



# A guide to your digital parking permit


**From June 2025**, digital parking permits replace paper-based permits for Resident, Foreshore, and Combined Resident and Foreshore permits.




There is no change to our **Visitor Parking Permits**. Visitor Permits must be displayed in the vehicle to be valid.

## Keep your parking permit details up to date

Please ensure your email address and contact details remain up to date at all times. If your address and / or vehicle details have changed, you will need to advise us as soon as possible.

 **Log in** to your **My Port Phillip** customer portal to send us a request from your My Parking Permit dashboard

 You can also **call us** on 9209 6777

 or **visit** one of our customer service counters during opening hours:

**St Kilda Town Hall**  
99a Carlisle Street, St Kilda

**Port Melbourne Town Hall**  
333 Bay Street, Port Melbourne

## How to renew your parking permit

It is your responsibility as the permit holder to renew your parking permit each year. All correspondence including renewal notices will be sent to the email address linked to the permit. You can manage your parking permit details through the **My Parking Permits** function on our online portal, **My Port Phillip**:

 [portphillip.vic.gov.au/contact-us/using-my-port-phillip](https://portphillip.vic.gov.au/contact-us/using-my-port-phillip)

## Resident Parking Permit



A Resident Parking Permit must only be used for attending the property where the permit is issued.

### Conditions of use

A Resident Parking Permit allows you to park in your parking area where a parking sign says: **PERMIT AREA # (your parking area number)**.

**In your designated area your parking permit allows you to park in front of or adjacent to a residential property:**

- ✓ in permit zone restrictions
- ✓ in time limited restrictions (green signs) that are 30 minutes or longer
- ✓ in paid parking locations

### Boundaries of permit areas

Properties on a boundary street are permitted to park on both sides of that street within the area marked on the permit, within the City of Port Phillip municipality, except for properties along the foreshore.

**You can't use this permit in front of or adjacent to a non-residential property, including:**

- ✗ commercial / retail / mixed use and industrial properties
- ✗ community land uses and foreshore
- ✗ parks and recreational spaces

**This permit is not valid for use in:**

- ✗ clearways and no stopping areas
- ✗ loading zones, taxi zones, bus zones, car share and disability parking
- ✗ off-street car parks

## Foreshore Parking Permit



A Foreshore Parking Permit is only valid for parking at approved foreshore locations. It is not valid if used to attend a residential property.

### Conditions of use

A Foreshore Parking Permit allows you to park at paid parking locations along both sides of the beach road (foreshore) and in the designated public car park without the requirement of purchasing a ticket.

**A Foreshore Parking Permit is valid in the following locations:**

#### Port Melbourne

- ✓ Beach Street
- ✓ Beach Street car park
- ✓ Station Pier car park
- ✓ Waterfront Place

#### Albert Park

- ✓ Beaconsfield Parade

#### St Kilda

- ✓ Beaconsfield Parade
- ✓ Jacka Boulevard
- ✓ Marine Parade
- ✓ Marine Parade car park
- ✓ Palais (St Kilda Triangle) car park
- ✓ Pier Road

#### Elwood

- ✓ Elwood Beach car park
- ✓ Point Ormond car park
- ✓ Point Ormond Road

**A Foreshore Parking Permit is not valid in the following locations:**

- ✗ Lower Esplanade
- ✗ permit zones along the foreshore
- ✗ St Kilda Sea Baths car park

## Resident and Foreshore Combined Parking Permit



A Resident and Foreshore Combined Parking Permit functions under the same conditions as a Resident Permit and a Foreshore Permit. This permit allows for the combined purpose of attending the property where the permit is issued, and for parking at approved foreshore locations.

### Conditions of use

A Resident and Foreshore Combined Parking Permit allows you to park in your parking area where a parking sign says: **PERMIT AREA # (your parking area number)**.

**See previous page for valid resident parking locations.**

A Resident and Foreshore Combined Parking Permit allows you to park at paid parking locations along both sides of the beach road (foreshore) and in the designated public car park without the requirement of purchasing a ticket.

When parking, you must adhere to all time restrictions displayed on parking signage along the foreshore.



# Understanding the terms and conditions of your digital parking permit.

## **As a permit holder, I accept the following terms and conditions:**

- I will notify Council of all changes pertaining to a parking permit.
- I will return any parking permit I am no longer eligible to hold.
- I understand and accept that a partial refund will only be provided if the refund criteria is met.
- I understand and accept that there may be additional fees to replace and / or to make changes to a permit.
- I agree to comply with all permit conditions, local laws and all relevant legislation.
- I understand it is a breach of the local law to sell, duplicate, transfer or assign another person a permit which has been issued to me.
- I acknowledge that failure to comply with the conditions of the permit may result in cancellation of the permit, infringements and legal action.
- Correspondence including expiry notices will be sent electronically to the email address linked to this permit. It is a permit holder's responsibility to ensure contact details remain current at all times.
- I understand that personal information collected on this application is in accordance with Council's Privacy Policy and will be used solely by Council for this primary purpose or other directly related purposes.
- I understand applying for a permit does not guarantee a permit will be issued.
- All information I have provided Council in relation to this application is true and correct.
- The property I am applying at is my principal place of residence and I am eligible to apply as the permit holder and can meet the identification requirements.
- The property is not used for short stay accommodation or any other commercial purpose.
- I understand Council will cancel any parking permits if Council are notified or otherwise become aware the permit holder is no longer residing at the eligible property.

## **For more information:**

📞 **ASSIST** 03 9209 6777

🌐 [portphillip.vic.gov.au/council-services/parking-in-port-phillip/parking-permits](https://portphillip.vic.gov.au/council-services/parking-in-port-phillip/parking-permits)