



Victoria Police Community Safety Forum: Carlisle Street St Kilda Tuesday 13 June 2017



Panel Members:

- Port Phillip Police Service Area Acting Inspector Stuart Bailey, Victoria Police
- Senior Sergeant Dagmar Andersen, Victoria Police
- Danielle Fraser, Acting Manager Community Health and Service Planning, City of Port Phillip

Facilitator: Kimbra White, Mosaic Lab

I **Response to community concern: Acting Inspector Stuart Bailey, Victoria Police**

Acting Inspector Bailey began by apologising to a participant who had experienced violence for police not attending after she reported a man was intimidating people outside the business she was in. He explained that police on duty inside police stations cannot leave to attend calls as they have other responsibilities and call-outs are undertaken by crews assigned by the patrol sergeant.

Acting Inspector Stuart Bailey then outlined the community concerns he had heard from the community members present. These issues included:

- Homelessness
- General feeling of being unsafe (mainly night-time issue) but has increased dramatically
- 9 am to 8 pm by-law that allows for the consumption of alcohol
- Consumption should only be allowed on alfresco area that is regulated by liquor licensing
- Assaults arising from alcohol consumption
- Graffiti and general 'tattiness' of street
- Drug effect people
- Inefficient police response to issues
- Noncompliance of smoking laws
- Shoplifting (particularly in Woolworths 7 to 12 PM – aggressive behaviour to Woolworth staff and other customers)
- Congregation of people in and around Safeway / CBA
- Signage re drinking by-laws in street
- Light issues behind Woodstock Street (Laneway)
- Redan Street and suspect loiters
- Monitoring of drug use near toilet block
- Traders – lessons to assist with dealing with aggressive clients
- CPTED changes – corner of Chapel and Carlisle (Tram stop)
- Influx of unsavoury type of people to area – perhaps driven by social services on offer
- Sale of large 'texta' pens for use by those producing graffiti
- Balaclava Hotel and the responsible service of alcohol
- Violence from people leaving the Inkerman Hotel at late hours
- Mental health issues



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Inspector Bailey recognised that this is a difficult situation for our community.

Victoria Police understands that the Carlisle Street traders have initiated a petition arising from concerns about perceptions of safety - partly due to people frequenting the street affected by drugs and / or alcohol; who are suffering from mental health issues or who are sleeping rough in the street and nearby surrounds.

An assessment of current statistical data held by Victoria Police indicates that over the past year, there has been an increase in calls for assistance relating to neighbourhood disputes, suspect loiters, people causing trouble, police welfare checks, and public drug use in and around Carlisle Street.

The amount of people arrested for drunk in the street has slightly decreased over this same timeframe.

Following are details of current police strategies that Victoria Police hope will go some way towards addressing some of your concerns.

Resourcing for Victoria Police is one of our most challenging requirements. Service delivery demands remain high - often steering us away from proactive police initiatives. A continued focus on reactive or responsive policing limits opportunity for sustained engagement activities. We're continuing our work around service delivery reform to create more space and time for proactive and preventative police tasking.

This year's commitment by Government of an effective increase in police numbers of 27% over the next four years will deliver opportunity for future improved service delivery. By working with the community, police recognise the benefit of smarter options to address the immediate issues affecting areas like the Carlisle Street.

Recently the State Government and Victoria Police forecasted new powers for our Protective Service Officers (PSO's) which will allow for changes to impact Carlisle Street. Currently PSO's are tasked to platforms and are currently not permitted to ride trains or attend tram and bus stops. Reforms will change this (new powers). Legislation currently before parliament to increase powers of PSO's included the ability to search for drugs and weapons along with the authority to arrest persons who have outstanding parole and safe custody warrants. For our PSO's at Balaclava Railway Station, they can be used to patrol in the vicinity of Balaclava RS but this would only be between trains and only from 1800hrs onwards. Vicinity would mean very close to the platforms and not wandering around Carlisle St. The Victoria Police Transit Safety Division manage the PSO program and works closely with our Local Area Command. Transit Safety is able to task their general duties members to patrol train stations and tram stops. Police operating model development will allow officers to conduct foot patrols between Balaclava Railway Station and the trams stops in Carlisle & Chapel Streets.

To further enhance the use of St Kilda Police resources we have created a Precinct Policing Model. This model will divide Port Phillip up into six (6) precincts. One of the precincts covers the Carlisle Street precinct - specifically the area bound by Hotham Street to the east through to Acland Street to the west (including Chapel Street commercial strip). At present we have six sergeants at St Kilda scanning their precincts for relevant stakeholders. The next step will be to invite key stakeholders to a committee with each precinct manager who will be asked to identify current issues in that precinct. These actions will be the basis for tasking / initiatives / solutions. These will be reported to the Port Phillip Local Area Commander.

The precinct sergeants will ultimately feed into a broader community engagement strategy that will give you all a voice and ultimately increase the safety in and around Carlisle Street by providing timely intervention and response. A highlight of this change is that it's about a partnership – police working with the local community to deliver shared community safety and community benefit outcomes.



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In terms of rough sleepers in Carlisle Street, the CoPP and Victoria Police are involved in a committee with a variety of social service groups which are looking at strategies to address this problem in St Kilda and other inner suburbs of Melbourne. A complex and difficult issue.

In terms of alcohol consumption and related behaviour issues, police use their powers under the Summary Offences Act to arrest and lodge a person for drunk. Depending on local by-laws, it is not an offence to drink on the street. In Carlisle Street, local by-laws prevent the consumption of alcohol on the street from 8PM to 9AM. Police are mindful not to abuse this power to arrest. It is one of the very few instances where a person's human rights (to freedom) can be limited by Police without a court hearing. We use this power when all other efforts have been exhausted to ensure the person safety or when the person is in such a state that they cannot control their own safety or their behaviour endangers other members of the public.

Further, I'd like to address the power to require people to discard their alcohol and require them to move on. We can only enforce the 'tip out' of alcohol if the person is under the age of 18 (in possession of liquor in contravention of the Liquor Control Regulations Act), if in a time allowed for the consumption of alcohol.

Our powers to move people on are held in the Summary Offence Act. Under Section 6 of the SOA a police member or PSO may give a direction to a person or group of persons in a public place to move on if they believe on reasonable grounds the person or group of persons are;

- breaching the peace / likely to breach the peace
- Endangering or likely to endanger the safety of any other person
- behaving in a manner likely to cause injury to a person or damage property, or is otherwise a risk to public safety.

CCTV footage in Fitzroy Street has anecdotally reduced crime and increased the public perceptions of safety. This is being assessed by the City of Port Phillip for the next two years to assess whether it should be extended.

2 Response to community concern: Acting Manager Danielle Fraser

Ms Fraser explained the current Council local law bans alcohol being consumed from 8pm to 9am. She said Council's local laws are being reviewed and encouraged people to make submissions on what changes they wanted when the public consultation process opens.

Ms Fraser said the trader-originated petition should be submitted at a Council meeting so it could be logged. Members of the public also always had the opportunity to go to a Council meeting and raise a concern during public question time.

In relation to begging, she said it was important for everyone to feel safe and advised people to call 000 if they experienced aggressive begging. Council is reviewing its begging protocols and welcomes community input.

She said Council has a graffiti removal program and offered to organise a letter drop to make sure people were aware of that service. (Council Officer Dalique Knight informed participants that Council must have a property owner's permission to remove graffiti. The aim was for a 48-72 hour turnaround after receiving a call, although it could be harder if there were building height issues as this could potentially require road closures for the graffiti to be removed.)

Ms Fraser said the Fitzroy Street CCTV trial assessment would involve assessing factors such as perceptions of safety and trader feedback.



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Ms Fraser took the question of whether the seating could be removed on notice as Council design staff were best placed to provide a response. Inspector Bailey commented that the seats were also used by older people.

3 Response to community concern: Senior Sergeant Dagmar Andersen

Responding to comments about pubs staying open to 6am, Senior Sergeant Andersen said police could not call a licence into question before the Victorian Commission for Gambling and Liquor Regulation without evidence. She said evidence could include 000 calls so she advised people to make sure they reported their concerns.

Senior Sergeant Andersen said police were continuing to partner with the Alfred and Star Health in looking at what was driving behavioural issues and what could be done about it for people with complex issues.

4 Further Community Health and Safety Information

4.1 Crime Statistics

Residents, traders and visitors to Port Phillip should call 000 to report an emergency or immediate crime. To report information about suspicious activity, please call Crimestoppers on 1800 333 000. Crime statistics are now publically available through the Crime Statistics Agency. The Crime Statistics Agency is responsible for processing, analysing and publishing Victorian crime statistics independent of Victoria Police.

Victoria Police Crime Statistics
www.crimestatics.vic.gov.au

Crime Prevention Officers work with the City of Port Phillip to provide community safety audits in specific locations. There is a significant amount of information and crime prevention tips on the Victoria Police website. All have a role in preventing crime. The majority of offenders are opportunistic. Make it harder for opportunistic offenders by increasing security.

Victoria Police Crime Prevention
<http://www.police.vic.gov.au>
<http://www.helpyourself.vic.gov.au/>
For downloadable resources

4.2 Housing and Homelessness

It is important to note that residents of public and community housing are more likely to be the victims of crime.

Council recognises homelessness is a major issue for our community and seeks to address its impact across a range of approaches that incorporate housing, information and support.

In Port Phillip we have an acute shortage of affordable rental housing. We are aware that the costs of housing locally are placing great stress on residents living on less than \$400 per week. This affects local households who receive incomes in the lowest 40% of the population and spend more than 30 per cent of the household income on housing costs. This can ultimately lead to homelessness.

[Protocol Assisting People who are sleeping rough](#)

Council can respond in a number of ways when someone may be experiencing homelessness or “rough sleeping” in public places such as in parks, open spaces and facilities accessible to all members of the public, which are owned, controlled or managed by Council.

A range of principles and laws underpin Council’s responsibility and roles. All people have a right to be in public spaces at the same time respecting the right of local communities to live in a safe and peaceful environment.



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Council actively monitors and manages amenity of sites and space. Council works closely with local agencies and Police to achieve better outcome.

Port Phillip has the second highest number of people experiencing homelessness - on Census night 2011, 1,562 people were counted as homeless (over half staying in boarding or rooming houses and around 10% or 150 were sleeping rough). Advice from our region is that there has been a doubling in the number of people sleeping rough.

<http://www.portphillip.vic.gov.au/demographics.htm>

A range of community demographics have been summarised for our community. Visit the City of Port Phillip website to learn more about who lives in the City of Port Phillip.

4.3 Mental Illness

Victoria wide services to support people experiencing mental illness are stretched. *Victoria's 10-year mental health plan* was tabled in parliament 22 November 2016. The report monitors implementation of the 10-year mental health plan, holding government to account for making progress in mental health.

In Port Phillip there are a range of private and community mental health services. Chronic services are provided by Austin Health. In the City of Port Phillip we understand the following statistics regarding mental ill-health and service provision:

- In 2014-15 there were 17.9 registered mental health clients per 1,000 people in Port Phillip, compared with 15.7 in Victoria.
- A higher proportion of people in Port Phillip than Victoria reported the prevalence of anxiety/depression in their lifetime (24.2% and 31.2% respectively) and a higher proportion had sought help for a mental health problem in the previous 12 months (16% and 18.4%).
- Port Phillip residents reported an average resilience score of 6.6 out of 8. This is similar to Victorian residents, who reported an average resilience score of 6.4.
- Port Phillip City residents reported similar wellbeing to all Victorians. Residents gave their wellbeing an average score of 77.5 out of 100, compared with the Victorian average of 77.3.
- When asked to rate their general satisfaction with life on a scale from zero to 10, residents of Port Phillip reported an average score of 7.7. This is similar to the Victorian life satisfaction average score of 7.8.

4.4 Community Safety

Shared strategies for community safety:

- Good design prevents crime, increases positive use of space and encourages diverse community participation
- Natural surveillance works better than any fence, lock or security camera – choosing open mesh fences for visibility, trimming and beautifying gardens, encouraging community to get out and about to increase community activity – all can play their part in improving Carlisle St. By 'being on the street' and Carlisle St in daily walks we support traders.
- Strong social support makes communities safer – connect with your neighbourhood, include everyone in your community regardless of age, ability, and ethnicity. Many streets do this by



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holding a Neighbourhood Ngargee (street gathering), organising walk to school or child-minding groups, creating emergency contact lists and checking on neighbours during heatwaves.

Communities where citizens are closely connected are safer. The City of Port Phillip encourages residents to work together to build social resilience. Street parties are a great way to get to know your neighbours.

<http://www.nhw.com.au/Home>

Neighbourhood Watch is a community based crime prevention program which aims to improve the quality of life within a neighbourhood by minimising preventable crime and promoting closer community ties.

http://www.portphillip.vic.gov.au/street_parties.htm

Port Phillip Community Group (PPCG) can help you with simple ideas and guidelines to get started. The PPCG can help you with road closures, public liability insurance and suggest creative ideas to make your event a success. They also have a BBQ they can lend to you for free.

To enquire about the process or register your Street Party, contact Anthea Teakle from Port Phillip Community Group on 9525 8746 (Mon Tues or Fri) or leave a message on 9534 0777.



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5 Forum Participant Questions

- 5.1 An Inkerman Street resident asked “what is the concern, I don’t see any safety issue here”. She said she had not seen anyone drinking or harassing people on Carlisle Street and questioned whether the forum “is a show to get people (who are) a bit untidy out of the street”. She said people should agitate for more public housing if they are worried about those experiencing homelessness.
- 5.2 A Resident, who lives on Woodstock Street, near Carlisle Street, said Carlisle Street had deteriorated over the past 34 years, especially at night. He said his terrified daughter had called him to say she couldn’t get out of her car as someone was knocking on the car window. He hears screams from people calling for help at least three times a week. David raised concerns about rowdy people sitting on the chairs outside the Commonwealth Bank and said people wanted to leave apartments because of what was happening on the street. “It’s scary.”
- 5.3 A participant questioned the Council’s bylaw (which bans drinking across the municipality from 8pm to 9am). She said she sees large groups of people sitting on the street drinking, including near Woolworths. She saw an older man threatened by a man with a bottle when he was trying to make his way through a blocked footpath. “Bottles can be weapons.”
- 5.4 An 18 year resident of Balaclava said Council used to have a good scheme where it would assist shop owners by paying half the cost of painting over graffiti on their premises. He said Carlisle Street had declined with graffiti, especially tagging, making it look tatty. “It’s the broken window syndrome.”
- 5.5 Another participant has lived and worked in the area since 1992. She recently felt “really unsafe” on Chapel Street, near the Carlisle Street intersection, when a man who appeared drug affected intimidated people inside the business she was in by yelling and swinging a scooter around in his hand outside the glass windows. Two women ran screaming inside the premises as they were so frightened by his behaviour. She said despite calling 000, police didn’t attend or call her back later. She said all three levels of government need to do more to improve safety.
- 5.6 A participant said people should not be allowed to drink out of bottles on the street and that alcohol should only be able to be consumed at local venues. She suggested plastic glasses should be used for al fresco patrons. She had seen concrete furniture in Acland Street being used for BYO activities and smoking.
- 5.7 A representative of Woolworths supermarket on Carlisle Street, said he is “threatened at least once a week”. He said female employees don’t want to work late as they get threatened by people with drug, alcohol or mental health issues. He estimated the store loses \$50,000 worth of stock a month due to shoplifting. He expressed concern about people drinking outside the store. “Every day, two customers say they have been abused while walking in.” Staff had been assaulted in the store over the past 12 months. There are also safety issues in the nearby car park.
- 5.8 A participant said that mental health is a big issue and more mental health services are required.
- 5.9 A business owner in Carlisle Street for 20 years said that patrons have experienced people entering their cars while they are waiting in them for the business to open. She said she sees people screaming where the benches are outside Subway. People also exit drunk from the pub across the road which is open until 6am. Vomiting and defecating on the street is happening and drunks are coming upstairs as they don’t realise what they are doing. “Our clients are not wanting to come.”
- 5.10 A long-term resident said she sees violence “all the time”. “The homeless are more visible but I have seen plenty of violence outside the Inkerman Hotel at closing time so we shouldn’t assume that violence is being perpetrated by homeless people”.



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- 5.11 A participant said the strip from Chapel Street to Woolworths is not safe and she hears violence “nearly every time I go there”. Ever summer the street is “covered with ice addicts” and there is stealing from shops. The corner near Launch Housing is “vile” with people urinating there. “The seating outside the Commonwealth Bank should be removed and suggested anti-pigeon wiring on roofs to deter graffiti”.
- 5.12 A resident for 42 years, said she was only aware of one sign (in front of O’Donnell Gardens) which states the drinking bylaw times. She said Dianella Lane needsto be well-lit. She believes much of the anti-social behaviour is coming from backpackers emulating bad behaviour they see on the street.
- 5.13 A resident of 17 years said public drunkenness is the main problem. They expressed concern that Redan Street, which has serviced apartments, is becoming unsafe for people who live there and for children walking along it to go to school. They said police cars are there every day.
- 5.14 A Carlisle Street shopkeeper asked what monitoring is being undertaken at the Coles Street car park, where the public toilet is, as drug users and drug dealers frequent that spot.
- 5.15 The manager of the Uncle Restaurant, said police had not responded quickly when she had called them on Friday or Saturday nights. She and her customers had been threatened and she feared for her staff and customers. She believes the trouble is due to drug and alcohol use.
- 5.16 Carlisle Street trader said the area is diverse and creative. “How do we move forward and work together to fix the problem?” She said Council had held a good session on ways for traders to protect themselves. She said people come to the street to pick up methadone.
- 5.17 Facilitator Kimbra read parts of a letter from traders who could not attend which referred to open consumption of alcohol, aggressive behaviour, begging and urination on the street.
- 5.18 A resident who visits Carlisle Street several times a week queried whether some of the services concentrated in the area, such as Launch Housing and chemists dispensing methadone, could be spread out more.
- 5.19 Karen, from the Port Phillip Community Group, said she understood the concerns of traders and residents. She said there has been an influx of two different groups of people, those seeking services and those, who may be using drugs or alcohol, who are not. Karen said there is a need to work more closely with outreach services and PTV to achieve goals such as making tram stops safer.
- 5.20 A business owner and resident said they had noticed a huge influx of visitors arriving on trams and trains over the past 18 months who are not local “characters”. Violence was increasing and they had called police three times over the past few weeks. “What is socially acceptable? ... we are losing control.” The alcohol bylaw must be changed to stop drinking and there were too many services clustered in Port Phillip, including chemists where some people went to “drug shop”. Concern was also expressed about easy access to “magic markers” at discount shops which can be used for graffiti.
- 5.21 The manager of the local drop in centre, said it was important to not associate drug use with people experiencing mental illness or to assume that all homeless people had mental ill-health. She said St Kilda had been a hub for many services since the 1940s. Men attending the drop-in centre “are equally terrified by alcohol and drug affected people on the street”.
- 5.22 Another resident, said he was concerned about the drinking on the street and said this was not allowed in shopping areas in some other municipalities.
- 5.23 Another speaker said people were drinking until they were “blotto” and that alcohol is like throwing coal on a fire.



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- 5.24 A resident of 35 years said services had been there for years without problems. In the past five years “the major thing is alcohol on the streets” during the day, not necessarily related to people who live in the area. This is creating bad social behaviour, including vomiting and urination on the street. “People are fed up.”
- 5.25 A Launch Housing employee stressed: “the majority of people I see are seeking help and are not causing problems with other people”.
- 5.26 This speaker said she wanted to see solutions. She said a methadone clinic that used to be in Barkly Street had moved to Carlisle Street “and is now blending into the street”. She said there were strict guidelines in Paris governing the begging and “presentation” of people living on the street.
- 5.27 This speaker, who had previously spoken about his daughter being too scared to leave her car, said police needed to be more visible on the street, with patrols in groups of two or four.
- 5.28 This speaker said Carlisle Street “looks like an area that is unsafe and people don’t care about”. They said graffiti tagging had never been this bad.
- 5.29 A trader who had spoken earlier said violence should not be linked with homelessness. “Drunk people are not homeless.” She wanted some street seating removed and for Council to consider relocating services on the street.
- 5.30 A question was directed to Council – what are the learnings that have come from Fitzroy Street?
- 5.31 This speaker said times had changed since police would quickly attend after receiving a call. He had seen men running around doing graffiti in Chapel Street and between Chapel Street and St Kilda Road but by the time police arrived they were gone. “What happened to community policing?”

6 Concerns Recorded on Paper

Police visibility. Greater Police presence, service assistance not at all hours to be able to improve safety.
People experiencing homelessness not the problem. Shouldn’t be linked to violence, alcohol affected behaviour. Seats need to be removed and 24 hour ban on street drinking. Businesses suffer. Any measurement of impact of CCTV and safety initiatives on Fitzroy street.
No safety issues observed. Concerns about people experiencing homelessness. Drinking on the street – not violent. Advocate for public housing – social / community housing cherry picks
Permit street drinking b/w 8pm and 9pm. Street drinking is unsafe. Those drinking on the street 10 people don’t allow pedestrians to pass. Interaction turned violent- threat to hit with a bottle. Like to see extended ban on street drinking esp during the day. Young mothers affected.
Nick – Resident – Lunch x 4 times a week. Mental illness issue- called police many times- concentration of services – chemists, launch housing and drop in centres
Used to live in Barkly street near Methodone clinic , Carlisle St worsened since clinic has closed. Cluster of services



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Resident – 3 x times a week (night) screaming on street. Parking unsafe in car. Police always respond. Harassment / begging behaviours have increased esp Woodstock street. Its very scary and we don't feel safe.
Resident – 18 years Graffiti Balaclava – previous council initiative to remove and repaint could council with shop owner's work to improve.
Alcohol- issue with drinking on street. Should not be allowed – out of bottles – nil glass – Table service not working- plastic alternative, smoking – Acland St
Mental health, drinking /smoking on st – provide services for same.
Interim workers- not homeless Shopkeeper – Carlisle St , Coles car par- Public toilet – drug users/dealers . What monitoring?
Irene- Carlisle St trader- Active trader groups, Diverse /energetic area- How to move forward, what support services are available?
Police powers? Methodone progress? 10 + chemists?
Long term resident –Violence (intoxicated people)
Inkerman hotel closing time? Don't stereotype re homeless etc
Stats of demographics on violence.
Community worker /resident long-term
Drinking on street –only sign seen on Acland St O'Donnell gardens
Laneway – Carlisle and Dianella- Lighting /safety /backpackers
\$2 shop selling graffiti implements socially unacceptable
Bill- Local resident
Drinking in Carlisle st, other areas drinking not allowed.
35yr resident – Services no issue in past- last 5 yrs alcohol in St, bad social behaviour- Focus on issue not labelling people.
Business owner and resident- Last 18 months, influx of people –not regulars, violent /anti social behaviour called police 3 times – scared of ice users –unpredictable – people scared to go to supermarket /bank/errands. Bring back to acc level. Drinking –bylaws, cluster of support services- people drug shopping multiple chemists.
Experienced an assault. Lock the shop door because of an agitated man with a weapon swinging at people on the St. Rang 000, with details no response or call back. Dangerous particularly for young people. Need effort local, state and Fed govts, to respond to drug abuse and homelessness. Feel unsafe- kids used to be able to walk to school. Facebook post friends responded with similar exp. Aggravation, violence and shoplifting, 50 K lost revenue St and seat where people drink in carpark area. Customers harassed on daily basis. Staff assaulted. Female staff restricted working hours.



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<p>Concern about increase in people experiencing homelessness, with daughter feeling unsafe. Police enforcement response to crime services- help those who need it- mental health and housing .How to work together?</p> <p>Redan St serviced apartments daily police response unsafe for kids walking to school.</p>
<p>Late-night business manager. Working together with Police. In looking after staff and customers on Fri/ Sat night. Call Police and no response and or call back. Experienced harassment / assault.</p>
<p>Business early hours open, students harassed / assaulted on way from car to studio. Pub across the road open to 6am. Impact on amenity – defecating and urinating. Hard to respond to people who are inebriated.</p>
<p>Walking down Carlisle st unsafe b/w Chapel and Woodstock. Ice addiction, yelling, out of control stealing . Always conscious of not feeling safe. Such as services near corner of chemist launch housing, seating outside CWBank should go. Look into innovative responses to graffiti.</p>
<p>Letter to Kimbra – public drinking, impact on amenity (ref to letter)</p> <p>Service on cnr of Carlisle and Chapel –PPGC , St Kilda Launch housing, St Kilda engagement hub. Echo – mixed concerns. Staff response – info and services. Others anti social behaviours associated with drug use. Working with partners to improve safety of the design on cnr. Work with outreach and public transport providers. Need to work more closely w traders assoc</p>
<p>Seeing increased and more complicated need – across metro Melbourne.</p>
<p>Dropin centre cnr of Chapel and Carlisle – 40 yrs careful not to confuse drug use with mental illness. Mental health service users equally scared / affected . Not all people exp homelessness have mental illness.</p>
<p>Street drinking – congregate drink to excess adding to problems.</p>
<p>Service – Launch housing homelessness 20yrs, entry pont service users seeking help. Some have mental health issues –not all. Concerned with the behaviour to improve safety. Working with Vic Police.</p>
<p>No begging – Paris safe places to go</p>
<p>Carlisle St looks untidy/messy – Fitzroy st every surface tagged w/ graffiti</p>
<p>People gathering</p>
<p>Policing models ? previously could call St Kilda P.S directly . Witnessed people graffiti / tagging- cannot call for response. Advised to call</p>