

Community Safety and Homelessness & Housing Monthly Services Scorecard

April 2026

Community Safety Plan

Service performance measures	Annual baseline	Annual forecast	Monthly %	Trend = ↓ ↑
City amenity patrols conducted daily	90%	>90%	100%	=
% of Community Safety Plan actions on track	80%	>80%	>80%	=

Service statistics	Annual baseline	Annual forecast	This month	Trend = ↓ ↑
City amenity patrols of hotspot locations (incl. Fitzroy, Carlisle and Acland Streets)	1,825	Increase	Daily across 203 locations (161 hotspots)	↑
Customer community safety and housing and homelessness enquiries per year (CRMs)	455	No change	34	↓

Operations tracking	This month	Trend = ↓ ↑
Partnered patrols with outreach activities	10	↓
Joint patrols with Victoria Police	7	↓
Clean ups undertaken (by hotspot location)	24	↓
000 calls during patrols	4	↓
000 calls attended	4	↓

Homelessness and Affordable Housing Strategy

Outcome Indicators	Annual baseline	Annual forecast	This month	Trend = ↓ ↑
Number of people experiencing homelessness on the Port Phillip By-Name List	<50	<30	65	↓
Number of people actively sleeping rough Port Phillip By-Name List	<15	<15	43	↓

Service performance measures	Annual baseline	Annual forecast	This Month	Trend = ↓ ↑
Number of older people housed through Council's Sponsorship Housing program	<50	<50	0	↓

Service statistics	Annual baseline	This month	Trend = ↓ ↑
Customer housing and homelessness enquiries	455	34	↓

Monthly Program Spotlight

During April 2026, the number of people on the BNL decreased from 69 active clients to 65. Over this period, outflows exceeded inflows as tenancies commenced at Madden House. In total 26 individuals from the By-Name List were housed at Madden House. As expected with the freeze of nominations to 2 DFFH older Persons Housing Estates nominations have reduced and there were no nominations during April.