

RESPONSE TO COUNCILLOR QUESTIONS

ORDINARY MEETING

7 March 2018

Councillor Question Time – answers to questions taken on notice*

Question arising from Item 8.1 Presentation of CEO Report -

Cr Voss asked why there had been a rise in childcare fees?

(Cr Voss)

Response

During the data collection period for the CEO Report the MCH Nurses attended additional training which has impacted their costs and client contact. This training arose from the service innovation project. The training was identified as necessary to support the nurses in their transition to a service model which enables them to meet the higher needs of complex clients. This training for the 20 nurses was an intensive 5 day course in Family Partnerships. This took the nurses out of their appointment based service for the 5 days and they were replaced by casual staff to service level of approximately 75%. Hence the increase in MCH wages and decreased client appointments.

**Note: answers to any questions in Councillor Question Time which were answered at the meeting are included in the minutes of that meeting.*