Community Engagement Summary Report

How do we keep our City great?
Executive Summary

Each year, the City of Port Phillip engages its community on the Council Plan and Budget. The engagement program provides the community with opportunities to meet their local Ward Councillor, raise issues of importance and provide feedback to inform this annual review of the Council Plan and Budget. It also provides an opportunity for Council and the organisation to share some of its key challenges in keeping our City great.

This year’s engagement program was conducted from 6 February to 7 March 2016, and comprised a range of activities designed to maximise opportunities for the community to participate. In addition to five pop-up community consultation sessions at locations across the municipality, two Open House Expo sessions were held and officers attended various community group meetings. These activities were supported by supporting information and an online feedback form hosted on Council’s Have Your Say website, and email communications via community networks and newsletters.

Approximately 600 people joined the conversation and we received over 700 feedback contributions throughout the engagement period. This represents a significant increase in participation compared to previous years and is reflective of the multi-pronged engagement approach undertaken.

Additionally, Have Your Say received 1,350 visits and 95 ideas or suggestions were posted online for others to read and show support for via a ‘vote’, resulting in a total of 541 contributions to this site.

Of the feedback contributed, 390 were via the feedback form, which also captured basic demographic information. Whilst this sample is not representative, it does provide a snapshot of community sentiment around key challenges and how we may address them.

Demographic snapshot

The majority of feedback form respondents were Port Phillip residents (84.6%), with the remainder commonly working (17%) or visiting (10%) Port Phillip. Local business owners or operators represented 8.5% of the respondents.

The most commonly selected household type was ‘single’ (29%), followed closely by ‘Couple with no children’ (28.5%). Approximately one quarter of respondents (23.7%) reported living in a household with children of high school age or below. St Kilda was the most popular residential postcode for respondents (24.6%), followed by Port Melbourne (21.3%).

The majority of respondents were between 35-69 years old, with only one sixth of respondents below the age of 35 (15.9%). A separate pop-up consultation session targeted towards young people was held at the St Kilda Festival to address this engagement gap.

Overall, the gender breakdown of respondents was relatively evenly distributed, with slightly more females (55.9%) than males (43%).
Service rankings

Respondents ranked community safety and amenity as the most important service grouping, followed by public space and city planning, design and compliance respectively.

Some variation of priority within these service groups was noted. Generally speaking, for residents public space was a priority, community safety and amenity was a priority for visitors, and workers indicated sustainable environment and transport as a priority.

Addressing the funding gap

All four options presented were generally supported by respondents. However, there was a clear preference to ‘tighten service provision, focusing on those that deliver the best value and support the people most in need of assistance’ (78.5% strongly support / support).

In contrast, the least popular option was to ‘borrow funds to invest in new or improved assets.’

Respondents were also asked to provide feedback on other ideas they might have about addressing funding gaps. Increasing user charges and sourcing other revenue streams were popular suggestions for increasing revenue, whilst improved efficiencies, less spending on festivals and reducing staff associated costs were suggested as options for decreasing expenditure.

Longer term initiatives

The most common issue for respondents in the longer term was around the provision and maintenance of public spaces (15%), with a focus on the foreshore and cleanliness of our public streets and public spaces. This was followed by the need to plan for impacts of climate change and pursue opportunities for energy efficiency and alternative energy sources (11%).

Development, planning and density was the third-most common issue identified by respondents (9%), with concerns around impacts of increasing housing density.

Conclusion

The engagement program was effective in reaching a broad audience of Port Phillip’s residents, workers and visitors, with many respondents indicating their interest to participate in conversations around longer term planning.

Feedback received from this engagement program has formed the basis of this report, and will in turn inform the draft revised Council Plan 2013-17 and Budget 2016/17 to be presented to the community for formal feedback prior to adoption by Council.
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1. **Purpose**

   This report provides an analysis of consultation responses received through community engagement on the City of Port Phillip Council Plan and Budget 2016/17. Its purpose is to help inform preparation of the draft Council Plan and Budget 2016/17 for formal public exhibition.

2. **Introduction**

   During the community engagement from 25 January to 7 March 2016, a total of 390 feedback forms (361 online and 29 hardcopy) were received. Council officers have reviewed all consultation responses received by the closing date and identified key feedback themes, which are outlined in this report.

   Approximately 600 people joined the conversation and over 700 feedback contributions were received. Of the feedback contributed, 390 were via the feedback form, which also captured basic demographic information. Whilst this sample is not representative, it does provide a snapshot of community sentiment around key challenges and how we may address them.

   Thirteen hard copy feedback forms were received after the closing date and at the time of writing this report. Analysis of these additional responses is not included as in this report.

3. **Background**

   Each year, the City of Port Phillip prepares an annual budget and reviews its Council Plan. Getting feedback from our community is a vital part of this process as it helps guide our priorities and make choices that will keep rates affordable.

   Council delivers a wide range of services and programs to its community, and keeping rates affordable into the future means making some choices about how we provide these. This year, rate increases will be capped at 2.5 per cent, which is the expected inflation rate for 2016/17. However, if we deliver similar services and the same level of project investment in 2016/17 as the previous year, we expect to have a $1.4 million funding gap.

   Consultation feedback provides the City of Port Phillip with a brief insight into how the community perceive these challenges and how we might plan to better address these.
4. Engagement methodology

Community engagement for the Council Plan and Budget 2016/17 was conducted over a six-week period, from 25 January to 7 March 2016, and consisted of a series of activities to provide multiple opportunities and platforms for the community to participate.

A summary of the key activities is provided in the following table.

<table>
<thead>
<tr>
<th>Engagement activity</th>
<th>Overview</th>
</tr>
</thead>
<tbody>
<tr>
<td>Direct mail</td>
<td>A direct mail item demonstrating the range of services Council delivers and advertising the pop-up sessions and online consultation was distributed to residents’ letterboxes from 25 January to 29 January 2016.</td>
</tr>
<tr>
<td>Have Your Say online consultation</td>
<td>A total of 1,350 visits to Council’s Have Your Say online consultation page between 25 January and 7 March 2016. 361 online feedback forms were completed and 541 contributions to ideas were shared.</td>
</tr>
<tr>
<td>Community consultation pop-up sessions</td>
<td>Five pop-up sessions held across the municipality, in Elwood, St Kilda, Port Melbourne, South Melbourne and Albert Park, allowing face-to-face discussions with community members.</td>
</tr>
<tr>
<td></td>
<td>Of the 390 feedback forms received in total (361 online and 29 hard copy), 188 of these were completed at one of these sessions.</td>
</tr>
<tr>
<td>Engaging with our harder to reach communities</td>
<td>A total of 28 people were engaged at the following meetings:</td>
</tr>
</tbody>
</table>
|                                                   |   - Older Persons Consultative Committee, 1 February  
|                                                   |   - Multicultural Forum Meeting, 12 February                                                                                                                                                                                                                                                                                                 |
|                                                   | These groups’ meetings were scheduled within the engagement period. Other groups were also invited to participate through email and their council officer representative.                                                                                                                                                                           |
|                                                   | Youth engagement: Approximately 150 young people engaged in conversations and a quick survey was completed by 90 young people at the St Kilda Festival pop-up engagement on Festival Sunday, 14 February.                                                                                                                                                             |
| Engaging with key stakeholder community groups   | A total of 27 key stakeholder community groups were engaged through the Open House Expo sessions on 4 February and 11 February.                                                                                                                                                                                                           |
Feedback form

Port Phillip developed a feedback form to be used as the primary engagement tool. The feedback form was designed to provide participants with an opportunity to communicate their priorities for Council's 2016/17 budgeting process. Respondents were asked to rank Council’s eight service areas according to priority.

The feedback form also tested comfort levels with options for addressing an estimated funding gap if service levels remained the same as the previous year.

Feedback received through this feedback form will be used to inform the development of the draft Council Plan and Budget, which will address issues such as rates capping and budget imbalances, as well as longer-term forward planning.

A copy of the feedback form is provided at the end of this report as Appendix A.

Open House Expo Sessions

Two expo sessions were held in February on 4 February and 11 February, at the South Melbourne and St Kilda town halls respectively. Representatives from a total of 27 key stakeholder community groups attended an Open House Expo.

Community groups represented were:

- Beacon Cove Neighbourhood Association
- Elwood Flood Action Group (eFLAG)
- Friends of Emerald Hill Library
- Inner South Community Health Service
- Junction Area Action Group (JAAG)
- Locals Into Victoria’s Environment (LIVE)
- Multifaith Network
- Port Melbourne Colts Football Club
- Port Melbourne Netball Club
- Port Phillip Bike Users Group (BUG)
- Port Phillip Community Group
- Port Phillip EcoCentre
- Red Stitch Actors Theatre
- South Port Uniting Care
- Toward Zero Community Forum
- West St Kilda Residents Association
Pop-up Consultation Sessions

Pop-up consultation sessions have been a key activity for the Council Plan and Budget engagement program. In previous years these sessions have been delivered and staffed by Council officers, and the focus has been on providing opportunities for the community to provide feedback on Council Plan priorities or to discuss local issues. Last year, in response to feedback about the engagement program and timing, Council delivered these pop-up sessions with a shift in focus to sharing some of the challenges that lie ahead for our City.

This year, Council has built on this focus, sharing key information with the community on Council’s many services and programs, and the challenges that rates capping and population growth (particularly in Fishermans Bend) present. It was recognised that to ensure informed targeted feedback at these sessions, skilled facilitators to assist these conversations were critical, and so external facilitation specialists, The Space Agency, were engaged to deliver these sessions on behalf of the City of Port Phillip.

The Space Agency delivered five pop-up community consultation sessions in locations across the City. The pop-ups used The Space Agency’s consultation caravan, which unpacked into a parklet with seating, brightly coloured turf and umbrellas, to create a welcoming and environment for people to participate in the consultation.

The sessions were designed to offer Port Phillip’s residents, workers, students and visitors a chance to have their say on Council’s budget planning for the next financial year and beyond. Facilitators were on hand at the pop-ups to engage the public and provide a forum for deeper conversations and information about the project. iPads were used to direct people to an online feedback form that capture feedback on community priorities for Council in terms of budget allocations towards key service areas.

The pop-ups were also attended by Council officers and Councillors as direct Council points of contact, to discuss and address specific local or individual issues.
Locations for the five pop-ups are outlined in the table below.

<table>
<thead>
<tr>
<th>Location</th>
<th>Site</th>
<th>Time</th>
</tr>
</thead>
<tbody>
<tr>
<td>Elwood</td>
<td>Elwood Community Market</td>
<td>Saturday 6 February</td>
</tr>
<tr>
<td></td>
<td></td>
<td>9 am – 12 noon</td>
</tr>
<tr>
<td>South Melbourne</td>
<td>South Melbourne Markets</td>
<td>Friday 12 February</td>
</tr>
<tr>
<td></td>
<td></td>
<td>10 am – 1 pm</td>
</tr>
<tr>
<td>Albert Park</td>
<td>Gasworks Farmers Market</td>
<td>Saturday 23 February</td>
</tr>
<tr>
<td></td>
<td></td>
<td>9 am – 12 noon</td>
</tr>
<tr>
<td>Port Melbourne</td>
<td>Bay St</td>
<td>Friday 4 March</td>
</tr>
<tr>
<td></td>
<td></td>
<td>1 pm – 4 pm</td>
</tr>
<tr>
<td>St Kilda</td>
<td>Veg Out Farmers Market</td>
<td>Saturday 5 March</td>
</tr>
<tr>
<td></td>
<td></td>
<td>9 am – 12 noon</td>
</tr>
</tbody>
</table>

Table 1: Pop-up locations

Have Your Say

Council’s Have Your Say platform was used to conduct online engagement. Have Your Say provided a portal for users to visit, find information to support their engagement and leave feedback via a link to the online feedback form or via Brainstormer suggestions in response to questions posted by Council.

Have Your Say was used by visitors to view and download key information about the Council Plan and Budget process, Council’s eight service groups, and rates affordability and its implications for Council and the community. This provision of information is an important factor in building the capacity of the community to participate in the engagement and make informed contributions.
The following table provides a breakdown of the highlights from Have Your Say across the consultation period.

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Visits</td>
<td>1350</td>
</tr>
<tr>
<td>Maximum Single Day Visitors</td>
<td>104</td>
</tr>
<tr>
<td>Engaged Visitors</td>
<td>125</td>
</tr>
<tr>
<td>Informed Visitors</td>
<td>414</td>
</tr>
<tr>
<td>Aware Visitors</td>
<td>848</td>
</tr>
</tbody>
</table>

Table 2: Have Your Say highlights

Engaging with our harder to reach communities

Council officers attended scheduled meetings with the Multicultural Forum and Older Persons Consultative Committee to share information about the Council Plan and Budget process and opportunities to participate in the engagement program. A key barrier in engaging our ‘hard to reach’ communities is lack of access to information or activities. This approach took the engagement to them, rather than expecting them to come to us.

Working closely with council officer liaisons for these community committees provided the opportunity to engage with key community members and utilise their networks to share information, and increase exposure and awareness of the engagement program.

Youth engagement

A youth focused pop-up session was held at the St Kilda Festival on 14 February 2016, (Festival Sunday), and engaged approximately 150 people aged between 15 and 30 years. Four facilitators were located close to a Port Phillip Council information tent between 1 pm and 5 pm to engage people aged 15 to 30 years of age.

The consultation consisted of a shortened version of the Council Plan and Budget consultation project. The shortened version was designed to appeal to young people and offer a quick engagement so as to be accessible amidst the rush and excitement of the festival environment.

The survey consisted of two core questions:

- What makes the City of Port Phillip great?
- How do we keep our City great?
5. **Data limitations**

In total, 390 completed feedback forms were received during the engagement period. While this is not a statistically representative sample of the overall Port Phillip community, every effort was made to gather feedback from across a broad spectrum of our community, and to ensure as balanced a sample as possible across the demographic range.

The themes drawn from these responses provide Council with an emerging picture of community sentiment around the key challenges posed through the questions. By cross-referencing these themes with demographic information such as age group, postcode and household composition, a clearer picture is formed of who in our community may be most impacted by policy or funding changes in these areas. This information plays a vital role in checking in with the community on actions for the final year of the Council Plan 2013-17. It also provides the opportunity to consider and test these emerging themes in the development of the draft Budget 2016/17, which will be released for community comment in late April 2016.

Additionally, this analysis does not include any ‘late’ feedback forms received after the advertised closing date for consultation.

Comments and ideas received through Have Your Say also provide insights to further support Council’s understanding of community sentiment.
6. Demographic snapshot of respondents

Demographic data collected from respondents begins to paint a picture of who has engaged with Council on the Council Plan and Budget, and assists in providing deeper context behind emerging themes. However, it is important to understand the demographic information in this context and not make the assumption that responses conclusively represent the views of any particular demographic groups.

Respondents were asked to indicate their relationships to the City of Port Phillip, household type, postcode, age group and gender identity.

The following graphs provide demographic snapshots of respondents who provided their feedback via the feedback form. No demographic data was captured for respondents who contributed ideas through the Have Your Say Brainstormer tool.

**Relationship to the area**

The majority of respondents were residents of Port Phillip City Council (84.6%).

Other commonly reported relationships to the area amongst respondents were 'working in Port Phillip' and 'local visitor' at 17% and 10% respectively.

8.5% of respondents were local business owners or operators.
The most commonly reported household type from respondents was ‘single’ at 29% of all responses.

‘Couple with no children’ was the second-most reported household at 28.5% of responses. By contrast, just 23.7% of respondents reporting living in a household with children of high school age or below.

A high number of respondents reported living in the St Kilda with close to a quarter (24.6%) of respondents listing this as their residential postcode.
The next most commonly reported residential postcode was Port Melbourne with 21.3% of responses.

The high numbers of people reporting their relationship as a local workers or visitors supports the number of respondents indicating ‘other’ as their place of residence.

**Age**

The most commonly reported age of respondents was between 35-49 years old. The next most common were 50-59 and 60-69 respectively, which suggests that the majority of respondents tended to be older.

In all, only around one sixth of the total respondents were below the age of 35 (15.9%). Port Phillip addressed this engagement gap through engagement targeted towards young people as part of the broader project (see Youth Engagement section).

**Gender**

<table>
<thead>
<tr>
<th>Gender</th>
<th>Response (%)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Female</td>
<td>55.9%</td>
</tr>
<tr>
<td>Male</td>
<td>43.0%</td>
</tr>
<tr>
<td>Other</td>
<td>0.8%</td>
</tr>
<tr>
<td>Prefer not to say</td>
<td>0.3%</td>
</tr>
</tbody>
</table>

Overall, the gender breakdown of respondents was relatively evenly distributed, with slightly more females than males completing the feedback form.
7. Feedback

In all, a total of 402 feedback forms were completed, with feedback was received by a range of respondents including Port Phillip residents, workers, business owners and students, as well as visitors to Port Phillip.

216 (55.6%) of the responses to the feedback form were obtained in person at one of the five pop-up consultation sessions. This is a significant boost to the overall engagement numbers and means that a large portion of the responses were conducted as part of directly facilitated conversations about the issues and challenges presented as part of this project.

An analysis of the consultation responses has indicated several emerging feedback themes. These themes are identified under each question asked in the feedback form. The themes below are not ranked in any particular order and do not represent all feedback themes from consultation responses.

For the commentary section of the feedback form, it is important to note that a single written response may have mentioned two or more different issues. As such, the analysis of the commentary data is based on major feedback themes.

The following section provides a breakdown of responses received via the feedback form.

Council Plan and Budget Priorities

Service group rankings

Respondents were asked to rank eight core Council service groups according to their priority. The following table outlines the order in which respondents ranked these service groups.

<table>
<thead>
<tr>
<th>Service groups</th>
<th>Ranking</th>
</tr>
</thead>
<tbody>
<tr>
<td>Community safety and amenity</td>
<td>1</td>
</tr>
<tr>
<td>Public space</td>
<td>2</td>
</tr>
<tr>
<td>City planning, design and compliance</td>
<td>3</td>
</tr>
<tr>
<td>Community wellbeing</td>
<td>4</td>
</tr>
<tr>
<td>Community development</td>
<td>5</td>
</tr>
<tr>
<td>Sustainable environment and transport</td>
<td>6</td>
</tr>
<tr>
<td>Vibrancy, culture and prosperity</td>
<td>7</td>
</tr>
<tr>
<td>Governance and engagement</td>
<td>8</td>
</tr>
</tbody>
</table>

*Table 3: Service Rankings*
High Priority

- Community safety and amenity
- Public space
- City planning, design and compliance
- Community wellbeing
- Community development

Low Priority

- Sustainable environment and transport
- Vibrancy, culture and prosperity
- Governance and engagement

The overall top priority service area of the Council’s budget, according to respondents is ‘community safety and amenity.’ Second and third most important are ‘public space’ and ‘city planning, design and compliance’ respectively.

The lowest priority service areas reported were ‘governance and engagement’ and ‘vibrancy, culture and prosperity’.

There is some variation amongst different segments of the community in terms of their budget spending priorities. The following section outlines some of these variations:

- Residents of the City of Port Phillip reported that their three most important service areas were public space, community safety and amenity, and city planning, design and compliance respectively.
- Respondents indicating they worked in the City of Port Phillip ranked sustainable environment and transport as their second most important service behind public space. This is significantly higher than the sixth place ranking overall. Local business owners and operators ranked community safety and amenity their most important service, followed by city planning, design and compliance, and public space.
- Local visitors ranked community safety and amenity as the most important service, followed by sustainable environment and transport, and public space. People reporting their postcode as ‘other’ reported the same two services as their most important however their third ranking was community wellbeing.
- Those below the age of 35 ranked public space as their most important Council service, followed by community safety and amenity and community wellbeing. Respondents aged 35 or higher ranked community safety and amenity as their highest, followed by city planning, design and compliance and public space.
- Couples with no children reported city planning, design and compliance as their most important Council service, followed by community safety and amenity and public space. This in contrast to singles who rank community safety as first, with public space and city planning, design and compliance as second and third respectively. Families with children of secondary age or below ranked public space as their highest priority followed by community safety and amenity as well as city planning, design and compliance.
• Residents of St Kilda and Port Melbourne – the two most commonly reported postcodes - ranked public space as their highest priority service. St Kilda residents ranked city planning, design and compliance as their second and community safety and amenity as their next most important whereas these positions were reversed for Port Melbourne residents. Elwood residents ranked city planning, design and compliance as their most important service followed by more community focused services of community wellbeing and community development as their second and third. Residents of ‘other’ postcodes top three rankings were community safety and amenity, sustainable environment and transport, and community wellbeing respectively.

Support for funding gap measures
Respondents were asked to indicate their level of support or opposition for four methods to address a $1.4 million funding gap in the Council’s budget. Respondents indicated whether they ‘strongly oppose’, ‘oppose’, ‘support’, or ‘strongly support’ the following measures:

- Increase user charges for some services
- Tighten service provision, focusing on those that deliver the best value and support the people most in need of assistance
- Sell surplus property not required for service delivery or providing value to ratepayers
- Borrow funds to invest in new or improved assets.

The following charts provide a breakdown of the support for these measures.

The most strongly supported measure to address the $1.4 million funding gap facing the Port Phillip Council is to ‘tighten service provision, focusing on those that deliver the best value and support the people most in need of assistance’.
78.5% of respondents indicated that they either supported or strongly supported this measure. The least popular measure was to ‘borrow funds to invest in new or improved assets.’

Despite this, all of the measures recorded a majority of responses in support of their implementation. Even the last popular, the borrowing of funds, received a 51% proportion of respondents indicating that they supported rather than opposed the measure.

Respondents were also asked to provide feedback on other ideas they might have about addressing funding gaps. The key themes and a count of the responses within each of these responses are provided below.

Increase Revenue

- Introduce or increase user charges (13)
- Find other revenue such as government grants, fees and taxes (12)
- Find other investments (5)
- Sell assets (5)

Decrease Expenditure

- Cost reduction through improved efficiency (38)
- Reduce spend on festivals for visitors (13)
- Reduce staff FTE, wages and consultancy (14)
- Reduce services (non-festival) (13)
- Reduce spending on asset renewal (8)
- Reduce subsidies (1)

Verbatim responses to this question are included at the end of this report as Appendix B.
Planning for the Future

Longer term initiatives
The feedback form asked respondents to provide any longer-term initiatives that the Council needed to consider and plan for beyond the 2016/17 budget. 332 responses to this question were received as part of the consultation. This translates to a completion rate of 85% of all respondents.

The following section provides an overview of the relationship between these responses to the service areas as well as broader key themes that were raised as part of this response.

<table>
<thead>
<tr>
<th>Service Area</th>
<th>No. Responses</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sustainable environment and transport</td>
<td>92</td>
</tr>
<tr>
<td>City planning, design and compliance</td>
<td>54</td>
</tr>
<tr>
<td>Public Space</td>
<td>49</td>
</tr>
<tr>
<td>Governance and Engagement</td>
<td>21</td>
</tr>
<tr>
<td>Community wellbeing</td>
<td>11</td>
</tr>
<tr>
<td>Community development</td>
<td>8</td>
</tr>
<tr>
<td>Community Safety and Amenity</td>
<td>6</td>
</tr>
</tbody>
</table>

Key Themes

**Provision and Maintenance of Public Spaces**
This was the most commonly referenced long-term issue that was raised by consultation respondents. The engagement received 49 responses relating to this issue, constituting 15% of all responses.

Common themes within this issue were the foreshore and bay water quality, as well as the cleanliness of streetscapes and public areas.

**Climate Change and Sustainability**
The need to plan for the impacts of climate change was the second-most reported long-term challenge facing the Council. The engagement received 36 responses relating to this issue, making up 11% of the overall responses to the question.

Common themes related to maintaining green spaces and the natural environment as well as support for energy efficiency and alternative energy.
Development, Planning and Density

The issue of development was the third-most reported long-term issue facing the Council in terms of its future planning. Thirty-one of the responses to this question related to development, planning or the density of Port Phillip- this relates to a 9% of the total responses.

Many of the responses within this category expressed concern over the increasing density of Port Phillip’s housing.

Verbatim responses to this question are provided at the end of this report as Appendix C.

Interest in Ongoing Conversations

Respondents were asked if they were interested in continuing conversations with Council on longer term planning. In all, 39% of respondents indicated that they were interested in participating in ongoing discussions with Council on its long term planning. These respondents provided their contact details so that they can receive project updates and be engaged by future consultation projects.

<table>
<thead>
<tr>
<th>Answer</th>
<th>Response (%)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes</td>
<td>39.0 %</td>
</tr>
<tr>
<td>No</td>
<td>61.0 %</td>
</tr>
</tbody>
</table>

Table 4: Interest in ongoing conversation
8. Youth engagement

The youth consultation received 90 responses to the survey. However, this does not fully represent the number of actual individuals engaged by the consultation, as young people within the targeted age bracket tended to be attending the festival in groups. As a result, facilitators more often than not were engaged in conversations with groups of young people rather than individuals, and therefore recorded feedback on a single survey.

Taking into consideration the number of actual responses and observations on the day of the number of groups that participated in the consultation, it would be a reasonable estimation that over 150 young people between the age of 15 and 30 were engaged in discussions about Port Phillip’s future throughout the day.

Demographics

Relationship

![Bar chart showing relationship responses]

- I live in the City of Port Phillip
- I am a local visitor
- I am visiting from outside Victoria (Australia)
- I am visiting from regional Victoria
- I work in the City of Port Phillip
- I live in the City of Port Phillip, I work in the...
Respondents to the youth engagement session tended to be either residents of Port Phillip or local visitors to the area. The number of visitors can be attributed to the location of the engagement at the St Kilda Festival, which allowed for a much higher level of foot traffic and a greater sample of young people to be collected.

There was little variation between the three age categories within the target audience of 15-30 year olds.

What makes Port Phillip great?

Events and entertainment
A large portion of young people surveyed responded that City of Port Phillip’s regular events and entertainment offering was an important aspect of the area. Respondents indicated that there are a large number of things to do for young people such as festivals, live music, entertainment venues and dining. While this might have been influenced heavily by the festival environment of the day, respondents often referenced overall atmosphere of the area as being focused on events and entertainment.

Public spaces
Young people surveyed heavily referenced the proximity of the area to the beach as well as other key public areas such as local parks. Respondents highlighted the beach in particular as a key asset to the City.
Cultural diversity
A large number of respondents referenced the diversity of the area as an aspect that made it great. Respondents referenced the mix of cultural food, art and events that gave the area a unique identity and provided diversity of activity.

How do we keep our City great?

Public transport
Public transport was a major issue for young people in relation to maintaining Port Phillip’s success or improving for the future. Respondents indicated that the area’s proximity to the City or accessibility from surrounding suburbs was a key asset that needed to be supported with adequate public transport links. Several respondents referenced the need for a train to the area.

Public events and entertainment
Given the significance of this to the area amongst this cohort, it was unsurprising that respondents advocated for the continuation or increase of public events such as St Kilda festival. This would have been heavily influenced by the atmosphere of the day itself however respondents also referred to a need for events to be held throughout the whole year as opposed to only in summer. Respondents referenced a situation whereby the area was not as active in the winter months that discouraged them from visiting.

Public space maintenance
Respondents indicated that there was a need to maintain public space throughout the area-most notably the bay and foreshore area. Respondents referred to the uncleanliness of the foreshore area detracted from its amenity and that the mess from weekends in public streets and other spaces needs to be addressed in order to keep the City of Port Phillip great.
9. Open House Expo sessions

Various comments made by community group members to Officers were noted as part of the expo discussions. These include:

- A concern about a potential privatisation of Council services
- The need for some improvements to the Sol Green Community Centre, including lighting repair, syringe disposal and better signage
- A need to get contract specifications right first time as rework costs
- A proper analysis is required for youth services to address gaps between agencies
- The needs of young people include having access to inside spaces (youth centre) and better lighting at parks
- There is a lack of competition standard netball courts and there needs to be an upgrade of existing courts to meet needs
- A request for continued funding to support spiritual wellbeing and global harmony, like the Solstice Global Healing event
- Support for a redevelopment of the Port Phillip EcoCentre
- A need for greater participatory democracy (like Citizens Juries) in CoPP
- The importance of the community bus
- JL Murphy needs to stay and be expanded as a sporting reserve

When comparing responses from different demographic groups, some cohorts do not provide a sample size to form a sufficient representation of their demographic. We selected cohorts that had over 30 responses to compare priorities ranked by different demographic and identify a number of key trends.

- While the responses from those who live in the City of Port Phillip were consistent with the overall ranking, respondents who work in Port Phillip ranked public space as their top priority, followed by community safety and amenity, then sustainable environment and transport. City planning, design and compliance was ranked sixth by the respondents who work in Port Phillip.
- Couples with no children ranked city planning, design and compliance as their highest priority, however, on the contrary, singles ranked this as their third priority and families with primary school aged children ranked this their fifth priority. The highest priority for singles was community safety and amenity while families with primary school aged children chose public space as their highest priority.
- Public space was ranked as the highest priority by respondents who live in St Kilda, while those who live in Port Melbourne ranked public space as their second priority. On the contrary, respondents who live in Elwood ranked public space as their fifth priority area of services while ranking city planning, design and compliance as their highest priority. Community wellbeing is more important to respondents who live in Elwood than those who live in St Kilda and Port Melbourne.
When comparing priorities chosen by different age groups, although the overall top three priorities are consistent with the top three services areas chosen by both age groups (35 – 49 years and 50 – 59 years), respondents between the ages of 35 – 49 years ranked public space as their highest priority and those aged between 50 - 59 years ranked city planning, design and compliance as their highest priority. This indicates that as residents continue to age, they place greater value on the city planning, design and compliance service area.

Community safety and amenity is the most important service area by both female and male respondents. Female respondents ranked community wellbeing as their second priority area of services, followed by public space, and community development. Male respondents rated public space as their second priority, followed by city planning, design and compliance as their third priority.
10. Key Themes

A changing Port Phillip

Many of the responses to the community engagement broadly referred to the changing face of the City of Port Phillip, issues such as a growing population, climate change and an increase in density were key issues.

The priorities outlined by feedback form respondents as being the most important reflect this theme. Service areas such as public amenity, safety and public spaces are ones that ensure a high degree of amenity and liveability for local residents. There is a broad concern amongst established residents that there is potential for this amenity and liveability to be threatened by future development and social, economic and environmental challenges.

There is a perceived need amongst respondents that Council has a role to play in maintaining balance in developing for the future and ensuring that Port Phillip remains a liveable destination.

Factors such as public transport, traffic congestion and the availability of parking were raised as part of discussion of the impacts being experienced by residents and visitors.

Public spaces

Public spaces were highlighted by respondents as being one of Port Phillip's greatest assets. The proximity of the area to the Bay and its various beaches is a valuable aspect of the area for residents and visitors alike. Accordingly, there is a strong desire amongst respondents that these spaces be protected from misuse, environmental damage or overdevelopment.

Respondents also highlighted that there was opportunity to improve the amenity of these spaces with improved infrastructure such as lighting, drinking facilities and improved access via public transport.

Vibrancy and culture

Port Phillip was widely acknowledged as being a vibrant and active area with many activities and events on offer for the local community and visitors. The low priority associated to Vibrancy, culture and prosperity demonstrates the extent to which this service area is currently maintained by Council.

Events such as St Kilda Festival, regular community festivals and farmers markets are highly valued by the local community and attract visitors from across Greater Melbourne and beyond. While they are broadly supported, respondents highlighted that there was a need for amenity to be protected with a balanced approach to events and activities impacting on local residents as well as broader access and mobility in the area.
Social wellbeing
The provision of support for all members of the community was a key theme across the engagement. There was concern around high rates of disadvantage within Port Phillip which can lead to homelessness, crime and violence in the area. While not immediately outlined as being important this issue was raised in relation to a range of council service areas including public safety, community wellbeing and development.

Initiatives such as affordable housing and support programs were highlighted as worthwhile initiatives. This is supported by the high levels of support for the focusing of Council services on those in most need in response to budget gaps.
11. General observations

The engagement project was effective in reaching a broad audience of Port Phillip’s residents, workers and visitors. The area is very attractive as a living destination and its diversity and culture attracts a large pool of visitors to the area. Accordingly, there is a broad range of issues facing Council in terms of allocating its budgetary spending.

The Council Plan and Budget engagement allowed for the expectations and desires of the community to be expressed in an accessible and meaningful way. This document provides a breakdown of this feedback in regards to the prioritisation of Council’s spending and management of the long-term challenges facing the area.

Many of the long-term issues facing Port Phillip are outside of the Council’s legislative power or capacity to address. Challenges such as public transport, schools, large-scale development projects and management of waterways are issues that continue to require a high degree of advocacy and collaboration with other agencies and levels of government.

There is a need to better ‘educate’ the community about authority over specific issues so that they can engage in public discourse in an effective and informed way. This will also help to manage expectations on Council and create clarity of responsibility for issues.

12. Next steps

Following presentation of this report to Councillors to inform budget deliberations, a draft revised Council Plan 2013-17 and Budget 2016/17 will be developed and presented to Council for public release and feedback.

The community will be invited to make formal submissions on the revised draft Council Plan and Budget. All submissions will be considered at the end of this period and presented to Council at a future Council Meeting prior to adoption of the final Council Plan 2013-17 and Budget 2016.

Council will continue to keep the community information as this project progresses. Dates for future opportunities to help shape the Council Plan and Budget will be advertised on Council’s website and other communication channels, including social media and email.

For more information about the Council Plan and Budget process, or to view associated documents visit Council’s website www.portphillip.vic.gov.au or contact Council’s Corporate Planning and Performance team at corporateplanningandperformance@portphillip.vic.gov.au or via ASSIST on 03 9209 6777.
13. Appendix A – Council Plan and Budget feedback form

Council Plan and Budget 2016/17 feedback form

Each year, Port Phillip Council prepares an annual budget and reviews its Council Plan. Getting feedback from our community is a vital part of this process as it helps us shape our priorities and make choices that will keep rates affordable.

Your responses to the following questions will be used to inform the preparation of the draft Budget 2016/17 and Year 4 of the Council Plan. It will also be used to inform our longer term planning.

Consultation closes Monday 7 March 2016.

Q1: Of the following service areas, please tell us which are most important to you.

Rank all eight services in order of priority from 1 to 8 (1 = top priority, 8 = lowest priority).

City planning, design and compliance
- Planning how land is used and developed
- Urban design and delivery of public realm projects
- Regulating development

Community development
- Supporting affordable housing and addressing homelessness
- Running community programs and providing facilities for community use
- Operating libraries
- Running recreation programs and supporting sports clubs and facilities

Community safety and amenity
- Collecting rubbish and deaning streets and public toilets
- Emergency management
- Monitoring public pools, food premises, accommodation properties, hairdressers, tattooists and beauty parlours for health safety
- Enforcing local laws and animal management

Community wellbeing
- Supporting older people and those living with disabilities, including providing in-home care services
- Providing early childhood education and maternal and child health services
- Supporting families and young people

Governance and engagement
- Customer service and community engagement
- Conducting local elections and supporting the good governance of Council business

Public space
- Maintaining the foreshore, parks, gardens, reserves, sports fields and streetscapes
- Permitting recreational, cultural and community events
- Planning, designing and delivering open space improvements and renewals

Sustainable environment and transport
- Reducing Council and community impact on the environment
- Managing parking and providing a safe local transport network
- Reducing waste going to landfill

Vibrancy, culture and prosperity
- Supporting access to local arts, culture and heritage
- Supporting local economic development and tourism
- Delivering festivals
- Operating and permitting markets
This year, rate increases will be capped at 2.5 per cent which is the expected level of inflation for 2016/17. However, Council’s costs go up more than the general inflation rate due to the nature of what we provide and its cost structure. If we deliver similar services and the same level of project investment in 2016/17 as the previous year, we expect to have a $1.4 million funding gap.

Q2 To what extent do you support or oppose the following ways to address this $1.4m funding gap?

- Increase user charges for some services
- Tighten service provision, focusing on those that deliver the best value and support people most in need of assistance
- Sell surplus property not required for service delivery or providing value to ratepayers
- Borrow funds to invest in new or improved assets

Are there specific ideas Council should consider to address the funding gap?

Q3 Looking beyond 2016/17, are there longer term initiatives Council needs to consider and plan for?

Q4 Are you interested in continuing a conversation with Council on longer term planning?

If yes, please print your name and email address

Name: __________________________ Email: __________________________

Notes

1. Services
   Council’s staffing levels are directly related to service delivery.

2. User charges
   These charges are for:
   - regulatory services such as animal licences, building, parking, street occupation and planning permits, some of which are set by the State Government.
   - the commercial use of public assets, most notably fees charged to businesses for footpath trading and to builders for road occupation and skip bins
   - services provided by Council for childcare and aged care which may, depending on the financial capacity of the users, be subsidised.

3. Surplus property
   In responding to population growth, Council will need to acquire new or redevelop existing properties to provide services into the future. One way to fund this is to sell surplus Council property during favourable market conditions. Generally, property is considered surplus if it is not required to support service delivery, is of low strategic value and providing sub-optimal financial returns.

4. Using debt funding
   Using debt or borrowings is best used for funding large non-recurring capital works projects that provide benefits to future generations as well as for projects that will deliver sufficient future cost savings or revenue streams which will fund the debt servicing costs. Debt funding may not be used to fund ongoing operational expenditure.
COMMUNITY ENGAGEMENT SUMMARY REPORT

It is important to the City of Port Phillip to gather a clear picture of who is providing us with feedback. Help us do this by telling us a little about yourself.

What is your relationship to the area? (tick all that apply).

- [ ] I live in the City of Port Phillip
- [ ] I work in the City of Port Phillip
- [ ] I own or operate a business in the City of Port Phillip
- [ ] I study in the City of Port Phillip
- [ ] I am a local visitor
- [ ] I am visiting from regional Victoria
- [ ] I am visiting from outside Victoria (Australia or overseas)

What best describes your household?

- [ ] Single
- [ ] Couple with no children
- [ ] Family with children (infants)
- [ ] Family with children (primary school)
- [ ] Family with children (secondary school)
- [ ] Family with children (adults)

What is your residential postcode?

- [ ] 3000
- [ ] 3205
- [ ] 3207
- [ ] 3182
- [ ] 3184
- [ ] 3185
- [ ] Other

What is your age?

- [ ] Under 18 years
- [ ] 18-24 years
- [ ] 25-34 years
- [ ] 35-49 years
- [ ] 50-59 years
- [ ] 60-69 years
- [ ] 70-84 years
- [ ] Over 85 years
- [ ] Prefer not to say

What is your gender identity?

- [ ] Female
- [ ] Male
- [ ] Other
- [ ] Prefer not to say

Privacy statement:

Any feedback made via this feedback form may be published and used as part of a Council report. However, Council will not publish any personal details collected as part of this form. For more information about Council’s Privacy Policy contact the Privacy Officer via ASSIST on 03 9209 6777 or email assist@portphillip.vic.gov.au
14. Appendix B - Verbatim responses to other ideas to address $1.4 million funding gap

- Cost reduction through improved efficiency
- Wastefulness, red tape in planning approvals,
- Use surplus property creatively rather than sell
- To prioritise funding projects that match the long term health and well being of the area and the residents. Referring to the priorities identified within the community health and wellbeing plan.
- the council must live within its budget. Stick to the knitting. Roads parks and rubbish
- Targeted spending, reassess council excess
- Stick to the basics. Scrap "Diversity". Scrap "cultural" programs. Scrap grants. Scrap "sister city" programs.
- Sometimes Local Councils spend large amounts of money on consultancies which seem to me of questionable worth. Similarly organisational restructures can be exceedingly costly as well as dispiriting for staff, again with questionable value. (I am not an employee of the CofPP.)
- Save operational ongoing expenditure to provide services for efficiently
- Review efficiency, especially staffing costs. Rates have increased at 3 times CPI over the last 5 years. It is hard to believe that any cost rates have gone up to this extent. How does staffing compare with 5 years ago?
- Reduced duplication and waste Market rents on council buildings St Kilda festival only 2-3 yrly Fine public nuisances Enforce 2hr parking
- Reduce spending, like almost everyone else in the country, including Federal and State Governments. Vic Local Government has lived in a dream world for decades and finally a cap has been introduced. That is generous at 2.5%. I believe there should be a mandated 5-year reduction program to reduce a total spending by say 10% which might be 15-20% real by the end of the 5-year term.
- reduce council bureaucracy; cut regulation; focus on core local government business; stop duplication of state and federal government functions.
- Rates are increasing at a more significant increase than CPI; parking permits and visitors parking permits are also increasing in cost each year. One parking permit should be provided free to each ratepayer (owner-occupier). Appropriateness and prioritising of
projects, e.g. recent work done in Deakin Street West St Kilda.

- One has to wonder with an ever increasing level of Orwellian bureaucracy in all levels of government and business, how much red-tape could be reduced, therefore cutting the number of office-based 'suits' running superfluous departments.

- Lower the cost of service provision by managing costs better and remove waste

- Looking at operational efficiencies in running the council

- Looking at internal spending costs and infrastructure

- Look up a few fees

- Look to improve the efficiency of service delivery by amalgamating service provision across councils

- Look how you spend $

- Look at "efficiencies" within council rather than passing costs onto individuals all the time.

- Institute a rolling program of evaluating all service areas to identify ways to improve efficiency, effectiveness of services.

- Improve processes of service delivery so that waste is reduced. Review staffing and reduce use of external consultancies

- Improve council efficiency by improving council officer efficiency - may need better training. Improve IT systems and council officer knowledge as to how to use these appropriately. Reduce VCAT and other legal fees - change discretionary no overshadowing of foreshore at winter solstice to mandatory. Make better use of developer contributions - don't just use to make nearby streets look prettier by adding more trees in middle of road. Instead use contributions to provide proper community infrastructure - reserves, play areas, sports facilities etc - so that all have facilities they can access within a 15’ walk. The ranking system for the 8 service areas in the previous part is poorly designed as it is not fine grained enough. All areas seem to have a mix of important and unimportant issues so group rankings are a bit of a lottery and likely to not really reflect views appropriately. Should have allowed the option to rank categories within each service area and to give multiple the same ranking.

- Focus on the basic offerings, the must haves, rather than the nice to haves and create a more sustainable community. Implement rigorous spending and cost control measures. Manage external contracts/ contractors tightly.

- Focus on rates and rubbish including the foreshore
Focus on efficiency and productivity gains.

Don't spend more than you can afford

Don't spend money you don't have

Don't buy things you can't afford

Do not borrow - live within your means. Treat the budget as if it was your own. Control costs - get rid of waste. Run council as if it was a profitable business

Cut back on some programs and wastage.

Control your own spending AND have a balanced budget. STOP heading into non-critical areas of spending.

Better manage effectiveness of council staff and outsourcing consultants. Improve intra-departmental communication. Avoid duplication of services.

Become more efficient. ratepayers money is wasted in many areas.

A tightening of all services

1) More cost effective use of staff maintaining parks - use vacuum blowers rather than blowing leaves around parks & paths for hours. 2) Install bores to water parks

1. Empirically establish need for projects before committing. 2. Ensure that projects are designed so as to be sustainable. 3. Prioritise projects according to need. 4. Avoid further costs by now enhancing the capacity of the Cowderoy Street Main Drain, as necessary in conjunction with Melbourne Water. 5. On the eastern side of Cowderoy Street between Park & Beaconsfield, in-ground street lighting, possibly with movement sensors. 6. Arrange regular clearance of rubbish from the streets of West St Kilda.

Reduce spend on festivals for visitors

User charges for St Kilda Festival and associated cleanup activities; use of public space for private enterprise eg. Personal training, triathlon events

The population increase of rates with so much more development must be increasing money available. Shorten the st kilda festival, most residents I know hate it.

Stop wasting money on festivals and cultural events and focus on core services ESPECIALLY RUBBISH MANAGEMENT.

Stop st.kilda festival
• Stop spending on the St Kilda festival...its not for locals it's for those outside the area

• Stop pouring funds into festivals - particularly the St Kilda festivals/parties/triangle litigation/road closures etc

• St Kilda Festival - a huge cost at what benefit to the ratepayers. Email communications - rate notices, parking infringements, planning application advices, etc - as much as possible reduce the use of hard copy mailouts. Do not sell Council properties - you’ll never get them back. Develop for a community benefit or financial return

• Reduce funding to or charge for public events that are not P/Phillip resident specific

• Not fund st kilda fest( self funding) Lgbt march (self funded)

• It can often feel like the tourism in St Kilda takes precedence over the local’s needs and many issues are related to the tourists like the disrespect of the environment in terms of rubbish disposal on streets and beaches/cigarette butt litter/noise and general watering down of the locals to make the community feel detached and transient. I wish I had a good idea to put forward, but I would like for some of those issues to contributed financially for in some way by the tourists. I am sorry I can’t think of a way to target that specifically.

• I object to the money spent on tourism in st kilda (i.e. St kilda festival). Focus on the local residents.

• get rid of st Kilda festival. buget should be activity based costing not just a huge slush fund based on the fact property prices have increased.

• Enforce beach regulations, which today seem to be unenforced. Hugely increase fees for events like marathons and bike rides that clog our streets and make the community less attractive.

• Discontinue funding events such as Stk Festival

• Cease/Cancel the St Kilda Festival Day event, along with ceasing or removing any further supply of accommodation to homeless or under privilege its not City of Port Phillip responsibility to resolve this issue and lobby government to accept responsibility. The area has an over supply of such accommodation which causes issues in the area and increases the crime rate.

• Cease funding the St Kilda Festival. It provides no direct benefit for PPC residents.

• Cease all activity not focused on local residents (such as the February Festival) Ban drinking on all beaches (rubbish and anti-social behaviour) Reject any non complying (res code) planning applications and pass to VCAT rather than negotiating minor changes and then making residents fight to have res code upheld Stop ridiculous and ill conceived projects such as the beautification of Fitzroy St (looks dreadful) Put new planning
regulations in place to attract better businesses to Fitzroy St. Undertake efficiency review to tighten service levels and productivity. Consult before spending money on detailed planning such as the changes proposed to Cowderoy St park. Provide bigger recycle bins and only collect them fortnightly. Start a residential financial advisory group (call for nominations from experienced financial and strategic advisors) there is huge talent in the resident group that could help council solve these issues.

- as a ratepayer I want services maintained such as rubbish collection, park, streetscape. I also think we could have less frequent big events - St Kilda festival every three years, more transparency on how much council gains from holding all the big sporting events runs etc.

- stop spending money on events that are social able, yet trendy (I.e. St Kilda festival and Halloween) activities - also, no overseas junkets for the council.

- Reduce staff FTE, wages and consultancy.

- Yes stop giving the council workers pay rises year on year with no performance targets. Some of the service I have received from the council is down right appalling. Suggest all increases are frozen and better spend of rate payers money. Lord only knows you have wasted over 8 million dollars on the St Kilda Triangle where the money could be spent on improvements other than core St Kilda and Port Melbourne.

- Tighten up staff working at Council and make them more productive and able to actually make decisions and stop fading about. Enforce the regulations!

- Screen staff and eliminate/replace those who are ineffective.

- Reduce the vast number of council officers who work for the City Of Port Phillip.

- Reduce the councils salary!!

- Reduce staff through natural departures. Fewer libraries and charge a borrowing fee. Direct the arts colonies (Gas Work & Linden) self sufficient. A $20 levee on all Palais Theatre ticket sales for maintenance of the building ($40 million in 10 years is achievable based on ticket sales). Sports fund only for children’s health & exercise but not adults. Festivals to be user pay like online ticket sales for St Kilda Festival. Cancel the near empty community bus. No more bike path on roads (unnecessary & unsafe). No council child care as this is the parents and grand parents responsibility. User pay for every thing that is not a core function (rubbish collection, street & footpaths cleaning, maintenance of drains, roads & footpaths, water the grass in parks). No religion funding. Charge rates for religious businesses (churches, halls etc) & school.

- Reduce spending on Council staff and overheads.
• Reduce council wage bill as it forms the most extensive council expense

• Make sure Council staffing structure as efficient as possible; make sure developers pay their way (parking, open space, etc)

• Look at surplus staffing at council. Send rates notices via email (where available). Do not send reminder rates notices for amounts less than $10.00, absorb the cost and save time and money in the printing, postage and follow up.

• Less council staff. Instead give money to community organisations eg eco centre to run programs - cheaper and arguably more linked to the citizens and community. On the ground

• I remember reading where Port Phillip had over 30 staff being paid more than $250,000 per year. (I may have the figures wrong but it is in this ball park). There was only one other council in Victoria who was more generous. Is this really necessary?

• Firstly reduce council staff at st kilda and clean beaches 3times a week. less spent on making the street scapes looking 'pretty' & much less on grasses which look shabby eg along South Melbourne foreshore

• Cut Staffing levels for higher management.

• Reduce services

• Yes. Stop spending in areas that should be State Govt responsibility (Engineering). Cut staff & staff salaries. Charge commercial users more for hire of venues. Example ArtsInk (Gasworks Park) No Bonus to CEO, Festivals, No buying of land in Fishermans Bend.

• Why do council costs go up in excess of 2.5% per annum. Councils are only in place to collect rubbish, clean & maintain streets, beaches, sporting grounds etc. Councils aren’t in place for political opportunity. Or are they in place to supply Childcare centres which should be run by state governments or as a commercial enterprise.

• Vibrant Village scheme is productive. Involve residents in community on volunteer basis. There are many projects that require little funding, just enthusiasm. In my street the residents, on the whole are united and supportive. For instance, many would meet Council half way. Recently we were complaining about a local garden area and several residents offered their time for a neighborhood working bee but we were unsure if we could just start digging and watering Council land. Parks Services have done a great job and it is looking so much better. Many locals are prepared to be proactive and work on projects.

• Tighten spending at city council offices not related to staffing. Stop developing un necessary development on roads for bike tracks.
• Tighten service provision.

• Stop paying exorbitant rates to consultants

• Reduce social programmes that are not core local government responsibility. Cut event and cultural expenditure.

• Reduce Services

• Re b) Tighten... cut?

• Partner with established community groups to achieve Council goals at lower cost (but equal success) than by Council officers only. Is it legally possible to provide ratepayers an opt-in payment for services of the "nice to have" that make our municipality not just functional, but liveable and vibrant? (Maybe this would have to be indie crowdsourcing.) CoPP should definitely fund public goods, the elements which we all need and will make our lives better, but the market cannot and will not provide. I do think climate change action and numerous sustainability initiatives fall into the category of essential public goods, especially with our location! What are parameters around getting large philanthropic investments (perhaps for naming rights) to supplement Council funding, especially for built assets and capital works?

• Need to have Jim's mowing provide services

• Instead of empire building, the councillors need to focus on the basic services; garbage collection, planning, local laws and enforcement, MCHS, libraries, etc. Instead we ratepayers subsidise the Australian National Academy of Music by about $500,000 per year. Take away that and the other subsidies of non-essential items, and the CoPP would quickly be in surplus. I find it outrageous that the CoPP cries foul about limited rate increases, then votes to subsidise the ANAM. How much money was wasted on the StKilda Triangle? $10m? Councillors need to take responsibility for their decisions instead of whinging. Taking out debt to effectively fund the ANAM, amongst other smaller organisations, is nothing short of outrageous.

• Ensure you get market rents for council owned properties like the south Melb town hall. Stop wasting money in green initiatives when that is not your primary function. Yes use green technology where it is cost effective but the council should not be at the forefront of developing or investing in fringe programs. Put some council officers at Elwood canal and beach on hot days and the amount of money you will make in fines from dogs not on leashes, smoking on the beach and glass would easily cover the cost of the officers and improve compliance. Do not raise rates. This has to come from efficiencies as I already pay over $4k for a block of land that is 255 square meters. Outrageous.

• Reduce spending on asset renewal
- Yes stop wasting money on art & redigging up roads
- Stop spending money on street renewal like the Fitzroy street palm trees crazy paving and slatted seats and focus on improving safety in that street instead
- Stop spending insane budget on upgrading public toilets. How does a public toilet cost 600k?
- Stop replacing bluestone gutters. Waste of money. New ones very poorly constructed. Do Council follow up contractors' work?? C.E.O. salary + bonus Is this going to increase? Hope not.
- Reduce spending on roads where spending is not required. There needs to be more flexibility on capital works decision making eg rescaling of various roads in South Melbourne when could have been delayed for a further 3-5 years. Many footpaths and bicycle tracks that need upgrading. If you build bicycle paths and have better footpaths to encourage people not to use cars there will be less usage of roads and therefore less maintenance required. Better value for the cost of sub contracting out all services. Open up the tender process for capital works and services make it open to all and visible to all eg online tender process. Also the terms of contracts should be strict in terms of outcomes being met before payments are made. Make better decisions around financing eg why is the debt fixed for 7 years in this financial environment. Engage local community by offering reduction of your rates if they can provide cost saving measure or ideas which can be implemented for the betterment of the community.
- Less money spent on roads within the municipality. Review of contracts awarded to capital infrastructure programs.
- How often are road, pavement and street furniture routinely maintained? Could this routine be pushed out.
- Do not allocate so much to the Palais Theatre. Your calculations are very clear and methodical and imply spending more that you are getting in return.
- Reduce subsidies
- CoPP support the A.CM at the South T/Hall at a huge loss I would like this rectified.
- Introduce or increase user charges
- Ridiculous you can jump on the tram free. People are too lazy to walk one stop. People like me with a pram find it hard to get on a tram. Must cost the city money with the free transport.
- Re user charges - eg. building permits, sports grounds
• Ramp up parking infringement notices...very few parking offices ever sited in Albert Park

• Raise revenue by selling parking permits to businesses instead of allowing businesses to use resident’s permit

• Provide services and support for residents, and give preference to "user pays" approaches for events and facilities that mainly attract those who do not contribute to the rates in CoPP.

• Port Phillip Library Service charge for interlibrary loans .

• Increase parking fees  Increase planning and application fees  Less duplication with State Govt services like Health, Aged Care

• I really love the library service, but I would be willing to pay for some aspects-- for example I would be willing to pay for the reserve service.  Glen Eira council charges $2 a book, which seems too much, but 50c for each book would be reasonable.  Perhaps only charging after the first 20 each year would be fairest (and target the big users like me).

• Economic development to deliver longer term income through greater visitation and business rates.

• Consider improving cash flow, by offering rate-payers a small discount for early rates payment, like Bayside Council does

• Charge people more to have functions in public parks.

• After basic services, many services supplied, whilst excellent, should be user pays.

• Adding greater charges to larger developments (such as apartments) as a way to stop development that is not necessary and to help retain the areas atmosphere that people love. Adding larger charges to developments would help in closing the funding gap. a high restriction on developments could also be added as it would limit the amount of people living in the area and thus capping the overall population in the area which in turn would reduce the amount of services needed.

• Find other revenue such as government grants, fees and taxes

• What about making more money from the beach. Rentining chairs and umbrellas- seriously you would reap 10s of thousands.

• The area is flooded with cars, paying to park in all day parking to reduce the number of cars in the area

• Tax landlords, absentee owners. State& federal grants
• spend reserves made through parking tickets

• Rezoning of fishermen bend will result in increased rate revenue in the forward estimates.

• Position and 'sell' / corporatise thru sponsorship StKilda Fest to ease costs on council / community.

• Find other investments

• Reduce polititions  Buy back lucrative services and government trades needs to be increased

• Not sure how borrowing funds addresses a funding gap. If we are to realise our community vision for St Kilda then we do need to invest in assets

• Interest rates are low, thus borrowed monies should be used to fund capital works projects

• Increase your rate potential by significantly reducing heritage overlays in the municipality. Our location’s proximity to the city centre and its employment/commercial activities means we need more high-density living. E.g. most of Garden City has relatively large blocks but development is only allowed at the rear of blocks and to a very limited height. Greater amenity to residents and higher rate potential could be provided by allowing high rise and front of property development.

• Borrow and invest in renewable electricity generation and distribution for the municipality.

• Sell assets

• The sale of public assets within reason, with conditions for usage, community infrastructure. Improve developer contribution scheme, create new revenue streams

• Selling the housing commission houses that are falling down. Swallow street development.

• Selling surplus property on the face of it sounds sensible but I fear the over-development of the city and the diminution of services.

• Pay community orgs to deliver services lessen ostaff overheads less middle management

• Make any renewed buildings more very efficient so they don’t cost as much to maintain.
15. Appendix C- Verbatim responses to long term issues facing Council

Sustainable environment and transport (92)

- Population Increase and Development - retaining Port Philip's soul and sustainably growing the population. - Creating vibrant community spaces that locals will take ownership of, and want to be a part of. We have Albert Park, but why should Chapel and Acland St have all the fun!!

- 1. Getting the trucks off Graham and Bay St Port Melbourne. 2. Making the roads safe for kids to get to and from the new schools that will be built in the area 3.

- 1. Reducing the trucks on Graham Street Port Melbourne and reducing the trucks turning onto Bay Street. It is so load! And. they drive so fast! 2. Install shade over the playground on bridge st near the tram. 3. Schools! Need I say more! 4. Affordable childcare!

- Bay st is a bit tacky and not always pleasant due to traffic

- Control traffic flow. Luna park development

- Getting fewer cars into port phillip

- Getting the trucks off Bay Street. I couldn't even hear when at Corte on Friday night due to the air brakes and horns. We would go to bay street more if there were less trucks.

- Managing the interface on the nepean highway between trams, pedestrian/bikes, and cars. The set up is unsafe at the moment. Primary aged school kids crossing the nepean to get to school is unsafe. Reasons are: the pedestrian lights chagne to quickly for us to cross from one side to the other (kids have to run into the flashing red man), the "safety" zones between the tram track and the road are too small - there's hardly enough room for the family to get their bikes off the tram tracks, and the trams should not be allowed to go on the pedestrian green lights- kids cannot manage crossing the roads under the time pressure AND then also look out for trams. Finally, be the traffic lights change so quickly, we have also had the experience of cars turning right on to the nepean from inkerman street after the arrow has turned orange/red and almost running us over.

- Reducing traffic, particularly trucks, on Bay St in Port Melbourne.

- Traffic & parking

- Traffic congestion

- Traffic management
• Traffic......Parking.....more trams......extra hard rubbish collections
• Trucks in Bay Street must be removed
• 109 tram needs to come more often. When they built dominos it should have been a subway!!
• A super tram stop in Carlisle street will destroy it please don't even consider it and start looking after these shopping strips and businesses and stop supporting all these markets that compete with the strips .
• Alternative transport options as cars and car parks become problematic. Looking for ways to respect and value Aboriginal culture.
• Public transport
• Public transport  Housing density
• Public transport across all of Melbourne, faster bus and trains. Disparity and planning urban density. Protect areas and equity across council areas. Weather areas not protected from being built up
• Public transport along Beaconsfield parade.
• Public transport needs with increased population! Open spaces for increased population.
• Public transport, review of processes to rain in waste, maximise internal resources to avoid having to use expensive outsiders
• Better public transport
• Better transport routes.
• Build public transportation (tram line) from Port Melbourne to St Kilda. Ensure native trees and native plants in general are part of every design for any new developments/ roads and buy land to create more parks and green lungs (or convertn unused buildings into green spaces). Introduce a cost to garbage (special garbage bag costs as successfully introduced overseas). Create incentives for people to become more sustainable (incentives for solar panels, water tanks, green roof or solar roof requirements for buildings, cost for garbage bags and removal). Do not approve any further highrise buildings. They create wastelands, anonymous communities and bad living conditions in the long term. If you have to approve some medium rise buildings, ensure that there is enough green space in between buildings. If building permits get approved only to get more future council revenue, the liveable city aspect gets lost and the future will look bleak for inhabitants and the council revenue.
• Buy back utilities and reduce funding to private  Buy back public transport  Maintenance
need tone better. More stringent care across the board. Free public transport

- continued focus/investment in sustainable transport (cycling, walking and public transport) to allow healthy and safe travel choices for all members of the community. Make it easier and more appealing for residents, visitors, workers passing through to not drive through Port Phillip.

- Getting across from one side of the city to the other. Wasted money on transport initiatives. More efficient.

- Good public transport and schools

- More community buses in the area.

- Sustainable transport is a big one. There are more bicycles and... Also (a bit out of left field) the ability for apartment blocks to generate their own electricity (wind/solar). At the moment, Owners Corporations make it very difficult for this to be a reality, but as it becomes both technically and financially achievable, it would be great to reduce red tape on this.

- The need to improve public transport

- Transport around Port Philip could be improved. Better parking, more availability.

- Accessibility to the market. Better parking on market days.

- Adequate car parking

- Better parking and cleaner water to swim

- Better parking, leash free areas

- Parking

- Parking

- Parking

- Parking

- Parking and traffic especially as they have by passed the planning facility for the Acland street closure. This will create unknown traffic congestion and problems in the surrounding residential areas.

- Parking at high profile areas, shops and markets. Longer parking hours for shopping.

- Parking availability and monitoring permit zones. More parking signage. Safety. Solar
lighting. Rubbish collection in the canal and beaches, more bins. Cutting the park grass too short- it dies in Summer. Needs more watering.

- Parking availability, angled parking is working well. Management of parking permits. Blocked drains when it rains. Listening to resident

- Parking in nott street, not enough space. Too many permits for the area. Having to pay to park outside your own house.

- Parking is shocking - need to improve dramatically. People park in front of my house to walk 4 blocks!

- Parking, family engagement,

- Parking. In general port Philip parking is limited. Hourly parks inconvenient. More user friendly, extend hours of parks near the market.

- Parking. Infrastructure for electric cars, rechargeable options.

- Not enough parking when construction is under way Getting booked when you have no other choice. NO to tram bridge. Look after small business more

- Car parking issues - too many cars parked on the streets hindering traffic flow. Improve pavements so that people will be encouraged to walk. Improve bike lanes. Put in more traffic calming speed bumps, especially on major thoroughfares like Byron Street. Increase zebra crossings to allow pedestrians to safely navigate the suburbs.

- Regulating parking particularly visitors to beach. Traffic is becoming a problem

- The parking is crazy - not enough spots.

- climate change and protection against the effects of it -ensuring there are enough schools (both primary and secondary) to meet the needs of the population

- A stronger focus on sustainability. More bike lanes, more native indigenous vegetation, improve public transport, reduce parking, a sustainability framework for architectural design competitions and building permits beyond the minimum requirements of building codes.

- Environment

- Environment structure and public areas remaining clean and child friendly

- Environmental

- Environmental care

- environmental issues are vital
- Environmentally sustainable practices, renewable energy policies, housing affordability, education

- Climate change

- Climate change, Housing for people in need, Ageing population, Clean the beaches more regularly

- Climate change, social housing

- Climate change - flooding, drought, heat island effects. Huge increase in population from development of Fishermans Bend.

- Climate change / rising sea levels / increased storms

- Climate change and beach integrity (will it remain?). Increasing impacts of pollution and flooding that end in Port Phillip, from around the whole catchment without minding municipal borders: cross geography and cross-sector partnerships are needed! Providing holistic support for the growing youth pop. Over 10 years: the Internet of Things. Driverless cars. Water restrictions. Food waste recovery.

- Climate change mitigation. Population growth. Ensuring adequate open space for growing population. Regulating urban development to ensure it meets the demand of growing population without reducing amenity or access to open space. Managing parking issues, in particular for older apartment buildings without OSP. Managing growing traffic congestion.

- Climate change remediation - more shade trees on streets. More vegetation in all new building developments.

- Climate Change!; Supporting sustainable initiatives in Fisherman's Bend; Recycling of organics and how to reduce waste collected with more people.

- Better environmental care, less rubbish

- Changes in climate and water levels

- Council need to consider regular green waste collection for residents. Other local councils have green bin collection - why are we so behind? I also think council should look at the cost vs benefit of festivals such as the St Kilda Festival. As a resident I object to paying for a festival that is really not for us but is largely for the benefit of non-residents. What do we get out of this?

- Council needs to give greater priority to water-management and emissions reduction. It should also commit to divesting from fossil fuels, and begin an exploration of its options for doing that.

- Faze out dependence on and use of fossil fuels. Invest in renewable energy resources.
Limit car/truck use. Expanding pedestrianised areas and facilities for cyclists.

- Future-proof public space and infrastructure against climate change effects
- Green energy !!!
- Impact of climate change.
- improved recycling (accepting plastic bags in bins, more education on what can be recycled)
- In 16/17 and beyond we would like the eco centre redeveloped and council to continue funding operations of Ecocentre
- Introduce composting at SMmkt, recycling, ban sale of bottled water + use of plastic shopping bags
- invest in renewal energy production and distribution for the municipality
- Plan for climate change
- Port Phillip is one of the worst councils in Australia for deploying renewable energy, i.e. solar panels on council properties and encouraging owner occupiers of homes in the suburb to do likewise. To reach the 2020 carbon goals you signed up to in 2007 you really have to focus on deploying solar on every roof that will take it.
- Shift towards a digital economy Effects of climate change and increasing urbanisation-pressure on resources Addressing the decline of retail and cultural precincts -loss of what makes Port Phillip such a vibrant city to live and work in -
- Sustainability and being environmentally friendly. A suggestion to this would be adding points for electrically powered cars to charge.
- Sustainability and environmental protection.
- Sustainability. Public transport. Walking bikes amenity
- this year and beyond port Phillip eco centre needs to be redeveloped to deliver quality environmental services looking forward.

City planning, design and compliance (54)

- Another rapid increase in population, due to the Fisherman's Bend development. Liaise with the Victorian Government to ensure there is sufficient provision of education, health and public transport requirements. Existing facilities will not cope with the increase.
- Over population of the area putting stress on available public spaces and transportation
Overcrowding needs to be dealt with. Better city planning.

Overpopulation


Population growth and traffic

Considering the increase in demographic - infrastructure p. transport and accessibility. They can cut out the festivals (in terms of money). They should get co-sponsorship for these program’s.

Growing population

Growth in the area, schools

Handling growth of suburbs and therefore public transport requirements. With increased number of people, there will also be a need for more open spaces as high rises are given the go ahead and population density increases. Also, improvements to security needs as more police will be needed.

How the Council plans to cope with the increased population growth and increase of tourists (especially via Cruise Liners - the strain on public transport is already significant).

Human flourishing

increase in people in the area

Increased population and the pressure this will place on services that Council provides.

Servicing a growing population - public transport, bicycle facilities, good land use planning, creating a liveable city,

St Kilda is becoming unbearably noisier by the year. As property prices increase people are now investing in renovating and developing new properties. St Kilda is densely populated, leaf blower or power tool being used at 7.30am is a lot more intrusive than out in the leafy suburbs with large yards. Encourage tradies and gardeners to use electric power tools rather than petrol. Restrict large truck access to small residential streets.

Community facilities and open space in Fishermans Bend - Strong planning control in FBURA - Relocate public toilet from PM Tennis Club

(1) The Council needs a plan for how the long-term development of the Docklands and Fishermans Bend area impacts amenities and liveability in the area (2) We need more public pools in the area. I’d recommend a discussion with Bayside Council, regarding the joint development of a pool at Elsternwick Park
- Fishermans Bend and community infrastructure
- Fishermans Bend precinct.
- Fishermen's Bend and not only how to manage that but the impact on surrounding neighbourhoods
- Fishermens bend development
- Planning and permits for Fisherman’s Bend, needs to be very carefully managed
- Address over development of City of Port Phillip, particularly St Kilda Junction area. Improve public transport.
- Don’t mess up the triangle development with too much development!!!!!
- Increase in high rise dwellings, parking and roads in and of city
- Beacons Cove has 3 projects in progress at present. 673/2015 has the share path being move over to make room for a second tram - This allignment places this path to run into a brick wall.
- Better planning of new developments, apartments above 10 storeys do not fit the neighbourhood.
- Carefully preserve the remaining character and heritage of Port Phillip. Once gone, gone forever.
- Coherent thought across the precincts given the ongoing development / changes in Fitzroy St, Aclanda, Inkerman and the Triangle.
- Domestic planning permission. Take into consideration peoples oppositions.
- Encouraging medium density housing
- Extensive growth and development planned for the Montague area in Port Melbourne and City Road and the impact on existing residents and infrastructure needs. Fishermen’s Bend area will have an impact on Port Melbourne and surrounding areas. Developers need to be required to fund open spaces, open space redevelopment, security, safety. etc
- Granting permits to houses in residential streets, without developers putting in more parking. Not enough off street parking provided in newly developed areas. Suggest public transport alternatives
- Heritage maintenance
- Hold on to what we have. Development should complement not overtake for the sake of a dollar. We have a wonderful gritty heritage and this should be preserved.
- Maintain existing streetscapes without having to redeveloped them.

- Maintenance of heritage buildings and blocking excessively tall developments like the one proposed for St Kilda Junction - ugly and inappropriate.

- More children in the area, redevelopment needs to consider this.

- Planning long term (40 years ahead). Taking into account technology changes and how they will impact the community. Planning for infrastructure in the future that may become redundant.

- Planning process. Not following guidelines. Overdevelopment in areas where the guidelines say there shouldn’t be.

- Planning, ugly 1970s buildings need attention.

- Poor quality development (developer-driven) must be replaced by community-driven development. We are at great risk of this City becoming an urban ghetto. Non-essential community projects should be reviewed and Council must focus on its primary deliverables (community-focused management of development applications, streetscape/parks/gardens management, by-law enforcement and waste collection/sustainability). Ensuring an appropriate level of civic compliance by those whom choose to visit the City is very important - we feel the City is failing in this regard.

- Preventing too many units being built and maintaining public space. Public transport.

- Redevelop parkland at Port Melbourne by replacing the fenced off tufts of grass on the beach with proper grassed areas / BBQs near the tram and passenger ship docks. For tourism, this is the first impression of Melbourne and it needs to be beautified as it has been in St Kilda.

- Redevelopment of Eco centre. It has been valuable in contribution to research and knowledge sharing in sustainability and environment. Their capacity to continue needs support.

- Remove and reduce heritage overlays to accommodate increasing population.

- Retaining character of St Kilda.

- St Kilda Triangle & Acland St development and associated infrastructure.

- Stop allowing apartment development in Port Melbourne - too many apartments are being built and Port Melbourne is becoming overpopulated.

- Stop building high rise residential apartments with no provision for adequate parking. Eastern Road is a perfect example of poor planning and apartment approval in narrow streets with little available parking.
• Terrible planning decisions like allowing apartments to be built without a min of 1 car space. Stop reducing speed signs to 40kms and trying to re-engineer society to your ideological views that people should be using bikes. Why don’t you build some more restaurants or bars, like the stokehouse along the beachfront and get good commercial rent income. We don’t use nearly enough of the beachfront for hospitality and there is plenty of open space so we could allow some more restaurants and bars.

• Too much development. Building too much. Too much rise. Stronger controls on the cars that park in law street. Many people do not register their cars. Want to keep houses in theme with the street, heritage themed houses should have been put up.

• urban development with view for protection of heritage buildings and raising the standard of residential development with better quality projects.

Schools (14)

• Primary and High school servicing capabilities - Lighting around tram stops and the bike path along tram line (109)

• Additional childcare places.

• Better quality state school education  Creative community and business hub in St Kilda

• Education (pre-school, primary and secondary) the system appears to be bursting at the seams. Address through traffic in middle park and st kilda west - council ineffectual to date in addressing this key concern Balancing the influx of visitors to the "St Kilda Playground" marketing towards a more sophisticated / cultural marketing approach Collaboration with Vic Police to have a visible presence in key hotspots (pier road, Fitzroy st) so that residents feel they can access these areas safely Establishing a real vision for Port Phillip rather than a series of ad hoc initiatives

• High school improvement

• More business opening, so the city can become more vibrant and diverse. More schools in the city to encourage education, also increasing the funds for education and Improving the support and help families sending their kids through school receive. The town needs to be advertised more throughout the CBD so tourists visit and add to the vibrancy of the place. Such advertisement would allow for new and old businesses to thrive. Develop more sports programs and initiatives for kids/youth by putting aside funds toward public spaces they can practise and play in, eg soccer and netball fields. The youth of today need motivation and encouragement to step away from the screen (TV) and get outside to be active. Gen X are the voices if tomorrow so our support will increase their development. More council meetings could be held to reduce and avoid poor performance. It would be nice for the community if more festivals were held during the autumn season, encouraging tourists and the community alike Upton come together and draw them to a location where they feel safe to meet likeminded individuals and get to know their neighbours. It would be a step forward if workshops/lectures could be conducted in a community are,
encouraging and teaching community safety, and the importance of being safe in public (eg, looking out for those around you as well as yourself). It would also be a good initiative if the council could set up/promote music and local talent around Port Melbourne, on streets, in cafes, and public spaces that could attract community engagement and involvement. There should also be spaces in council departments and initiatives that allows for young people to get involved and voice their opinions, rather than just older people.

- more childcare facilities to meet the huge gap in demand and lack of supply and to address the growing number of young families living in the council areas

- More children going to school.
- more facilities for young children - schools, sporting, playground
- Schools
- Schools and safe spaces- parks
- Schools provision, open space, sporting facilities
- Schools, providing more and improving the quality of public schools. Adolescent recreation,
- Schools. Work with government to ensure these are built. Traffic management ? Ring Road

Community Development (8)

- 1) The maintenance of Policies and funding to encourage The provision of more & adequate community housing and affordable housing and the steady efficient delivery of those are an imperative. Tangible outcome driven Action in this field must occur with providers, thru IMAP and with State & Federal funding. Programs and infrastructure catering for the socially & economically isolated, marginalised, aged and fragile members of the community need to be maintained, with innovative additional funding explored. Continue to plan and encourage sustainable transport modes, foremost walking, so that the car becomes the last, not first transport resort. 3x bottom line sustainability is the paradigm against which actions must be measured, with the Eco/financial measurement being broad enough to adequately measure the cost benefit of the social & environmental criteria.

- affordable housing crisis burden of disease - ageing population managing harms associated with
- Affordable housing, provide marginalised people with housing and support program’s, training and education
- Housing addressed, old houses should be torn down that are not in use or going to
benefit future initiatives

- Housing affordability, Parking for people working in COPP

- Housing and health

- Cooperating with other levels of government, longer term aims, affordable residential provision, high quality urban design and compliance, diverse community development

- Provide accommodation for homeless youths.

Community wellbeing

- Aged care Drug/alcohol control and rehabilitation services Fishermans Bend’s impact on Port Melbourne Giving Port Melbourne a fairer share of the Budget CONSISTENCY in your planning department Get rid of vindictive petty bureaucrats in planning and parking Work more constructively with residents to review planning principles in each precinct Pressure the Govt. to have a real say in VicRoads decisions around the municipality Schools Local Government Principle One: Ratepayers First, tourists after that. St Kilda parties are not priorities for ratepayers

- Aged care facilities

- Aged care, mental health services, drug and alcohol support

- Ageing population and skill shortage

- Ageing population.

- Whole of life service provision. Can every person at every life stage access the services they need? The area is over catering to the young entertainment market (of which you could class me in), through events and festivals and late night trading premises such as bars etc. There is so much on already and yet more and more continues to be added.

- Better services for the elderly Limit to skyscraper developments More community development program’s Better cleaning and rubbish services Traffic management for events More multicultural festivals and social inclusion program’s

- Enabling residents to downsize by schemes to use property / land for age friendly housing in CoPP

- Public health and the ageing population

- Supporting ageing population

- The ageing infrastructure e.g. sewerage, drains, cabling which is under strain due to over-development.
Public Space (49)

- All of the priorities are priorities for me. However, in the short term I have noticed a real problem with rubbish in the St Kilda area - from the beach to the junction. The rate of development in the vicinity of the junction is not helping and it doesn't seem to be locals that are responsible. As we plan for the costs of investment in the triangle site we need to strike a balance between the responsibilities of rate payers who already contribute and the responsibilities of those that visit our beautiful city. Being very transparent with locals about the balance of costs and income in respect of those who are not local to CoPP would be really valuable.

- Albert Park running track resurfacing given that it is in a very poor condition.


- A quieter and safer amenity for residents. Not to use our open spaces for events. This commercialisation of public spaces is wrong. Not to sacrifice Katani ward residents each year by increasing noisy events, street obstructions. Noise pollution makes people ill. Look after your residents first, not tourists and the many yobs that come here to trash st kilda. Look after your residents in the Katani ward and st kilda will be a great place with great people living in it. Don’t kill St Kilda as you are now. Its an noisy, dangerous and dirty place now. Its not about councillor’s egos and what activities they are interested for e.g. music. Most residents want to work, contribute to society and not be blasted by the noise of events and by venues such as the Prince of Wales deck and other venues. Let us live with dignity, and feel we are valued. Residents want there shops for general life necessities. The entertainment precept is artificial. Living here for 30 years we have a good knowledge of how this council has degraded our ward.

- Clean up Fitzroy Street, it is an absolute disgrace. Drugged and alcohol affected people. The council should be ashamed of itself by allowing this to have continued for so many years. Get rid of the Gatwick and enforce the law with criminal activity. The residents of St Kilda have had to put up with this for too many years and you should be ashamed of yourselves. The place is like a ghost town/ghetto and no one wants to go there.

- Clean up fitzroy street. Prevent water flooding in Elwood.

- Clean up the toilet of the Bay we have, it’s a Dead Sea.

- cleanup the rubbish from the bay instead of festivals

- Constantly watching the trees dying and/or needing to be replaced. A green city is a beautiful city.

- Council needs to enforce bylaws/regulations in relation to dogs in public places such as beaches & parks. Children are being scared by dogs rushing up to them and the amount of dog droppings on footpaths and on beaches and in parks is disgusting. It would be nice
to see council pursue dog owners who offend with same vengeance as parking officers.

- Development of the foreshore to cater for increased population/visitors
- Drainage around Middle Park.
- Ensuring the canals that empty into the beach are amended to prevent pollution and rubbish on the beach. Address public drunken behaviour on what should be quiet streets - restrict opening hours and backpacker lodging.
- Fixing up the triangle Continuing development of fitzroy st
- Footpaths
- Green Spaces
- Improve cleanliness and appearance of the district - litter removal and maintenance of street planting is inadequate.
- Keep st kilda cleaner and respect residents concerns. Go back to basic requirements like cleaning streets parks etc if you can't afford the other initiates without ending more funding
- Keep the beach clean and rebuild Brooke's Jetty
- Keeping the city very very clean and safe.
- Landscaping needs to be improved and beautified. Need to concentrate on why people live in these areas. Bay is clean but gardens are neglected.
- Litter management on graham street
- Long term care of the natural resources ie the bay and tree lined streets.
- Look at all the infrastructure. The footpaths all need to be looked at! Safety of the residents is the most important thing. You should be ankle to walk around without falling over due to the footpaths.
- maintain parks and community facilities - its difficult to find venues to hold community run initiatives. complete St Kilda triangle open space project plan for a liveable Fisherman’s Bend - parks, sporting facilities, health and education facilities and a high street
- Maintenance of foreshore and parkland
- More beach cleaning. St. kilda west beach is terrible and my kids don't want to swim there
due to rubbish and seaweed.

- more green space, schools, kinders, and carparking needed to meet expected population growth
- More off leash dog areas - beach areas. Eg before 10am and after 5pm
- More sporting facilities, bike infrastructure, lighting, looking after villages
- Much more open space and infrastructure. We are over populated at present - with the Fishermens Bend development not far away - careful planning needs to take place.
- Murphy’s Reserve currently has no sporting facilities for girls or women, and I would like to see this gender imbalance addressed. I do not support the above ground wetlands component of the current Murphy’s Reserve Master Plan and believe that it should be replaced with six multi-purpose netball/basketball courts for the rapidly expanding local netball and basketball communities.
- need to greatly improve the quality of street cleaning in and around the Acland Street, Fitzroy Street and Carlisle Street activity centres. Footpaths need to be more regularly cleaned and swept and graffiti cleaned up.
- Parks and street trees need a lot more care. Trees are the difference in amenity, more natural storm water solutions. More harvesting of rain water for use on parks
- Parks need to be maintained on a more regular basis. Parking should be free for locals in public areas (sticker/permit) Good job with waste collection (hard rubbish)
- Provision of appropriate sporting facilities for girls and women to play and train for netball and to retain primary children playing netball when they start high school.
- Public space usage and safety
- Re vegetation of the foreshore
- Reducing litter and graffiti.
- skate park
- Tree planting, natives and root management
- Upgrade old jettys etc and get rid of the old smelly trams.
- Upgrade open spaces that are run down so people can use them Update streets
- Water facility needed at end of Bay Street (beach road) to wash feet after beach
- We need to restore unused areas of St Kilda to community events and greater more
opportunities for fun and celebration.

- Wellington St upgrade, St Kilda Junction underpass / junction in general - safety, lighting, etc.

- yes start to fine dog owners whose dogs are on Elwood beach for example every day of the year.

- Yes! 1. Address and reduce pollution caused by Dandenong road / Princes Highway traffic congestion. 2. Provide park benches on streets in areas where there are not many public parks. 3. Provide ways for apartment dwellers to easily compost food scraps in the community or by collection. 4. Continue to support Hank Marvin Market to operate in Alma Park East on Saturdays. 5. Coordinate pedestrian traffic lights at road crossing of Dandenong road near The Avenue to enable faster crossing of both sides. The wait for a pedestrian to cross can be up to 4.5 min on either direction.

Community Safety and Amenity (6)

- Fitzroy Street needs to be cleaned up urgently as it does not feel safe to walk around there. This could be a terrific area for better quality restaurants rather than convenience stores. This could be a great tourist destination if it were to be cleaned up properly and redeveloped, this should be of high importance to the council.

- Fixing Fitzroy street & better activating St Kilda beach

- Cleaning up the Fitzroy and Grey St areas, with a focus on mental health providers, and closing down the mismanaged/undermanaged services (Gatwick)

- Get rid of the thieves, drug dealers and drunks that destroy Fitzroy street. I am sick of being abused and harassed by Gatwick people who brag about what they stole that day in order to hang out with their mates and get wasted in environment that encourages them to behave this way. Get rid of it or crack down on its corruption, it's not helping anyone, just enabling them.

- Impact of development ie fishermans bend on community infrastructure and services, particularly maintenance of public/community space and services

- The services (garbage) in Fitzroy street basically shut down the entire street for certain lengths of time in the morning. Cars cannot go through when these services are operating. Cars still need to be considered as part of daily life. Cars should be getting the priority.

Governance and Engagement (21)

- 1. Empirically establish need for projects before committing. 2. Ensure that projects are designed so as to be sustainable. 3. Prioritise projects according to need.

- Council needs to focus on providing the essential services and jettisoning the idea of trying
to provide all things to all people

- cut rates by 10% a year; stop building monuments to the council; abandon triangle planning and development. in short, DO LESS, SPEND LESS

- Ensuring the resident gets top notch return for the rates they have paid to the council (first class results in regards to clean streets, parks, lanes, waterways, and general infrastructure of health & education). Longer term initiatives could be to move all poles and wires to underground to free up footpath space. Another initiative could be to develop a "Silicon Valley" of Australia in South Melbourne where there are so many commercial properties for lease.

- Evaluate services - e.g. narrow road entrances from major roads - spread roads out over and longer time - there is no great urgency

- I need to be convinced that staffing levels are directly linked to service delivery & that there are no efficiencies to be gained. Suggest less use of consultants & more accountability for monies wasted on triangle site, etc. Charging a fee for payment of rates by credit card must be producing a wind fall.

- manage the budget with the constraint placed on it by the state government

- managing community needs as the demographic profile changes municipal planning needs a population health approach

- More controlled spending AND reduced rate of increase in rates. Focus on the fundamental local area council services - please!!

- Need a better program to monitor council performance efficiency that will instigate changes to correct bloat and ensure all council officers are appropriately trained so as not to waste time and resources. More infrastructure for a larger community - need to target where infrastructure will be put so that all of community can access multiple services within a 15’ walk rather than one area having vastly superior facilities than another. Improve IT systems and processes. Better align planning with existing and future community needs - currently seems to be mainly to allow new residents rather than considering amenity of existing residents. Stop being so St Kilda centric. Consider that all parts of Port Phillip that are easily accessible from CBD should have existing resources such as foreshore protected and improve amenity and services for these areas. Improve council’s legal support and reduce legal costs - may need more inhouse rather than contract. Better management of developer contributions and increase developer contributions so as to properly compensate community and individuals for loss of amenity. More offroad/separated bike paths. Understand that cars will still be needed for many so ensure sufficient parking is maintained and also ensure new developments have sufficient parking so that all residences have at least 1 parking spot. Lobby for better public transport to Port Phillip. Organise a shuttle bus line along the foreshore to take people between Port Melbourne and St Kilda so that each (and those inbetween) can access the
other’s facilities without using cars. Ensure air quality is satisfactory for all residential and working areas - buildings may need air filters and other measures if in areas with poor air quality.

- Raising money from non residents
- Reduce expenditure on Festivals & the like.
- Scrap all discretionary spending. Spend only on rubbish, roads, parks, bylaw enforcement and infant welfare.
- Staff and expenditure reductions.
- Yes looking at better accountability on how money is spent. The council is lacking in several areas of delivery considering the cost of living in the electorate.
- If borrowing is considered necessary - nothing new without current areas limited or reconsidered.
- Listen to the people. More conscious of what is being spent for the people, rates are high so the expectation for results is also high.
- The CoPP needs a total overhaul of direction. Instead of grand visions and empire building, Councillors need to focus on providing the basic services that ratepayers expect. Leave the big stuff to the State Government (eg St Kilda triangle) and the Commonwealth Government (ANAM funding). I’m sure the impending massive population increase in Fishermen’s Bend will put a strain on services, so this needs to be taken into consideration now. The CoPP should be running at a surplus in order to get ready for the population boom and the corresponding increase in demand for services. Simple questions should make the need for change obvious: What proportion of my rates has been spent on the St Kilda Triangle redevelopment? What proportion of my rates is spent on the St Kilda Festival? What proportion of my rates has been spent on other festivals? Does the CoPP on-charge festival organisers for the administrative burden? Does the CoPP on-charge the Grand-Prix for its administrative burden? Is CoPP recouping the cost of the new South Melbourne Market roof via rent increases, or are ratepayers subsidising stall-holder businesses? What proportion of my rates is spent on subsidising the Australian National Academy of Music? What proportion of my rates is spent on subsidising other cultural organisations eg via nominal rent payments? i.e. what proportion of my rates is actually spent on the core functions of the Council; libraries, garbage collection, safe roads and parks, planning, local laws and enforcement, maternal/child services, services to the elderly, amongst others.
- Yes. Cutting Rates & Size of Council
- Every time you put up rates, it takes money away from ratepayers.
- I don’t see that $1.4 mil is a big gap for 2016/2017 I do not see why rates need to increase
more than 2.5%. In Port Melb the number of apartments increase every year

Other

- * Retain the Resource centre - it is the most positive aspect of services the council provides. * Stop bringing in highly inflated residential parking permits (more expensive & less flexible than surrounding councils) - recent rezoning by the council has created parking problems, destroyed street community, created neighbourhood conflict, residents are unable to park in own street due to poorly applied restrictions in the same/surrounding streets cause those visitor parking in the area to be coralledled into non-zoned sections - very poorly instigated by the Council. This needs to be urgently reviewed as it is causing residents aggrevation & they are considering leaving the area. Nice works council - created a problem when there wasn’t an issue previously. Suspect this is blatant revenue raising & complaints are met with indifference & inflexibility to reverse/reconsider previous poor decisions!!! Possible resolution reduce cost of permits but increase parking restricton from 2 - 4 hours - this may be met with less opposition. * Review skills of those employed by planning and traffic departments as their decisions are resulting in substandard development of the area and is ruining the greatly valued amenity of the area.
  - * Improve quality of street cleaners - actually clean streets/pavements not just use blowers to diffuse the debris. * Focus on maintaining areas relandscape - money is wasted on relanscaping but then not maintained resulting in death of mature plantings & lawns turning to dust.

- 1. Flood mitigation in Canterbury Rd & Cowderoy St  2. Enhanced traffic management to eradicate evening rat runs through West St Kilda residential streets  3. Apply new residential zones

- Acland street should be pedestrian only. More licences should be given for cafes having seating tables outside. Need for public spaces.

- All areas in which the council man influence, the ongoing well being of citizens and Port Phillip.

- Although the council has an "inclusion" policy, its seems to have been captured by some healthy eating agenda. There is little or no support available for children with disabilities in CoPP or their carers. As NDIS is still years away for those of us lucky enough to live in CoPP, perhaps some focus on inclusion support for disabled children (for instance inclusion in local sports clubs or other local activites) and support for carers.

- ALWAYS balance the budget or the next generation pays. Let us give the financial position to our children as we found it. They should NOT pay have to pay for current indulgences

- Better school crossings and more public toilets. Excellent work with the solar power scheme provided by the council!

- Building arts and cultural vibrancy More regular beach cleaning
• Can the market open on Thursdays?

• Can't think of anything to add right now

• Capacity of Cowderoy Street Drain - work with other authorities as this Drain no longer is sufficient for the current (and future) landscape for which it was originally intended. This is an urgent matter. Street lighting - installation of in-ground lighting in Cowderoy Street where it is currently very dark and unpleasant at night. Improved rubbish collection - installation of rubbish bins, e.g. tram stops; more teams walking and picking up rubbish in streets/frequent street cleaning with request for cars not to park in areas so that leaves in gutters etc can be picked up (recent flooding in Cowderoy Street due to blocked drains/leaf matter in gutters).

• City if port phillip has a positive reputation in the provision of services to a diverse demographic & maintaining the richness of this diversity. I would support coincil's efforts to continue this focus.

• Community development

• Community engagement

• Continuing to put people first will attract people to live and visit

• Cost imposed on hard rubbish pick up's. Increase parking fines and police permit more regularly.

• Council needs to use social media better. Instagram, to report things could be much more effective. A picture can tell a thousand words.

• Electric charging stations for cars as many households in Port Phillip do not have off street parking and would like to invest in an all electric car

• Ensuring community health and wellbeing. Maintaining access to community centres and hubs that promote a healthy environment, equity and security, education, affordable housing, cultural activities and ensuring a vibrant community atmosphere.

• Follow up on the initiatives promise as they seem to be forgotten.

• Get rid of Grand Prix

• Hard waste problems. Dumping waste on the side of the road. Pressure to the source of the problem.

• How to reduce the number of events on the foreshore. It has gotten out of hand and/or is not being managed properly.

• I live in South Africa so everything here is fine to me.
• Homeless persons safety

• Homelessness, drunkeness, rubbish, transport, cycle paths

• Homelessness, rubbish around public places

• Improve St Kilda’s position as a great place to visit and a great place to live.

• Improved cycling infrastructure with emphasis on safety and convenience esp separated bike lanes in St Kilda Road

• In relation to my previous comment, I would like to see locals prioritised and I think that the council would get a lot more back from locals if this happened. The street I live on is continuously trashed by tourist foot traffic littering and throwing bottles in our gardens, graffiti etc and expensive leases on Acland St means local businesses seem to open and close a lot and now there are more chain fast food type places. We have lost our identity a bit and sense of belonging to this community and not many local businesses are around long enough to be able to develop a relationship with and support them. I think if council worked more towards helping with those smaller issues of keeping our environment safe and clean and supporting small business, then locals would develop a stronger sense of pride and care as well as support for the council and be so much more proactive in pulling together to make things vibrant and functional.

• Initiatives that will assist with flooding in the future

• Initiatives to foster sense of community and acting with consideration of those around.

• Keep providing a great community to live in

• Keep the culture alive in the area, live performance and art. This is what keeps it interesting, rather than further gentrification

• Keeping vibrancy of different areas within the catchment

• Looking after the needs of animals and wildlife (animal welfare)

• Lots but I can’t be bothered going into it now

• Make St Kilda more artistic

• More amalgamations with other councils - less councils would be run more efficiently with the number across Victoria ideally at about 25.

• More bike parking and infrastructure

• More community groups for mental health, more funds for culture staff,

• More community spaces
- More cycling, schools, affordability, growth
- More pedestrian friendly areas.
- Most of this is the responsibility of government (transport, schools, hospitals etc) and the planning of developers who will pay for it initially. Send a copy of my submission here to my email address please
- NDIS is not coming into 2018/2019. They need to do more to support people with disabilities.
- NDIS readiness - this will affect some disabled members of the community who currently access only HACC services.
- No. Like the city as a visitor
- Noise pollution in an increasingly dense residential environment
- None
- None that I can think of
- Not happy that Aclanda street is closing will make parking more of an issue and affect businesses and a waste of money regards the new tram stop when a cheaper better alternative re the turntable was available
- Not interested
- Not really - happy with the initiatives
- Not sure.
- Not sure.
- Open the SMM on a Thursday!
- Population is getting younger so I believe more work needs to be done focusing on youth and development in particular with disadvantaged youth. The council needs to also work on harder enforcement, working with police and other emergency services
- Port Phillip community group is a great service for disadvantaged people. More support would be appreciated. The echo centre does excellent work across the community. Their application for redevelopment should be supported.
- Providing economic development through business support (planning no working) and attracting beneficial events (benefiting locals and businesses.
- Public toilets
• Quality of life

• Regular green collection. Weekly or fortnightly.

• Restricting the number of liquor licenses and opening and closing hours. Backpacker accommodation and the blatant use of "happy hours" curbed. Alcohol misuse in this city is shocking. A real problem on the beaches. An aging population. Residents who pay rates in the city should not be penalized by those that don't. Backpackers. Exploitation by landlords and the hospitality industry. Bad behaviour by backpackers. Violence in the streets and on the beaches. Oh

• Roads don't need to be upgraded as often the spend on sporting buildings and sporting grounds is enormous. Maintain and expand arts and cultural service in 3004. Don't proceed with StK Triangle.

• Stop the St. Kilda Festival. Turn it back into a local small community festival.

• Support initiatives to engage community as a whole. E.g. farmers market Bring community together.

• The City of Port Phillip has historically been very diverse - with large socio-economic spread as well as ethnic diversity. With the trend towards increasingly expensive inner city property and lifestyle I believe this diversity is under threat. I would like to see the City of Port Phillip taking stronger measures to provide for those who are disadvantaged in our community as well as newly arrived to our country.

• The federal government's proposed Healthy Welfare Card, which sees Centrelink payments delivered as a card rather than direct bank deposit, would cause chaos in CoPP. The card will work like EFTPOS however recipients will not be able to purchase alcohol or withdraw cash, with the stated intention of reducing family violence by reducing the purchase and consumption of alcohol and other drugs. I don't believe that long term drug users will supply 'give it up' once they can't access cash, I think they will be forced to commit crime to fund their habit. This group of people is a significant population in CoPP and I believe we'll see more theft/burglary and street-based sex work here with little to no social benefit. Council should join those opposing the reform.

• Too many events with road closures, better way of managing or less events. Where responsibility lies for damage to pavement or buildings.

• Updating/renewing 'existing' facilities, major priority should be public toilets in Port Melb. 'NOW'

• Vision - 10 year plan.

• We need Bigger Rooms (In Rooming houses)
• Yes
• Yes better family support and more external funding for events
• Yes.