

**RESPONSE TO COUNCILLOR QUESTIONS
ORDINARY MEETING OF COUNCIL 1 MARCH 2017**

Councillor Question Time – answers to questions taken on notice*

In relation to the credit card payment surcharge, asked what the cost to council would be if they were not to pass on the cost to consumers.

(Cr Ogy Simic)

Response

Council have charged a 0.5% merchant recovery surcharge fee on invoices or applications that are generated by our core system paid for by credit card since July 2016. Children centre fees are generated outside our core system and do not include the charge.

The 0.5% fee charged by Council meets the 2016 Reserve Bank regulations and the ACCC requirements that merchants do no on-charge excessive fees over and above what we pay.

This has been a progressive roll out. In 2015/16 we only made the changes to rates and recovered around \$90,000. In 2016/17 we have included other services and are projecting recovery of around \$130k.

**Note: answers to any questions in Councillor Question Time which were answered at the meeting are included in the minutes of that meeting.*