

Community Safety and Homelessness & Housing Monthly Services Scorecard

May 2026

Community Safety Plan

Service performance measures	Annual baseline	Annual forecast	Monthly %	Trend = ↓ ↑
City amenity patrols conducted daily	90%	>90%	100%	=
% of Community Safety Plan actions on track	80%	>80%	>80%	=
Service statistics	Annual baseline	Annual forecast	This month	Trend = ↓ ↑
City amenity patrols of hotspot locations (incl. Fitzroy, Carlisle and Acland Streets)	1,825	Increase	Daily across 268 locations (89 hotspots)	↑
Customer community safety and housing and homelessness enquiries per year (CRMs)	455	No change	27	↓
Operations tracking	This month		Trend = ↓ ↑	
Partnered patrols with outreach activities	4		↓	
Joint patrols with Victoria Police	3		↓	
Clean ups undertaken (by hotspot location)	37		↑	
000 calls during patrols	1		↓	
000 calls attended	1		↓	

Homelessness and Affordable Housing Strategy

Outcome Indicators	Annual baseline	Annual forecast	This month	Trend = ↓ ↑
Number of people experiencing homelessness on the Port Phillip By-Name List	<50	<30	71	↑
Number of people actively sleeping rough Port Phillip By-Name List	<15	<15	49	↑
Service performance measures	Annual baseline	Annual forecast	This Month	Trend = ↓ ↑
Number of older people housed through Council's Sponsorship Housing program	<50	<50	2	↑
Service statistics	Annual baseline	This month	Trend = ↓ ↑	
Customer housing and homelessness enquiries	455	27	↓	

Monthly Program Spotlight

During May2026, the number of people on the By-Name List increased. This increase is also been noticed across all metro Melbourne zero projects. Several of the inflows onto the BNL are people experiencing rough sleeping homelessness for the first time. As expected with the freeze of nominations to 2 DFFH older Persons Housing Estates nominations have reduced and there were two nominations during May.