matters raised in this submission, please contact the writer on [REDACTED] or [REDACTED]

Yours Sincerely

A redacted signature consisting of several thick black horizontal bars of varying lengths, with a small white rectangular area visible between the second and third bars.



As you are aware, Victoria Police worked with the City of Port Phillip (CoPP) to run a Community Safety Forum for Carlisle Street traders and residents on the 13 June 2017.

Approximately 50 traders and residents attended and many articulated their concerns around matters impacting perceptions of safety. One of the dominate issues raised was the consumption of alcohol on Carlisle Street and the by-law that allows for alcohol consumption from 9-am until 8-pm.

An overview of all the issues as well as the police and council response has been documented in the meeting minutes (**Annexure A**). Victoria Police and the CoPP have approved release of minutes to all attendees.

Victoria Police has promised the traders and residents of Carlisle Street and surrounds that a variety of initiatives will be undertaken to help restore their perceptions of safety by addressing public order issues.

In support of improved community engagement and police service delivery, the Victoria Police Local Area Command (LAC) has initiated a ‘Precinct Policing Model’ that divides Port Phillip into five precincts comprising:

- Carlisle Street
- Acland Street
- Fitzroy Street
- Foreshore / Seabaths / Luna Park
- Grey / Inkerman / Barkly Streets

Annexure B provides further detail and specific boundaries.

Each of these precincts will be managed by a sergeant from the St Kilda Police Service Area. Stakeholders from each precinct will be engaged to form a Committee. Residents and traders within the precincts will be encouraged to send any complaints, issues or concerns to a police position based email account (PBEA). The precinct

sergeant or their nominee will assess local input and report to the local Committee on trends and agreed actions.

The precinct sergeants will ultimately feed into a broader community engagement strategy that will give traders and residents a voice. This will ultimately increase the safety in each precinct by providing timely intervention and response as well as improved visibility on community input and community safety outcome. The highlight of this change is that it's about a partnership – police working with the local community to deliver shared community benefit outcomes.

Victoria Police understands that the CoPP will review the CCTV trial in Fitzroy Street and gather trader feedback following 12 months operation to evaluate perceptions of safety, reduction in crime and local satisfaction with police and CoPP service. Victoria Police understands the CoPP will not engage in any further CCTV initiatives until the Fitzroy Street CCTV trial has been evaluated.

Victoria Police understands that the Carlisle Street traders and residents will present a petition to the council to influence change in the current by-laws in Carlisle Street. It is believed this petition will be presented to the CoPP at the next St. Kilda Town Hall meeting on the 19 July 2017.

Victoria Police would also like to have the alcohol consumption by-law in Carlisle Street reviewed. In support of the review I have assessed a variety of supporting documents and statistics for consideration:

Policing Alcohol Harm in Victoria 2014 - 2024 Strategy (the Strategy) (**Annexure C**) The Strategy sets a clear vision for reducing alcohol related harm in our community. Our position statement draws from and builds on the wealth of experience Victoria Police has in responding to, and preventing alcohol related harm. This aligns with the directions set in the *Blue Paper: A Vision for Victoria Police in 2025*, allowing for a more coordinated, evidence-led and flexible approach that adapts to the changing patterns of alcohol consumption. The vision recognises the complexity of the issue and the balance to ensure allowance for celebration, commiserations and social occasions. Further, Victoria Police understands the liquor industry contributes significantly to the economy in terms of employment, revenue and hospitality.

It is well known that alcohol significantly contributes to road trauma, assaults, family violence, property damage and public disorder.

This strategy outlines that the misuse of alcohol impacts heavily on police time and resources.

A recent local assessment indicates that 9% of incidents St Kilda Police attend are alcohol related. The impact is evenly spread across morning, afternoon and night shifts, which is of note when considering the current by-laws in Carlisle Street that allow for the consumption of alcohol between the hours of 9 am until 8 pm.

The strategy reports on alcohol related harm having increased significantly from 2001 to 2010 despite the level of alcohol consumption per capita remaining stable since 1992. Alcohol related assaults increased by 49%; reported alcohol related family violence incidents doubled; alcohol related ambulance attendances tripled in that period.

In addition to the impact on community safety and amenity generated by alcohol misuse, Victoria Police has identified alcohol as the driver of crime, particularly related to recidivist offending.

Corporate Statistics for Carlisle Street, firstly from Chapel Street through to Acland Street (St Kilda) and secondly from Chapel Street through to Hotham Street (Balaclava) for the period of January through to March 2016 and then compared the same period in 2017, have been assessed.

In St Kilda the data showing change:

<i>St Kilda</i>	
Assaults	+ 4
Suspect Loiters	+ 4
Recovery of Stolen Vehicle	+ 2
Theft	- 9
People Causing Trouble	+ 5
Psychiatric Patient	+ 4
Drug Use in Public	+ 4

In Balaclava the data showing change:

<i>Balaclava</i>	
Assaults	- 3
Suspect Loiters	+ 3
Theft	+ 7
Noise Complaints	- 7
Welfare Checks	+ 7
Neighbourhood Disputes	+ 12

Victoria Police's vision is to strive towards a safe, secure and orderly society free from alcohol related crime, violence and harm.

Police continue to respond to alcohol harm in the community through a range of business as usual approaches. Effective policing of licensed premises, promotion of responsible service of alcohol and the targeting of alcohol fuelled violence and antisocial behaviour. Research consistently demonstrates that increased control over the supply of alcohol results in a reduction of the harm caused.

Given our partnership of serving the Port Phillip residents and traders and our clear understanding of Victoria Police's role in reducing alcohol related harm, we strive towards innovative solutions to prevent alcohol fuelled violence and crime through this effective partnership.

Through regulation, effective methods can impact alcohol related harm and the perceptions of safety for our community.

Having examined the City of Port Phillip Local Law No. 1 (Community Amenity) document and the City of Port Phillip Procedures and Protocols Manual, it is clear no street in Port Phillip has a day time restriction on alcohol consumption unless stipulated on a certain day like News Eve or an event like the Fitzroy Festival.

Homelessness continues to be an issue for police in Carlisle Street. Rough sleeping reform currently occurring in the City of Melbourne has seen unprecedented numbers of people sleeping rough in the inner city suburbs like St. Kilda. CoPP's through the Homelessness Action Strategy 2015 – 2020 and involvement from a variety of social services, are constantly working at finding solutions. Homelessness places people at harm, impacts their safety, health and wellbeing.

The closure of the Gatwick has been wonderfully managed by the Gatwick Steering Committee and all those dislodged have been found permanent accommodation. However, the 'hidden' homelessness of those sharing accommodation at the Gatwick with the residence, maybe another causational factor that is impacting Carlisle Street amongst others.

Anecdotally, the closure of the Gatwick has removed the attraction of those in the low socioeconomic bracket from attending Fitzroy Street. This and the CoPP addition of CCTV has greatly reduced the public order issues and increased the public perception of safety.

With the support services in and around Carlisle Street, (Port Phillip Community Group, Launch Housing, Salvation Army) those seeking support gravitate to the area. As many are in the low socioeconomic bracket, spending time in a café, alfresco area on the street or licenced hotel isn't a financially viable option. To be able to purchase alcohol from one of the six package liquor licence distributors in Carlisle Street and be allowed to consume it in the street, serves as an attraction to the area for social engagement.

The Port Phillip Community Group operating from Carlisle Street offers a range of support services for the underprivileged. [REDACTED] staff have raised concerns about the escalation in the erratic behaviour displayed by person affected by alcohol seeking support. [REDACTED] have been threatened on various occasions and have requested I make representation to the CoPP on their behalf about changing by-laws that allows alcohol consumption in the street.

Through the police precinct model, police have engaged with liquor distributors in Carlisle Street to monitor and control the sale of alcohol to those consuming alcohol on the street.

St Kilda Police have initiated Operation Carlisle to address the community issues raised; have coordinated efforts to monitor public order through the tasking of our Frontline Tactical Unit; engaged more patrols in the street through the utilisation of Transit Safety Division personnel and have commenced Mounted Branch operations in a targeted approach dealing with the community issues raised. These initiatives are in addition to any calls police receive from the public, residents and traders.

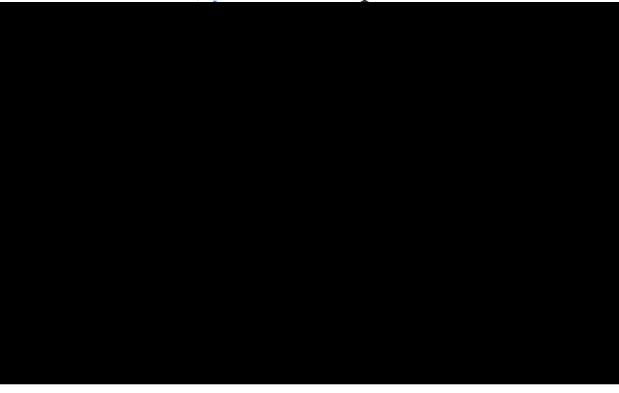
Police are finding that through the day, the consumption of alcohol isn't rendering a person drunk and allowing police to intervene. However, as the day progresses and evening arrives, the level of intoxication increases as does community apprehension. At the time when police need to respond, the resources are stretched to meet demand.

I understand that St Kilda is an eclectic municipality and has a high influx of visitors. Licensed areas provide ample opportunity to enjoy the street without encroaching on the serenity of others. I fail to see the benefits of allowing drinking on the street outside of licensed venues as the street offers no visual benefit or amenity, unlike the St Kilda foreshore or Acland Street.

This street divides a highly populated residential area where the residents and the traders on the street should have the comfort of a safe environment. I don't believe the current by-laws allowing the consumption of alcohol through the day is assisting in providing a safe environment.

I respectfully request consideration is given to a 12 month trial where the by-laws reflect no consumption of alcohol at any time. During this time key performance indicators can be assessed to evaluate what impact the by-law changes have had on the street and the public perception of safety.

I look forward to working arm in arm with the CoPP on this and other issues to best serve our Port Phillip residents and traders.





Victoria Police Community Safety Forum: Carlisle Street St Kilda Tuesday 13 June 2017



Panel Members:

- Port Phillip Police Service Area Acting Inspector Stuart Bailey, Victoria Police
- Senior Sergeant Dagmar Andersen, Victoria Police
- Danielle Fraser, Acting Manager Community Health and Service Planning, City of Port Phillip

Facilitator: Kimbra White, Mosaic Lab

I Response to community concern: Acting Inspector Stuart Bailey, Victoria Police

Acting Inspector Bailey began by apologising to a participant who had experienced violence for police not attending after she reported a man was intimidating people outside the business she was in. He explained that police on duty inside police stations cannot leave to attend calls as they have other responsibilities and call-outs are undertaken by crews assigned by the patrol sergeant.

Acting Inspector Stuart Bailey then outlined the community concerns he had heard from the community members present. These issues included:

- a) Homelessness
- b) General feeling of being unsafe (mainly night-time issue) but has increased dramatically
- c) 9 am to 8 pm by-law that allows for the consumption of alcohol
- d) Consumption should only be allowed on alfresco area that is regulated by liquor licensing
- e) Assaults arising from alcohol consumption
- f) Graffiti and general 'tattiness' of street
- g) Drug effect people
- h) Inefficient police response to issues
- i) Noncompliance of smoking laws
- j) Shoplifting (particularly in Woolworths 7 to 12 PM – aggressive behaviour to Woolworth staff and other customers)
- k) Congregation of people in and around Safeway / CBA
- l) Signage re drinking by-laws in street
- m) Light issues behind Woodstock Street (Laneway)
- n) Redan Street and suspect loiters
- o) Monitoring of drug use near toilet block
- p) Traders – lessons to assist with dealing with aggressive clients
- q) CPTED changes – corner of Chapel and Carlisle (Tram stop)
- r) Influx of unsavoury type of people to area – perhaps driven by social services on offer
- s) Sale of large 'texta' pens for use by those producing graffiti
- t) Balaclava Hotel and the responsible service of alcohol
- u) Violence from people leaving the Inkerman Hotel at late hours
- v) Mental health issues



Victoria Police Community Safety Forum: Carlisle Street St Kilda Tuesday 13 June 2017

Inspector Bailey recognised that this is a difficult situation for our community.

Victoria Police understands that the Carlisle Street traders have initiated a petition arising from concerns about perceptions of safety - partly due to people frequenting the street affected by drugs and / or alcohol; who are suffering from mental health issues or who are sleeping rough in the street and nearby surrounds.

An assessment of current statistical data held by Victoria Police indicates that over the past year, there has been an increase in calls for assistance relating to neighbourhood disputes, suspect loiters, people causing trouble, police welfare checks, and public drug use in and around Carlisle Street.

The amount of people arrested for drunk in the street has slightly decreased over this same timeframe.

Following are details of current police strategies that Victoria Police hope will go some way towards addressing some of your concerns.

Resourcing for Victoria Police is one of our most challenging requirements. Service delivery demands remain high - often steering us away from proactive police initiatives. A continued focus on reactive or responsive policing limits opportunity for sustained engagement activities. We're continuing our work around service delivery reform to create more space and time for proactive and preventative police tasking.

This year's commitment by Government of an effective increase in police numbers of 27% over the next four years will deliver opportunity for future improved service delivery. By working with the community, police recognise the benefit of smarter options to address the immediate issues affecting areas like the Carlisle Street.

Recently the State Government and Victoria Police forecasted new powers for our Protective Service Officers (PSO's) which will allow for changes to impact Carlisle Street. Currently PSO's are tasked to platforms and are currently not permitted to ride trains or attend tram and bus stops. Reforms will change this (new powers). Legislation currently before parliament to increase powers of PSO's included the ability to search for drugs and weapons along with the authority to arrest persons who have outstanding parole and safe custody warrants. For our PSO's at Balaclava Railway Station, they can be used to patrol in the vicinity of Balaclava RS but this would only be between trains and only from 1800hrs onwards. Vicinity would mean very close to the platforms and not wandering around Carlisle St. The Victoria Police Transit Safety Division manage the PSO program and works closely with our Local Area Command. Transit Safety is able to task their general duties members to patrol train stations and tram stops. Police operating model development will allow officers to conduct foot patrols between Balaclava Railway Station and the trams stops in Carlisle & Chapel Streets.

To further enhance the use of St Kilda Police resources we have created a Precinct Policing Model. This model will divide Port Phillip up into six (6) precincts. One of the precincts covers the Carlisle Street precinct - specifically the area bound by Hotham Street to the east through to Acland Street to the west (including Chapel Street commercial strip). At present we have six sergeants at St Kilda scanning their precincts for relevant stakeholders. The next step will be to invite key stakeholders to a committee with each precinct manager who will be asked to identify current issues in that precinct. These actions will be the basis for tasking / initiatives / solutions. These will be reported to the Port Phillip Local Area Commander.

The precinct sergeants will ultimately feed into a broader community engagement strategy that will give you all a voice and ultimately increase the safety in and around Carlisle Street by providing timely intervention and response. A highlight of this change is that it's about a partnership – police working with the local community to deliver shared community safety and community benefit outcomes.



Victoria Police Community Safety Forum: Carlisle Street St Kilda Tuesday 13 June 2017

In terms of rough sleepers in Carlisle Street, the CoPP and Victoria Police are involved in a committee with a variety of social service groups which are looking at strategies to address this problem in St Kilda and other inner suburbs of Melbourne. A complex and difficult issue.

In terms of alcohol consumption and related behaviour issues, police use their powers under the Summary Offences Act to arrest and lodge a person for drunk. Depending on local by-laws, it is not an offence to drink on the street. In Carlisle Street, local by-laws prevent the consumption of alcohol on the street from 8PM to 9AM. Police are mindful not to abuse this power to arrest. It is one of the very few instances where a person's human rights (to freedom) can be limited by Police without a court hearing. We use this power when all other efforts have been exhausted to ensure the person safety or when the person is in such a state that they cannot control their own safety or their behaviour endangers other members of the public.

Further, I'd like to address the power to require people to discard their alcohol and require them to move on. We can only enforce the 'tip out' of alcohol if the person is under the age of 18 (in possession of liquor in contravention of the Liquor Control Regulations Act), if in a time allowed for the consumption of alcohol.

Our powers to move people on are held in the Summary Offence Act. Under Section 6 of the SOA a police member or PSO may give a direction to a person or group of persons in a public place to move on if they believe on reasonable grounds the person or group of persons are;

- breaching the peace / likely to breach the peace
- Endangering or likely to endanger the safety of any other person
- behaving in a manner likely to cause injury to a person or damage property, or is otherwise a risk to public safety.

CCTV footage in Fitzroy Street has anecdotally reduced crime and increased the public perceptions of safety. This is being assessed by the City of Port Phillip for the next two years to assess whether it should be extended.

2 Response to community concern: Acting Manager Danielle Fraser

Ms Fraser explained the current Council local law bans alcohol being consumed from 8pm to 9am. She said Council's local laws are being reviewed and encouraged people to make submissions on what changes they wanted when the public consultation process opens.

Ms Fraser said the trader-originated petition should be submitted at a Council meeting so it could be logged. Members of the public also always had the opportunity to go to a Council meeting and raise a concern during public question time.

In relation to begging, she said it was important for everyone to feel safe and advised people to call 000 if they experienced aggressive begging. Council is reviewing its begging protocols and welcomes community input.

She said Council has a graffiti removal program and offered to organise a letter drop to make sure people were aware of that service. (Council Officer Dalique Knight informed participants that Council must have a property owner's permission to remove graffiti. The aim was for a 48-72 hour turnaround after receiving a call, although it could be harder if there were building height issues as this could potentially require road closures for the graffiti to be removed.)

Ms Fraser said the Fitzroy Street CCTV trial assessment would involve assessing factors such as perceptions of safety and trader feedback.



Victoria Police Community Safety Forum:

Carlisle Street St Kilda Tuesday 13 June 2017

Ms Fraser took the question of whether the seating could be removed on notice as Council design staff were best placed to provide a response. Inspector Bailey commented that the seats were also used by older people.

3 Response to community concern: Senior Sergeant Dagmar Andersen

Responding to comments about pubs staying open to 6am, Senior Sergeant Andersen said police could not call a licence into question before the Victorian Commission for Gambling and Liquor Regulation without evidence. She said evidence could include 000 calls so she advised people to make sure they reported their concerns.

Senior Sergeant Andersen said police were continuing to partner with the Alfred and Star Health in looking at what was driving behavioural issues and what could be done about it for people with complex issues.

4 Further Community Health and Safety Information

4.1 Crime Statistics

Residents, traders and visitors to Port Phillip should call 000 to report an emergency or immediate crime. To report information about suspicious activity, please call Crimestoppers on 1800 333 000. Crime statistics are now publically available through the Crime Statistics Agency. The Crime Statistics Agency is responsible for processing, analysing and publishing Victorian crime statistics independent of Victoria Police.

Victoria Police Crime Statistics
www.crimestatistics.vic.gov.au

Crime Prevention Officers work with the City of Port Phillip to provide community safety audits in specific locations. There is a significant amount of information and crime prevention tips on the Victoria Police website. All have a role in preventing crime. The majority of offenders are opportunistic. Make it harder for opportunistic offenders by increasing security.

Victoria Police Crime Prevention
<http://www.police.vic.gov.au>
<http://www.helpyourself.vic.gov.au/>
For downloadable resources

4.2 Housing and Homelessness

It is important to note that residents of public and community housing are more likely to be the victims of crime.

Council recognises homelessness is a major issue for our community and seeks to address its impact across a range of approaches that incorporate housing, information and support.

In Port Phillip we have an acute shortage of affordable rental housing. We are aware that the costs of housing locally are placing great stress on residents living on less than \$400 per week. This affects local households who receive incomes in the lowest 40% of the population and spend more than 30 per cent of the household income on housing costs. This can ultimately lead to homelessness.

Protocol Assisting People who are sleeping rough

Council can respond in a number of ways when someone may be experiencing homelessness or "rough sleeping" in public places such as in parks, open spaces and facilities accessible to all members of the public, which are owned, controlled or managed by Council.

A range of principles and laws underpin Council's responsibility and roles. All people have a right to be in public spaces at the same time respecting the right of local communities to live in a safe and peaceful environment.



Victoria Police Community Safety Forum: Carlisle Street St Kilda Tuesday 13 June 2017

Council actively monitors and manages amenity of sites and space. Council works closely with local agencies and Police to achieve better outcome.

Port Phillip has the second highest number of people experiencing homelessness - on Census night 2011, 1,562 people were counted as homeless (over half staying in boarding or rooming houses and around 10% or 150 were sleeping rough). Advice from our region is that there has been a doubling in the number of people sleeping rough.

<http://www.portphillip.vic.gov.au/demographics.htm>

A range of community demographics have been summarised for our community. Visit the City of Port Phillip website to learn more about who lives in the City of Port Phillip.

4.3 Mental Illness

Victoria wide services to support people experiencing mental illness are stretched. *Victoria's 10-year mental health plan* was tabled in parliament 22 November 2016. The report monitors implementation of the 10-year mental health plan, holding government to account for making progress in mental health.

In Port Phillip there are a range of private and community mental health services. Chronic services are provided by Austin Health. In the City of Port Phillip we understand the following statistics regarding mental ill-health and service provision:

- In 2014-15 there were 17.9 registered mental health clients per 1,000 people in Port Phillip, compared with 15.7 in Victoria.
- A higher proportion of people in Port Phillip than Victoria reported the prevalence of anxiety/depression in their lifetime (24.2% and 31.2% respectively) and a higher proportion had sought help for a mental health problem in the previous 12 months (16% and 18.4%).
- Port Phillip residents reported an average resilience score of 6.6 out of 8. This is similar to Victorian residents, who reported an average resilience score of 6.4.
- Port Phillip City residents reported similar wellbeing to all Victorians. Residents gave their wellbeing an average score of 77.5 out of 100, compared with the Victorian average of 77.3.
- When asked to rate their general satisfaction with life on a scale from zero to 10, residents of Port Phillip reported an average score of 7.7. This is similar to the Victorian life satisfaction average score of 7.8.

4.4 Community Safety

Shared strategies for community safety:

- Good design prevents crime, increases positive use of space and encourages diverse community participation
- Natural surveillance works better than any fence, lock or security camera – choosing open mesh fences for visibility, trimming and beautifying gardens, encouraging community to get out and about to increase community activity – all can play their part in improving Carlisle St. By 'being on the street' and Carlisle St in daily walks we support traders.
- Strong social support makes communities safer – connect with your neighbourhood, include everyone in your community regardless of age, ability, and ethnicity. Many streets do this by



Victoria Police Community Safety Forum: Carlisle Street St Kilda Tuesday 13 June 2017

holding a Neighbourhood Ngargee (street gathering), organising walk to school or child-minding groups, creating emergency contact lists and checking on neighbours during heatwaves.

Communities where citizens are closely connected are safer. The City of Port Phillip encourages residents to work together to build social resilience. Street parties are a great way to get to know your neighbours.

<http://www.nhw.com.au/Home>

Neighbourhood Watch is a community based crime prevention program which aims to improve the quality of life within a neighbourhood by minimising preventable crime and promoting closer community ties.

http://www.portphillip.vic.gov.au/street_parties.htm

Port Phillip Community Group (PPCG) can help you with simple ideas and guidelines to get started. The PPCG can help you with road closures, public liability insurance and suggest creative ideas to make your event a success. They also have a BBQ they can lend to you for free.

To enquire about the process or register your Street Party, contact Anthea Teakle from Port Phillip Community Group on 9525 8746 (Mon Tues or Fri) or leave a message on 9534 0777.



Victoria Police Community Safety Forum: Carlisle Street St Kilda Tuesday 13 June 2017

5 Forum Participant Questions

- 5.1 An Inkerman Street resident asked “what is the concern, I don’t see any safety issue here”. She said she had not seen anyone drinking or harassing people on Carlisle Street and questioned whether the forum “is a show to get people (who are) a bit untidy out of the street”. She said people should agitate for more public housing if they are worried about those experiencing homelessness.
- 5.2 A Resident, who lives on Woodstock Street, near Carlisle Street, said Carlisle Street had deteriorated over the past 34 years, especially at night. He said his terrified daughter had called him to say she couldn’t get out of her car as someone was knocking on the car window. He hears screams from people calling for help at least three times a week. David raised concerns about rowdy people sitting on the chairs outside the Commonwealth Bank and said people wanted to leave apartments because of what was happening on the street. “It’s scary.”
- 5.3 A participant questioned the Council’s bylaw (which bans drinking across the municipality from 8pm to 9am). She said she sees large groups of people sitting on the street drinking, including near Woolworths. She saw an older man threatened by a man with a bottle when he was trying to make his way through a blocked footpath. “Bottles can be weapons.”
- 5.4 An 18 year resident of Balaclava said Council used to have a good scheme where it would assist shop owners by paying half the cost of painting over graffiti on their premises. He said Carlisle Street had declined with graffiti, especially tagging, making it look tatty. “It’s the broken window syndrome.”
- 5.5 Another participant has lived and worked in the area since 1992. She recently felt “really unsafe” on Chapel Street, near the Carlisle Street intersection, when a man who appeared drug affected intimidated people inside the business she was in by yelling and swinging a scooter around in his hand outside the glass windows. Two women ran screaming inside the premises as they were so frightened by his behaviour. She said despite calling 000, police didn’t attend or call her back later. She said all three levels of government need to do more to improve safety.
- 5.6 A participant said people should not be allowed to drink out of bottles on the street and that alcohol should only be able to be consumed at local venues. She suggested plastic glasses should be used for al fresco patrons. She had seen concrete furniture in Acland Street being used for BYO activities and smoking.
- 5.7 A representative of Woolworths supermarket on Carlisle Street, said he is “threatened at least once a week”. He said female employees don’t want to work late as they get threatened by people with drug, alcohol or mental health issues. He estimated the store loses \$50,000 worth of stock a month due to shoplifting. He expressed concern about people drinking outside the store. “Every day, two customers say they have been abused while walking in.” Staff had been assaulted in the store over the past 12 months. There are also safety issues in the nearby car park.
- 5.8 A participant said that mental health is a big issue and more mental health services are required.
- 5.9 A business owner in Carlisle Street for 20 years said that patrons have experienced people entering their cars while they are waiting in them for the business to open. She said she sees people screaming where the benches are outside Subway. People also exit drunk from the pub across the road which is open until 6am. Vomiting and defecating on the street is happening and drunks are coming upstairs as they don’t realise what they are doing. “Our clients are not wanting to come.”
- 5.10 A long-term resident said she sees violence “all the time”. “The homeless are more visible but I have seen plenty of violence outside the Inkerman Hotel at closing time so we shouldn’t assume that violence is being perpetrated by homeless people”.



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- 5.11 A participant said the strip from Chapel Street to Woolworths is not safe and she hears violence “nearly every time I go there”. Ever summer the street is “covered with ice addicts” and there is stealing from shops. The corner near Launch Housing is “vile” with people urinating there. “The seating outside the Commonwealth Bank should be removed and suggested anti-pigeon wiring on roofs to deter graffiti”.
- 5.12 A resident for 42 years, said she was only aware of one sign (in front of O’Donnell Gardens) which states the drinking bylaw times. She said Dianella Lane needsto be well-lit. She believes much of the anti-social behaviour is coming from backpackers emulating bad behaviour they see on the street.
- 5.13 A resident of 17 years said public drunkenness is the main problem. They expressed concern that Redan Street, which has serviced apartments, is becoming unsafe for people who live there and for children walking along it to go to school. They said police cars are there every day.
- 5.14 A Carlisle Street shopkeeper asked what monitoring is being undertaken at the Coles Street car park, where the public toilet is, as drug users and drug dealers frequent that spot.
- 5.15 The manager of the Uncle Restaurant, said police had not responded quickly when she had called them on Friday or Saturday nights. She and her customers had been threatened and she feared for her staff and customers. She believes the trouble is due to drug and alcohol use.
- 5.16 Carlisle Street trader said the area is diverse and creative. “How do we move forward and work together to fix the problem?” She said Council had held a good session on ways for traders to protect themselves. She said people come to the street to pick up methadone.
- 5.17 Facilitator Kimbra read parts of a letter from traders who could not attend which referred to open consumption of alcohol, aggressive behaviour, begging and urination on the street.
- 5.18 A resident who visits Carlisle Street several times a week queried whether some of the services concentrated in the area, such as Launch Housing and chemists dispensing methadone, could be spread out more.
- 5.19 Karen, from the Port Phillip Community Group, said she understood the concerns of traders and residents. She said there has been an influx of two different groups of people, those seeking services and those, who may be using drugs or alcohol, who are not. Karen said there is a need to work more closely with outreach services and PTV to achieve goals such as making tram stops safer.
- 5.20 A business owner and resident said they had noticed a huge influx of visitors arriving on trams and trains over the past 18 months who are not local “characters”. Violence was increasing and they had called police three times over the past few weeks. “What is socially acceptable? ... we are losing control.” The alcohol bylaw must be changed to stop drinking and there were too many services clustered in Port Phillip, including chemists where some people went to “drug shop”. Concern was also expressed about easy access to “magic markers” at discount shops which can be used for graffiti.
- 5.21 The manager of the local drop in centre, said it was important to not associate drug use with people experiencing mental illness or to assume that all homeless people had mental ill-health. She said St Kilda had been a hub for many services since the 1940s. Men attending the drop-in centre “are equally terrified by alcohol and drug affected people on the street”.
- 5.22 Another resident, said he was concerned about the drinking on the street and said this was not allowed in shopping areas in some other municipalities.
- 5.23 Another speaker said people were drinking until they were “blotto” and that alcohol is like throwing coal on a fire.



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- 5.24 A resident of 35 years said services had been there for years without problems. In the past five years “the major thing is alcohol on the streets” during the day, not necessarily related to people who live in the area. This is creating bad social behaviour, including vomiting and urination on the street. “People are fed up.”
- 5.25 A Launch Housing employee stressed: “the majority of people I see are seeking help and are not causing problems with other people”.
- 5.26 This speaker said she wanted to see solutions. She said a methadone clinic that used to be in Barkly Street had moved to Carlisle Street “and is now blending into the street”. She said there were strict guidelines in Paris governing the begging and “presentation” of people living on the street.
- 5.27 This speaker, who had previously spoken about his daughter being too scared to leave her car, said police needed to be more visible on the street, with patrols in groups of two or four.
- 5.28 This speaker said Carlisle Street “looks like an area that is unsafe and people don’t care about”. They said graffiti tagging had never been this bad.
- 5.29 A trader who had spoken earlier said violence should not be linked with homelessness. “Drunk people are not homeless.” She wanted some street seating removed and for Council to consider relocating services on the street.
- 5.30 A question was directed to Council – what are the learnings that have come from Fitzroy Street?
- 5.31 This speaker said times had changed since police would quickly attend after receiving a call. He had seen men running around doing graffiti in Chapel Street and between Chapel Street and St Kilda Road but by the time police arrived they were gone. “What happened to community policing?”

6 Concerns Recorded on Paper

Police visibility. Greater Police presence, service assistance not at all hours to be able to improve safety.
People experiencing homelessness not the problem. Shouldn't be linked to violence, alcohol affected behaviour. Seats need to be removed and 24 hour ban on street drinking. Businesses suffer.
Any measurement of impact of CCTV and safety initiatives on Fitzroy street.
No safety issues observed. Concerns about people experiencing homelessness. Drinking on the street – not violent. Advocate for public housing – social / community housing cherry picks
Permit street drinking b/w 8pm and 9pm. Street drinking is unsafe. Those drinking on the street 10 people don't allow pedestrians to pass. Interaction turned violent- threat to hit with a bottle. Like to see extended ban on street drinking esp during the day. Young mothers affected.
Nick – Resident – Lunch x 4 times a week. Mental illness issue- called police many times- concentration of services – chemists, launch housing and drop in centres
Used to live in Barkly street near Methadone clinic , Carlisle St worsened since clinic has closed. Cluster of services
Resident – 3 x times a week (night) screaming on street. Parking unsafe in car. Police always respond. Harassment / begging behaviours have increased esp Woodstock street. Its very scary



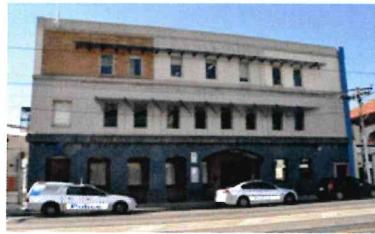
Victoria Police Community Safety Forum: Carlisle Street St Kilda Tuesday 13 June 2017

and we don't feel safe.
Resident – 18 years Graffiti Balaclava – previous council initiative to remove and repaint could council with shop owner's work to improve.
Alcohol- issue with drinking on street. Should not be allowed – out of bottles – nil glass – Table service not working- plastic alternative, smoking – Acland St
Mental health, drinking /smoking on st – provide services for same.
Interim workers- not homeless
Shopkeeper – Carlisle St , Coles car par- Public toilet – drug users/dealers . What monitoring?
Irene- Carlisle St trader- Active trader groups, Diverse /energetic area- How to move forward, what support services are available?
Police powers? Methadone progress? 10 + chemists?
Long term resident –Violence (intoxicated people)
Inkerman hotel closing time? Don't stereotype re homeless etc
Stats of demographics on violence.
Community worker /resident long-term
Drinking on street –only sign seen on Acland St O'Donnell gardens
Laneway – Carlisle and Dianella- Lighting /safety /backpackers
\$2 shop selling graffiti implements socially unacceptable
Bill- Local resident
Drinking in Carlisle st, other areas drinking not allowed.
35yr resident – Services no issue in past- last 5 yrs alcohol in St, bad social behaviour- Focus on issue not labelling people.
Business owner and resident- Last 18 months, influx of people –not regulars, violent /anti social behaviour called police 3 times – scared of ice users –unpredictable – people scared to go to supermarket /bank/errands. Bring back to acc level. Drinking –bylaws, cluster of support services- people drug shopping multiple chemists.
Experienced an assault. Lock the shop door because of an agitated man with a weapon swinging at people on the St. Rang 000, with details no response or call back. Dangerous particularly for young people. Need effort local, state and Fed govts, to respond to drug abuse and homelessness. Feel unsafe- kids used to be able to walk to school. Facebook post friends responded with similar exp.
Aggravation, violence and shoplifting, 50 K lost revenue St and seat where people drink in carpark area. Customers harassed on daily basis. Staff assaulted. Female staff restricted working hours.
Concern about increase in people experiencing homelessness, with daughter feeling unsafe. Police enforcement response to crime services- help those who need it- mental health and housing



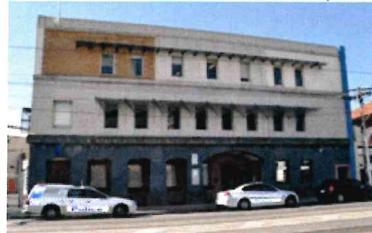
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<p>.How to work together?</p> <p>Redan St serviced apartments daily police response unsafe for kids walking to school.</p>
<p>Late-night business manager. Working together with Police. In looking after staff and customers on Fri/ Sat night. Call Police and no response and or call back. Experienced harassment / assault.</p>
<p>Business early hours open, students harassed / assaulted on way from car to studio. Pub across the road open to 6am. Impact on amenity – defecating and urinating. Hard to respond to people who are inebriated.</p>
<p>Walking down Carlisle st unsafe9 b/w Chapel and Woodstock. Ice addiction, yelling, out of control stealing . Always conscious of not feeling safe. Such as services near corner of chemist launch housing, seating outside CWBank should go. Look into innovative responses to graffiti.</p>
<p>Letter to Kimbra – public drinking, impact on amenity (ref to letter)</p> <p>Service on cnr of Carlisle and Chapel –PPGC , St Kilda Launch housing, St Kilda engagement hub. Echo – mixed concerns. Staff response – info and services. Others anti social behaviours associated with drug use. Working with partners to improve safety of the design on cnr. Work with outreach and public transport providers. Need to work more closely w traders assoc</p>
<p>Seeing increased and more complicated need – across metro Melbourne.</p>
<p>Dropin centre cnr of Chapel and Carlisle – 40 yrs careful not to confuse drug use with mental illness. Mental health service users equally scared / affected . Not all people exp homelessness have mental illness.</p>
<p>Street drinking – congregate drink to excess adding to problems.</p>
<p>Service – Launch housing homelessness 20yrs, entry point service users seeking help. Some have mental health issues –not all. Concerned with the behaviour to improve safety. Working with Vic Police.</p>
<p>No begging – Paris safe places to go</p>
<p>Carlisle St looks untidy/messy – Fitzroy st every surface tagged w/ graffiti</p>
<p>People gathering</p>
<p>Policing models ? previously could call St Kilda P.S directly . Witnessed people graffiti / tagging- cannot call for response. Advised to call</p>



St Kilda Precinct Policing Boundaries

PRECINCT	PRECINCT BOUNDARIES (DESCRIPTION)
Precinct 1 CAHIR BALDOCK DE VRIES	CARLISLE Street - Area bound by Hotham Street to the east through to Acland Street to the West (Including Chapel Street commercial strip the north and south of Chapel Street)
Precinct 2 ANSON KELLY	ACLAND Street - Area bound by Barkly Street to the east and Fitzroy Street to the north (including commercial strip on the Upper Esplanade)
Precinct 3 GREEN BALDOCK	FITZROY Street - Area bound by Lower Esplanade to the west and Fitzroy Junction to the east
Precinct 4 SEMHEL CAHIR	FORESHORE/SEA-BATHS/LUNA Park - Area bound by Elwood foreshore to the South and Middle Park –Fraser Street St Kilda West to the north ORMOND Road – Area bound by Marine Parade to the west and St Kilda Street to the East (included traders along Glenhuntly Rd)
Precinct 5 KELLY ANSON	GREY-INKERMAN /BARKLY Streets - Area bound by Fitzroy Street to the north and the continuation along Inkerman street to Chapel Street to the east (including Barkly Street bound by Fitzroy Junction to the North and Blessington Street to the south).



St Kilda Precinct Policing - Local Policing for Local People

What's it about?

St Kilda Precinct Policing is modelled on a Victoria Police concept and focuses on police working closely with the Community to create a safer city.

The Port Phillip municipality (St Kilda Response Zone) has been divided into 5 areas that will be known as Police Precincts.

The initiative will:

- **encourage** stronger connections between police, traders, licensees, residents within the 5 precincts.
- **identify** concerns that require Police coordination of resources to implement solutions.
- **create** community neighbourhood responses to community safety and security concerns.

Features of St Kilda Precinct Policing

- Port Phillip residents, traders, licensees or other community groups can report concerns to Victoria Police for follow up.
- Each precinct has a dedicated team of police members who are responsible for liaising with community groups in the precinct about police and community safety concerns.

See Something, Say Something

Residents and business owners can call their local police team about crime, safety and security issues they are concerned with. This may include:

- graffiti
- property damage
- anti-social behaviour
- drug activity
- any other community safety issue

How do I make a report?

To notify your local police call or email your local police station: **St Kilda Police** Ph: 9536 2666
ST.KILDA-PRECINCT-POLICING-MGR@police.vic.gov.au

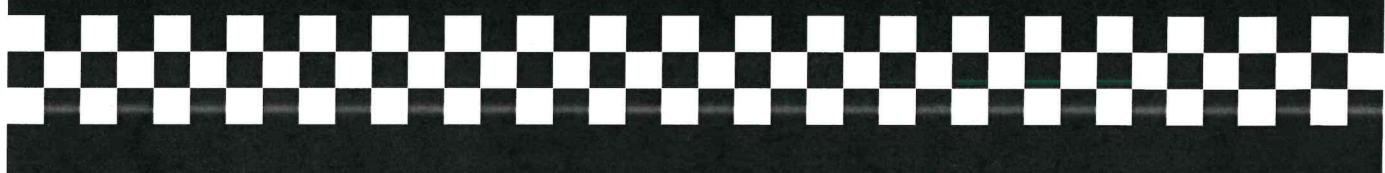
People requiring urgent police attendance should call Triple Zero '000'.

Policing Alcohol Harm in Victoria

2014–2024



VICTORIA POLICE



Authorised and published by Victoria Police

Victoria Police Centre
637 Flinders Street
Docklands VIC 3008

www.police.vic.gov.au

Contact us if you need this information in an accessible format, please email VPWEBSITE-MGR@police.vic.gov.au

This document can also be found in PDF on our website

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Foreword

Victoria Police is setting a clear vision for reducing alcohol related harm in our community. This position statement outlines that vision, and is supported by a strategic plan that sets clear actions for the organisation.

Our position statement draws from and builds on the wealth of experience Victoria Police has in responding to, and preventing alcohol related harm. This aligns with the directions set in the *Blue Paper: A vision for Victoria Police in 2025*, allowing for a more coordinated, evidence-led and flexible approach that adapts to the changing patterns of alcohol consumption.

Our long term vision recognises the complexity in responding to the issues of alcohol harm. Alcohol consumption is central to our social fabric; it forms part of our celebrations, commiserations and social occasions. As well as the social benefits of responsible alcohol consumption, the liquor industry contributes significantly to the Australian economy in terms of employment, revenue and hospitality.

Cultural change has been widely identified as the answer to reducing the levels of alcohol related harm, and this will take time. In the interim, Victoria Police will work with our partners in health, justice, the not-for-profit sector, business and academia towards a consolidated whole of government approach to promote the responsible, safe use of alcohol. These partnerships allow Victoria Police to focus on prevention and intervention programs in key areas such as family violence, crimes against the person and poly-drug use, working towards our ultimate goal of a safer community.

This position statement and supporting strategy focus on three key priority areas: developing partnerships, building capacity and reducing harm. These priorities, and the actions that underpin them, are informed by evidence. We know that alcohol significantly contributes to road trauma, assaults and sexual assaults, family violence, property damage, child abuse, victimisation and public disorder.

The costs associated with the misuse of alcohol are incredibly high and require significant police time and resources to respond. The continuing rise in alcohol related harm will create additional demands on police resourcing. With our key partners, and the broader Victorian community, new and flexible approaches to respond to the challenges of alcohol misuse are required.

Through all of this, Victoria Police will continue with a range of business-as-usual approaches in responding to alcohol harm in the community. This includes effective policing of licensed premises, promotion of responsible service of alcohol and targeting alcohol fuelled violence and antisocial behaviour.



Deputy Commissioner
Lucinda Nolan

1. Rationale

More than 80 per cent of Victorian adults drink alcohol. It is a widely accepted part of Australian culture, generating positive impacts in the form of revenue, employment and social amenity.ⁱ However, the costs to the Victorian community resulting from the misuse and abuse of alcohol are significant, with a recent report estimating the social costs at \$4.3 billion per annum.ⁱⁱ

Reducing the harms associated with alcohol use is a long-term proposition that will not be the sole responsibility of Victoria Police. Enforcing laws and changing regulation alone will not be effective. What is needed is a continued focus on challenging Australia's drinking culture and the entrenched attitudes that exist around alcohol consumption. This requires a concerted, sustained effort to be led not only by government but by health and community services, business and the broader community. Victoria Police's position statement aligns with the broader Victorian whole of government direction identified within *Reducing the Alcohol and Drug Toll: Victoria's Plan 2013–2017 (Reducing the Toll)*.ⁱⁱⁱ

There is significant evidence of the risks to the individual from the misuse of alcohol, including a number of short and long term physical and psychological harms.^{iv} The risks also extend beyond the individual to impact the broader community. These community and societal harms include road trauma, assaults, family violence, property damage, child abuse, victimisation and public safety issues.^v

Rates of alcohol related harm have increased significantly over the last 10 years, despite the level of alcohol consumption per capita remaining stable since 1992.^{vi}

Between 2001 and 2010:

- > Alcohol related assaults increased by 49 per cent.
- > The number of reported alcohol related family violence incidents has more than doubled.
- > Alcohol related ambulance attendances in metropolitan Melbourne have more than tripled between 2000–2001 and 2010–2011.
- > Of all family violence incidents police attended in 2012–2013 alcohol has been assessed as likely to be involved in almost half (46 per cent).^{vii}

Alcohol is also a significant factor in road trauma. Almost one in four drivers and motorcycle riders killed in the last five years had a blood alcohol content greater than 0.05.^{viii} Intoxicated pedestrians also have an increased risk of injury and death.

While responding to the issue of alcohol misuse is not solely the domain of Victoria Police, alcohol is a thread that runs through most areas of police work and consumes considerable police resources. Alcohol is involved in approximately 60 per cent of all police attendances.^{ix}

Excessive consumption of alcohol is a major cause of physical and social harm. Victoria Police data indicates the availability of alcohol, either in concentrated entertainment precincts or the increased number of packaged liquor outlets acts as a substantial driver of assault and related offences. Recent research has found a strong correlation between family violence rates and the expanded availability of alcohol from packaged liquor outlets.^x

The practice of "pre-loading" (drinking alcohol prior to entering licensed premises) is also linked with increased levels of violence and as a major impediment to responsible service of alcohol in licensed premises.^{xi} Pre-loading is often motivated by the cheaper alcohol prices in packaged liquor outlets compared with licensed premises.

Disproportionate levels of alcohol related harm are experienced by some groups within the community, such as young people aged 10–24 years old. Rates of alcohol related hospital admissions and heavy drinking (more than 20 drinks on a single occasion) among young people have increased considerably over the last 10 years.^{xii}

In addition to the impact on community safety and amenity generated by alcohol misuse, Victoria Police has identified alcohol as a driver of crime, particularly related to recidivist offending. A recent Australian Institute of Criminology study of police detainees found 30 per cent of them attributed their offending to alcohol, more than all other drugs combined.^{xiii}

2. Vision

To strive towards a safe, secure and orderly society free from alcohol related crime, violence and harm.

3. Purpose

To articulate a policy framework for Victoria Police, which aims to coordinate the police response on issues of enforcement, harm reduction and prevention. The framework positions Victoria Police as a partner working with key stakeholders and the broader community on a long-term strategic focus for reducing alcohol harm.



4. Policy context

Together with the Victorian Commission for Gambling and Liquor Regulation, Victoria Police has responsibility for law enforcement under the *Liquor Control Reform Act 1998* and the *Liquor Control Reform Regulations 2009*. This legislation combined with the *Road Safety Act 1986* and *Summary Offences Act 1966* provides a legislative framework within which Victoria Police works to minimise alcohol related harm.

A community wide approach as articulated in the Victorian whole of government strategy *Reducing the Toll* and the *National Drug Strategy 2010–2015* is required to address the levels of harm alcohol misuse generates.

*Across the community, there is a need to assess policies on alcohol availability from many different perspectives, including public safety, health, planning, local government, tourism, and business regulation.
(Reducing the Toll)*

Alcohol abuse and misuse plays a role in many aspects of police work; as such, several other organisational strategies will contain complementary initiatives to the goals of this statement.



Priority areas for action



Goal

- > To establish Victoria Police as a partner in the broader policy environment

Goal

- > To build organisational capability to understand and manage the alcohol problem

Goal

- > To reduce alcohol-related violence, anti-social behaviour, crime and road trauma



5. Priority areas

Victoria Police will achieve this vision by developing a range of actions under each of the following priority areas:

Develop partnerships

Alcohol forms an intrinsic part of many aspects of Australian culture, so any successful attempt to minimise alcohol related harm within our community will require a concerted and holistic approach in partnership with all stakeholders.

Aim: To establish Victoria Police as a partner in the broader policy environment

- > Ensure a whole of organisation approach is adopted in the management of alcohol related harm.
- > Position Victoria Police as an influential and active participant with key stakeholders in combating alcohol related harm including: industry, the community, all levels of government and non-government organisations.
- > Develop standardised approaches to preventing and responding to alcohol related harm.
- > Work with our partners and the community to enhance community ownership of alcohol related harm and to generate a healthy and safe culture around alcohol consumption.

Build capability:

Through consolidation of our data sources and evidence base Victoria Police will better focus enforcement activities towards areas generating the most alcohol related harm in our community.

Aim: To build organisational capability to understand and manage the alcohol problem

- > Improve Victoria Police data capture capacity around alcohol related harm including the areas of family violence, public safety and poly-drug use.
- > Develop information sharing protocols with relevant agencies and organisations.
- > Build a strong evidence and intelligence base around alcohol related offending, victimisation and prosecution to inform enforcement responses and predict emerging issues.
- > Trial evidence-based approaches to develop the frontline response to alcohol related harm.

Strategic priority 2: Reduce harm:

Research consistently demonstrates that increased control over the supply of alcohol results in a reduction of the harms caused. Victoria Police will support responsible alcohol supply, while targeting those neglecting their legislative responsibilities.

Aim: To reduce alcohol related violence, anti-social behaviour, crime and road trauma

- > Increase knowledge and application of existing liquor licensing legislation across the organisation and identify areas for improvement.
- > Develop research partnerships to identify vulnerabilities and opportunities for improvement in reducing alcohol harm, based on international and national research.
- > Adopt a standardised position on enforcement tactics, submissions for legislative reform and prevention activities by implementing targeted strategic approaches, that are driven by the organisation-wide alcohol policy framework.
- > Support development of harm minimisation strategies, developed in partnership with other organisations and agencies targeting at-risk groups.



6. Outcomes

Victoria Police will develop a consistent and concentrated approach to ensure a safe, secure and orderly society, free from alcohol related crime, violence and harm.

With the successful implementation of this policy, and the supporting strategic approach, Victoria Police will achieve the following long-term outcomes:

- > A reduction in alcohol related harm in the Victorian community.
- > The alcohol framework is adopted and there is evidence of a standardised approach to reducing alcohol harm.
- > The community sees Victoria Police as an effective, responsive organisation keeping the community safe.
- > Partner agencies and stakeholders have a clear understanding of Victoria Police's role in reducing alcohol related harm.
- > Intelligence and data capture capabilities underpin activities and align with research priorities.
- > Effective responses are implemented that respond to, and prevent alcohol related violence, crime, public disorder and road trauma.
- > Effective partnerships with stakeholders are maintained and innovative solutions to prevent alcohol fuelled violence are identified and adopted.
- > Best practice approaches are identified and inform legislation reform, policy and procedures.
- > Victoria Police has a strong workforce capability around alcohol legislation and enforcement, and is considered an influential leader in the development of holistic approaches in reducing alcohol related harm.

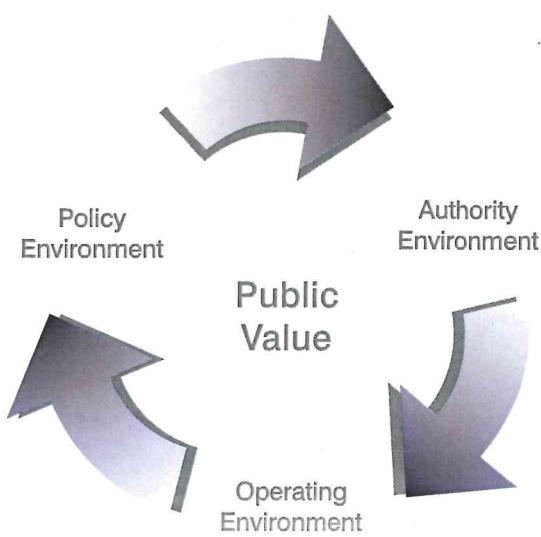
7. Governance and performance

Actions identified under each of the three priority areas will be implemented as part of a three-year strategic planning cycle. Implementation will be overseen by a Victoria Police Internal Alcohol Working Group.

8. Principles of practice and public value

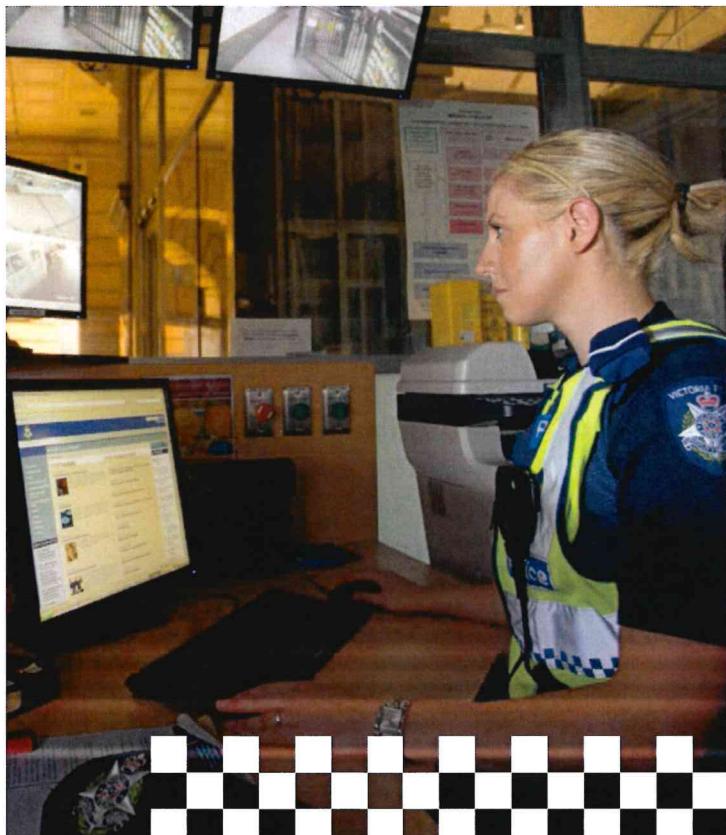
These activities will be supported by a commitment to the principles of public value:

- > Service delivery will be equitable and sustainable, and consistent with evidence-based good practice.
- > Regulatory systems will be used as effective methods for reducing alcohol related harm.
- > Robust accountability, alignment with government policy and adherence to governance frameworks will guide activity and monitor performance.
- > A commitment to strategic partnerships.



References

- i. Victorian Auditor-General. 2012, *Effectiveness of justice strategies in preventing and reducing alcohol related harm*. Victorian Auditor Generals Office website http://www.audit.vic.gov.au/reports_and_publications/latest_reports/2011-12/20120620-alcohol.aspx (accessed 1/4/2014)
- ii. ibid
- iii. Victorian Government. 2013, *Reducing the alcohol and drug toll: Victoria's Plan 2013–2017*, Department of Health, Melbourne
- iv. Gao, C., Ogeil, R & Lloyd, B. 2014, *Alcohol's Burden of Disease in Australia*, FARE Australia and the Victorian Health Promotion Foundation, Melbourne.
- v. Miller, Peter (A/Prof). 2013, *Patron Offending and Intoxication in Night-Time Entertainment Districts (POINTED)*. NDLERF Monograph Series No.46. National Drug Law Enforcement Research Fund. Canberra
- vi. Victorian Auditor-General 2012, *Effectiveness of justice strategies in preventing and reducing alcohol related harm*. Victorian Auditor Generals 's Office website loc.cit
- vii. ibid
- viii. Transport Accident Commission. 2014, *Drink Driving Statistics* <https://www.tac.vic.gov.au/road-safety/statistics/summaries/drink-driving-statistics> (accessed 1/4/2014)
- ix. Australian National Council on Drugs. 2013, *Alcohol Action Plan*, Australian National Council on Drugs Website (accessed 5/4/2014) <http://www.ancd.org.au/images/PDF/Generalreports/AlcoholActionPlan.pdf>
- x. Livingstone, M. 2011, A longitudinal analysis of alcohol outlet density and domestic violence. *Addiction*. pp 919–925
- xi. Miller, Peter (A/Prof). 2013, *Patron Offending and Intoxication in Night-Time Entertainment Districts (POINTED)*. NDLERF Monograph Series No.46. National Drug Law Enforcement Research Fund. Canberra
- xii. Victorian Auditor-General. 2012, *Effectiveness of justice strategies in preventing and reducing alcohol related harm*. Victorian Auditor Generals 's Office website, loc.cit
- xiii. Payne, Jason & Antonette Gaffney. 2012, *How much crime is drug or alcohol related? Self-reported attributions of police detainees*. Australian Institute of Criminology Trends and Issues in Crime and Criminal Justice No 439



Submission #007 & #008

Subject: [REDACTED]

Dear [REDACTED]

Attached are 11 signatures petitioning a modification of the By-law that relates to the storage of garbage bins. We are sick of our area looking like a rubbish dump. If it's good enough for new constructions to be required to store their bins out of view of the street (this has been the case for many years) then why shouldn't the same rule apply to any property, particularly if it can comply for little or no cost? It really isn't much to ask.

I initially letterboxed dropped the petition but only got a few responses. When I door-knocked, every person I spoke with was in agreement. I wish I could have spoken to everyone but as you would know, many people lead busy lives and are often not home.

If you have a look around, nearly all blocks of flats store their bins in a reasonable manner. Regardless of the age of the block, bins are either screened or stored away from view. It's like cutting one's nature strip, everyone does it (well, nearly everyone!). Can you imagine what our streetscapes would look like if no-one cut their nature strips and everyone stored their garbage bins on their property lines? Please think about it for a moment. We have Planning rules that don't allow visual bulk and even require front fences to be 50% transparent and no higher than 1.5 metres. Is it not then a bit of a contradiction that it is currently acceptable to create a fence-line of garbage bins? These bins create significant visual bulk, they stand out from 60 metres away. Unfortunately, in May St we have 3 blocks of flats in a row, doing the same thing and it really amplifies the issue.

If you go ahead and make a modification to the relevant By-law, as we are requesting, I don't believe you will experience any issues with compliance. I think everyone knows what is reasonable. There is ample room to store bins at the rear or side of the two cream brick blocks. I think the only reason the bins are stored on their property line is at some point tenants became lazy about wheeling the bins back and no-one has ever asked them to do otherwise. As new tenants have moved in, they have simply carried on the practise. I have asked their property manager if something can be done but they simply don't care, just like they don't care about instructing their tenants of the correct procedure for disposing of hard waste and just like they didn't care when after someone was evicted, they inspected the empty flat, had the locks changed and simply walked past 4 cubic metres of rubbish dumped on the nature strip, leaving it for us neighbours to deal with. The other property with the darker bricks has a higher section of brick wall to screen bins but it was designed in the 70's to accomodate the smaller lower bins we used then. The new wheelie bins are bigger and wider and they should really add another section of screening to the low part of the brick wall.

My neighbours and I are expecting your support and look forward to action on this issue.

Regards, [REDACTED]

Dear Neighbour and fellow property owner,

PLEASE HELP ME TO IMPROVE THE LOOK OF OUR AREA!

For many years I have been disappointed by the eyesore that several blocks of flats in close proximity to us regularly create, dragging the look of our area down. I'm talking about things like,

- Tenants dumping unwanted goods on the footpath or nature strip at any time and contrary to council procedure
- Not removing graffiti
- Not conducting reasonable maintenance, like repairing broken light fittings and fences, and
- Storing rubbish bins next to the footpath, on full display to the street.

I'm sure you are aware of what I have described. These things make our area look like an undesirable, trashy place to live and have a very negative effect on the value of our properties. It's also a problem for the tenants of these places. Have you noticed how often there are For Lease signs on 12 and 14 May St? Who wants to live in an ugly and poorly maintained block of flats? The reality is that most of these issues cost virtually nothing to rectify. The problem is getting the attitude of some property managers and owners to change because it's their apathy and lack of concern and respect for tenants and neighbours that is at the heart of the issue.

I hope to tackle all of the above issues but hope you will assist with one firstly, the position of stored rubbish bins.

Our newly elected council has invited submissions to improve our By-laws. For many years Planning Applications for new constructions have required that they are stored in a manner not visible from the street. I'm sure because it is generally accepted that rubbish bins are an eyesore. But existing properties are only required to position rubbish bins on their side of the property line. My proposal is to amend this By-law such that bins should not be stored in a place not visible from the street "where possible".

If you agree, please fill in the petition below. You can photograph and email it to me or put it in my letterbox. Please call or email if you would like to respond or chat further.

Regards,

[REDACTED]

Petition to the City of Port Phillip regarding Bylaws

Date 16-8-17

From, property owners in Rainsford & May St's Elwood

We hope to see amended, the storage of rubbish bins By-law. For many years, new Planning Applications have required bins to be stored in a manner not visible from the street. Surely, to be fair, and to improve the amenity of our municipality, it would not be unreasonable to require the same of all properties, where possible.

Signed [REDACTED]

Address [REDACTED]

Petition to the City of Port Phillip regarding Bylaws

Date 17/8/17

From, property owners in [REDACTED]

We hope to see amended, the storage of rubbish bins By-law. For many years, new Planning Applications have required bins to be stored in a manner not visible from the street. Surely, to be fair, and to improve the amenity of our municipality, it would not be unreasonable to require the same of all properties, where possible.

Signed [REDACTED]

Address [REDACTED]

Petition to the City of Port Phillip regarding Bylaws.

Date 16-8-17

From, property owners in [REDACTED]

We hope to see amended, the storage of rubbish bins By-law. For many years, new Planning Applications have required bins to be stored in a manner not visible from the street. Surely, to be fair, and to improve the amenity of our municipality, it would not be unreasonable to require the same of all properties, where possible.

[REDACTED] Address [REDACTED]

Petition to the City of Port Phillip regarding Bylaws.

Date 16-8-17

From, property owners in [REDACTED]

We hope to see amended, the storage of rubbish bins By-law. For many years, new Planning Applications have required bins to be stored in a manner not visible from the street. Surely, to be fair, and to improve the amenity of our municipality, it would not be unreasonable to require the same of all properties, where possible.

Signed [REDACTED]

Address [REDACTED]

Petition to the City of Port Phillip regarding Bylaws

Date 16/8/17

From, property owners in [REDACTED]

We hope to see amended, the storage of rubbish bins By-law. For many years, new Planning Applications have required bins to be stored in a manner not visible from the street. Surely, to be fair, and to improve the amenity of our municipality, it would not be unreasonable to require the same of all properties, where possible.

Signed [REDACTED]

Address [REDACTED]

Petition to the City of Port Phillip regarding Bylaws

Date 16-3-17

From, property owners in [REDACTED]

We hope to see amended, the storage of rubbish bins By-law. For many years, new Planning Applications have required bins to be stored in a manner not visible from the street. Surely, to be fair, and to improve the amenity of our municipality, it would not be unreasonable to require the same of all properties, where possible.

Signed [REDACTED]

Address [REDACTED]

Petition to the City of Port Phillip regarding Bylaws

Date 14-3-17

From, property owners in [REDACTED]

We hope to see amended, the storage of rubbish bins By-law. For many years, new Planning Applications have required bins to be stored in a manner not visible from the street. Surely, to be fair, and to improve the amenity of our municipality, it would not be unreasonable to require the same of all properties, where possible.

Signed [REDACTED]

Address [REDACTED]

Petition to the City of Port Phillip regarding Bylaws

Date 17-3-17

From, property owners in [REDACTED]

We hope to see amended, the storage of rubbish bins By-law. For many years, new Planning Applications have required bins to be stored in a manner not visible from the street. Surely, to be fair, and to improve the amenity of our municipality, it would not be unreasonable to require the same of all properties, where possible.

Signed [REDACTED]

Address [REDACTED]

Petition to the City of Port Phillip regarding Bylaws

Date 18-3-17

From, property owners in [REDACTED]

We hope to see amended, the storage of rubbish bins By-law. For many years, new Planning Applications have required bins to be stored in a manner not visible from the street. Surely, to be fair, and to improve the amenity of our municipality, it would not be unreasonable to require the same of all properties, where possible.

Signed [REDACTED]

Address [REDACTED]

Petition to the City of Port Phillip regarding Bylaws

Date 17 AUG 2017

From, property owners in [REDACTED]

We hope to see amended, the storage of rubbish bins By-law. For many years, new Planning Applications have required bins to be stored in a manner not visible from the street. Surely, to be fair, and to improve the amenity of our municipality, it would not be unreasonable to require the same of all properties, where possible.

Signed... [REDACTED]

Address.. [REDACTED]

Petition to the City of Port Phillip regarding Bylaws

Date 7/8/17

From, property owners in [REDACTED]

We hope to see amended, the storage of rubbish bins By-law. For many years, new Planning Applications have required bins to be stored in a manner not visible from the street. Surely, to be fair, and to improve the amenity of our municipality, it would not be unreasonable to require the same of all properties, where possible.

Signed [REDACTED]

Address.. [REDACTED]







Submission #009



Respondent No: 1

Login: [REDACTED]

Email: [REDACTED]

Responded At: Aug 07, 2017 12:56:43 pm

Last Seen: Aug 07, 2017 02:33:19 am

IP Address: [REDACTED]

Q1. Title [REDACTED]

Q2. First name [REDACTED]

Q3. Surname [REDACTED]

Q4. Organisation (if applicable) [REDACTED]

Q5. Email [REDACTED]

Q6. Address [REDACTED]

Q7. Suburb [REDACTED]

Q8. Postcode [REDACTED]

Q9. Your submission: Please state the specific clause in your submission

My commen s n rea on o he proposed change o a ow rubb sh b ns o be ef n aneways. A presen he aneway a he rear of our prem ses (109 Bay S) wh ch s accessed v a No S s cons an y cu ered w h rubb sh and rubb sh b ns ef ou a week. These b ns or g na e from 105 Bay S and 74 and 76 No S . The rubb sh and b ns make d ff cu for our s aff and c en s o safe y access our car park. O her veh c es us ng he aneway are a so affec ed.

Q10. Alternatively, upload your submission

no answered

Submission #010



Respondent No: 2

Login: [REDACTED]

Email: [REDACTED]

Responded At: Aug 23, 2017 13:05:01 pm

Last Seen: Aug 23, 2017 03:03:24 am

IP Address: [REDACTED]

Q1. Title [REDACTED]

Q2. First name [REDACTED]

Q3. Surname [REDACTED]

Q4. Organisation (if applicable) [REDACTED]

Q5. Email [REDACTED]

Q6. Address [REDACTED]

Q7. Suburb [REDACTED]

Q8. Postcode [REDACTED]

Q9. Your submission: Please state the specific clause in your submission

, As a awyer and res den , I woud have ked o have commen ed on he proposed changes To Loca Law No. 1 (Commun y Amen y). owever, he manner n wh ch you have presen ed he documen a on for commen s comp e ey unsa sfac ory, par cu ar y for hose who are ord nary peop e, no awyers. ad you presen ed a "marked up" vers on of he Loca Law show ng n he marked up vers on nser ons and dee ons hen one cou d have read ha Loca Law o see whe her one woud wan o make subm ss ons. I woud es ma e n my exper ence ha hs woud have aken me no more han 15 o 20 m n o eas make he dec s on as o whe her I woud wan o make any subm ss on. Th s s no a o of me o spend. owever, because of he arge number of amendmen s (32 pages n o a) he on y way one cou d do hs s o prn ou a copy of he Loca Law (65 Pages) and he Amendmen Law (32 pages) and compare hem s de-by-s de ooking backwards and forwards from one o he o her. I s my es ma e ha n doing n hs fashon cou d ake 2 o 3 hours a ease and s me ha l'm no prepared o nves a hough I woud have ked o have done so as I ke o ake par cu ar n eres n my mun c pa y and w h my exper se of he aw cou d we have been abe o make a va uab e subm ss on. I woud be pleased f before proceed ng w h hs "commun y consu a on" you cou d consider doing n hs fashon so ha proper commen and con r bu on n he way of subm ss ons can be made. If however, you are no prepared o do for hs occas on, perhaps you woud ake hs as a sugges on for o be done on a fu ure occas ons n for fu ure proposed amendmen s o oca aws.

Q10. Alternatively, upload your submission

no answered

Submission #011



Respondent No: 3
Login: Gasworks Park and
Lagoon
Email: j-harper@b gpond.com

Responded At: Aug 23, 2017 18:29:24 pm
Last Seen: Aug 23, 2017 08:25:27 am
IP Address: 121.219.109.115

Q1. Title

Q2. First name

Q3. Surname

Q4. Organisation (if applicable)

Q5. Email

Q6. Address

Q7. Suburb

Q8. Postcode

Q9. Your submission: Please state the specific clause in your submission

1. Ou door hea ers on a res aurans o be banned. 2. Pas c bags n a shops o be banned. 3. Counc o refuse o acknowledge Aus ra a Day on January 26 h or o ho d c zenshp ceremonies on ha day.

Q10. Alternatively, upload your submission

no answered

Submission #012

From: [REDACTED]

Sent: Sunday, 6 August 2017 3:27 PM

To: [REDACTED]
[REDACTED]

Subject: RE: Local Law No.1 - Community Consultation

Hi Melanie

THanks for this notice.

I thought with the No butts, No Bottles on the beaches, that glass bottles were already not allowed on the beaches at any time?

Thanks

Spread the word to Support a '10c container deposit scheme' in Victoria to help get litter free public spaces

