

Council Plan 2021-31 Year 3 and Budget 2023-24 Engagement Summary Report

Prepared for: City of Port Phillip

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Table of Contents

Executive Summary.....	4
Engagement program and participation profile.....	4
Level of support for proposals.....	5
Section 1: Overview of project, communications, and engagement program	7
Project overview and context	7
Overview of communications and engagement program	7
Section 2: Description of participation profile	9
Overview of participation by engagement activity	9
Participant characteristics	10
Section 3: Level of support for proposals and feedback.....	14
Rates increase of 2.8 per cent proposal.....	14
Cultural Development Fund (Projects) proposal.....	16
Proposed changes to performance indicators	19
Proposed changes to waste charges and FOGO charges	21
Changes to waste charges for some apartment owners.....	21
Changes to FOGO waste charges (single-unit dwellings)	21
Changes to FOGO waste charges (multi-unit dwellings and communal hubs) and the default waste charge.....	22
Removing the default waste charge for commercial car park spaces or storage areas	23
Feedback on proposed changes to waste and FOGO charges	24
Proposed new and adjusted initiatives	25
New initiatives proposed for inclusion in the Council Plan Year 3.....	25
Major adjustments to existing projects and programs.....	27
Initiatives or services suggested by participants.....	31
Other general comments	32

Executive Summary

This report presents the findings of community engagement program undertaken with the City of Port Phillip community between 21 April and 18 May 2023 regarding several proposals for the Council Plan 2021-31 (Year 3) and Budget 2023/24:

- Rates increase of 2.8 per cent
- Reduction to the Cultural Development Fund (Projects)
- Changes to performance indicators to provide greater transparency and accountability to the community
- Changes to waste and Food Organics and Garden Organics (FOGO) charges
- New initiatives and adjusted initiatives.

The consultation findings are intended to inform Port Phillip City Council's decision about whether and which proposal or proposals should proceed.

Engagement program and participation profile

Community engagement was conducted from 21 April to 18 May 2023 and was open to City of Port Phillip residents, ratepayers, stakeholder organisations, community groups, and visitors. The purpose of the engagement was to gather feedback on:

- Level of support for each proposal
- Feedback on proposals
- New ideas for initiatives and services.

The engagement program was designed to seek the views of residents, ratepayers, community groups, and the general Port Phillip community.

Consultation activities involved:

- A survey, available online through Have Your Say Port Phillip and in hard copy format
- Eight place-based Neighbourhood pop-up conversations at locations around Port Phillip
- Email feedback.

The engagement was supported by broad communications including information on Have Your Say Port Phillip, and promotion through Council's digital and print communications channels. Further information about the engagement program is outlined in **Section 1** of this report.

A total of **271* participants** were engaged through the consultation activities:

- 130 survey participants
- 120 participants at place-based pop-ups
- 21 emails.

* Some participants may have participated in more than one engagement activity.

Demographic details were not recorded for, or provided by, all participants. However, based on the available information provided by 130 Survey participants and 98 Pop-up participants:

- More women/females (57.9%) participated than men/males (41.2%). Two participants self-identified as non-binary.
- All age groups were represented, and the consultation was particularly successful in reaching people aged 35-49 years (n=49, 26.6%) and 50-59 years (n=47, 25.5%).
- Most participants identified as a Port Phillip rate payer (69.5%).
- Most suburbs within Port Phillip were represented (except St Kilda South and Windsor), with the highest participation by persons residing in St Kilda (19.8%) and Elwood (14.7%).

- In relation to diversity and other personal characteristics, 16.2% of participants speak a language other than English at home, 10.1% identify as LGBTIQ+. A small number of participants also identified as a Carer, person with disability and/or being of Aboriginal and/or Torres Strait Islander origin.

See **Section 2** for more information about the participation profile as well as represented Advisory Committees, community groups, associations, and organisations.

Level of support for proposals

The engagement findings draw from three key data sets: survey participants, pop-up participants and email participants. Not all participants answered every question, so the counts and percentages reported should be considered in the context of the sample size.

Consultant cautionary note: It appears the level of support ratings questions for the “Rates increase of 2.8 per cent proposal” and the “Cultural Development Fund (projects) proposal” may have been ambiguous or misinterpreted by some participants. When some ratings are considered in the context of personalised feedback, inconsistencies are apparent. See **Section 3** for more details.

Proposal: Rates increase of 2.8 per cent.

The majority of participants (68 or 53.5%) were *somewhat supportive* or *very supportive* of the proposed rates increase of 2.8 per cent, with 48 (or 37.8%) *very supportive*. Over one third of participants were either *not at all supportive* or *somewhat not supportive* (46 or 36.2%). Overall, pop-up participants were more supportive of this proposal than survey participants.

Themes in the personalised feedback included:

- Council should freeze or decrease rates increase due to cost-of-living pressures
- Council should adopt the capped increase if a rates reduction means a cut to services and investment.

Proposal: Reduce funding to the Cultural Development Fund (Projects) from \$187,000 to \$100,000.

Participants reported mixed views. Some participants (36 or 27.5%) were *somewhat supportive* or *very supportive* of the proposed reduction to the Cultural Development Fund (Projects), with 22 (or 16.8%) *very supportive*. However, most participants were either *not at all supportive* or *somewhat not supportive* (85 or 64.9%). Overall, pop-up participants were more unsupportive for this proposal than survey participants.

Themes in the personalised feedback included:

- This sector is vitally important to our City, do not reduce this modest funding for our artist community
- Support a reduction to funding and Council focusing on core services.

Proposal: Change some performance indicators to provide greater transparency and accountability to the community.

Most participants (12 or 63.1%) were *somewhat supportive* or *very supportive* of the proposed change some performance indicators to provide greater transparency and accountability to the community. Some participants were either *not at all supportive* or *somewhat not supportive* (5 or 26.3%).

Themes in the personalised feedback included support for greater accountability and transparency.

Proposal: Changes to waste and Food Organics and Garden Organics (FOGO) charges.

Remove the waste charge for car park spaces or storage areas tied to an apartment dwelling.

Most participants (14 or 53.9%) were *somewhat supportive* or *very supportive* of the proposal to remove the waste charge for car park spaces or storage areas tied to an apartment dwelling. Some participants were either *not at all supportive* or *somewhat not supportive* (5 or 19.2%).

Keep the kerbside FOGO collection charge for eligible single-unit dwellings but reduce it to \$66.00.

Participants reported mixed views. Some participants (9 or 40.9%) were *somewhat supportive* or *very supportive* of the proposal to reduce the kerbside FOGO collection service charge for eligible single-unit dwellings to \$66.00. While other participants were either *not at all supportive* or *somewhat not supportive* (8 or 36.4%).

Fund the kerbside FOGO collection service for multi-unit dwellings and communal hubs from the default waste charge and to increase the default waste charge from \$176.20 to \$198.20.

Participants reported mixed views. Some participants (8 or 30.8%) were *somewhat supportive* or *very supportive* of the proposal to fund the kerbside FOGO collection service for multi-unit dwellings and communal hubs from the default waste charge. Many participants were either *not at all supportive* or *somewhat not supportive* (15 or 57.7%).

Remove the default waste charge for commercial car park spaces or storage areas, and instead charge a small amount (\$19.80) for incidental waste they may generate from commercial activities.

Participants reported mixed views. Some participants (7 or 26.9%) were *very supportive* or *extremely supportive*. Other participants were either *not at all supportive* or *slightly supportive* (11 or 42.3%).

Themes in the personalised feedback about the proposed changes to waste and Food Organics and Garden Organics (FOGO) charges included:

- General waste service and charges
- Fund the kerbside FOGO collection service for multi-unit dwellings and communal hubs from the default waste charge.

Proposal: New and adjusted initiatives.

Participants provided varying levels of feedback for the six new initiatives and 16 adjusted initiatives proposed. New and adjusted initiatives receiving feedback from 5 or more participants were:

- Commercial Precincts Footpath Upgrades (part of the Footpath Renewal Program)
- Bike Infrastructure Delivery Program
- Act and Adapt Implementation Program.

Participants provided many suggestions for other new initiatives and services. Suggestions proposed by 5 or more participants were:

- EcoCentre
- Climate Emergency Action Plan.

Further information about the level of support for proposals and feedback is outlined in **Section 3** of this report.

Section 1: Overview of project, communications, and engagement program

Project overview and context

The Local Government Act 2020 (the Act) requires Council to prepare and adopt a Council Plan for at least four financial years after a general election. On 23 June 2021, Council adopted the Council Plan 2021-31 and Budget 2021/22. On 29 June 2022, Council adopted the updated Council Plan 2021-31 (Year 2) and Budget 2022/23.

Between November 2022 to June 2023, Council has been working to produce the updated Council Plan 2021-31 (Year 3) and Budget 2023/24. This updated plan and budget may include changes based on Council's Cost Review and Local Government Victoria guidance.

Overview of communications and engagement program

The Act requires Council to engage its municipal community in strategic planning and decision making, which is the development or update to the Council Plan.

Purpose of engagement

The purpose of engagement is to seek community feedback on:

- Service changes
- Proposed new or changed initiatives, as outlined in the draft Council Plan and Budget for year 3
- Proposed changes to rates and waste charges
- Proposed changes to indicators and performance measures.

Communications and engagement program

A Communications and Engagement Plan was developed and implemented to inform the public about the consultation and encourage participation.

A range of communications methods were used to inform the community about this project including:

- Media release on 21 April
- Have Your Say page:
 - 10,322 visits and 72 followers
- Have Your Say e-newsletter:
 - April e-newsletter: 2,414 subscribers and 175 clicks to the project page
 - May e-newsletter: 2,400 subscribers and 193 clicks to the project page
- News pieces on home page: January and April
- Home page banner on City of Port Phillip website linking to HYS project page: 21 April to 18 May
- Divercity:
 - January edition – article (5,402 recipients and 190 clicks to project page)
 - April edition – lead article (15,310 recipients and 1271 clicks to project page)
- Social media posts on City of Port Phillip channels and on relevant neighbourhood Facebook groups: 22 April
- Social media ad campaign running from 21 April to 18 May - a short video and a social media tile
- Engagement video linking people to HYS – used on HYS project page, City of Port Phillip website, YouTube and social media
- Customer service script prepared
- Team briefings with ASSIST staff.

Social media campaign reach

The social media campaign reach included:

- 147,348 impressions (times ad was on screen)
- 33,672 people saw posts at least once
- 10,327 engagements with a post (reactions, comments, shares, views, and clicks)

The age and gender distribution of this social media campaign was:

- Women 66% (6,768)
- Men 34% (3,500)
- The highest represented age brackets were 18-24 years followed closely by 25-34 years.

Engagement activities supporting participation:

- **Survey:** Online via the Have Your Say project page (<https://haveyoursay.portphillip.vic.gov.au/>) and hard copy format that could be completed and returned to St Kilda Town Hall, Port Melbourne Town Hall, Albert Park Library, Emerald Hill Library, Middle Park Library, Port Melbourne Library or St Kilda Library.
- **Neighbourhood Pop-up Conversations:** Pop-up conversations generally access individuals who are not highly engaged with Council or the consultation topic. Engagement tools used at the pop-ups were two dot boards (dotmocracy activity to indicate level of support) and two post-it note activities (to provide personalised feedback). Eight pop-ups held at the following locations, dates, and times, across the municipality:
 - Saturday, 29 April: Albert Park/Middle Park (10am – 12noon)
 - Friday, 5 May: Ripponlea (10am – 12noon)
 - Saturday 6 May: St Kilda/St Kilda West (10am – 12noon)
 - Thursday, 11 May: Balaclava/St Kilda East (3pm – 5pm)
 - Friday, 12 May: Port Melbourne (4pm – 6pm)
 - Saturday, 13 May: Elwood (10am – 12noon)
 - Saturday, 13 May: St Kilda Road (2pm – 4pm)
 - Wednesday 17 May: South Melbourne (10am – 12noon).
- **Email feedback:** Interested participants were permitted to directly submit their views via email to Council.

Section 2: Description of participation profile

Overview of participation by engagement activity

As shown in Table 1, the communications and engagement activities were effective in engaging **271 participants**. Please note: some individuals may have participated in more than one engagement activity.

Table 1. Outline of engagement activities and level of participation

Engagement activity	Number of participants
Survey: feedback on all consultation topics and demographics <ul style="list-style-type: none"> • Online on the <i>Have Your Say</i> project page (130 responses) • Hard copy (no responses received) 	130
8x Neighbourhood Pop-up Conversations: feedback on Proposed rates increase, Proposed Cultural Development Fund (projects), general comments, and demographic information	120
Email feedback: personalised views on any topic of interest	21
Total	271

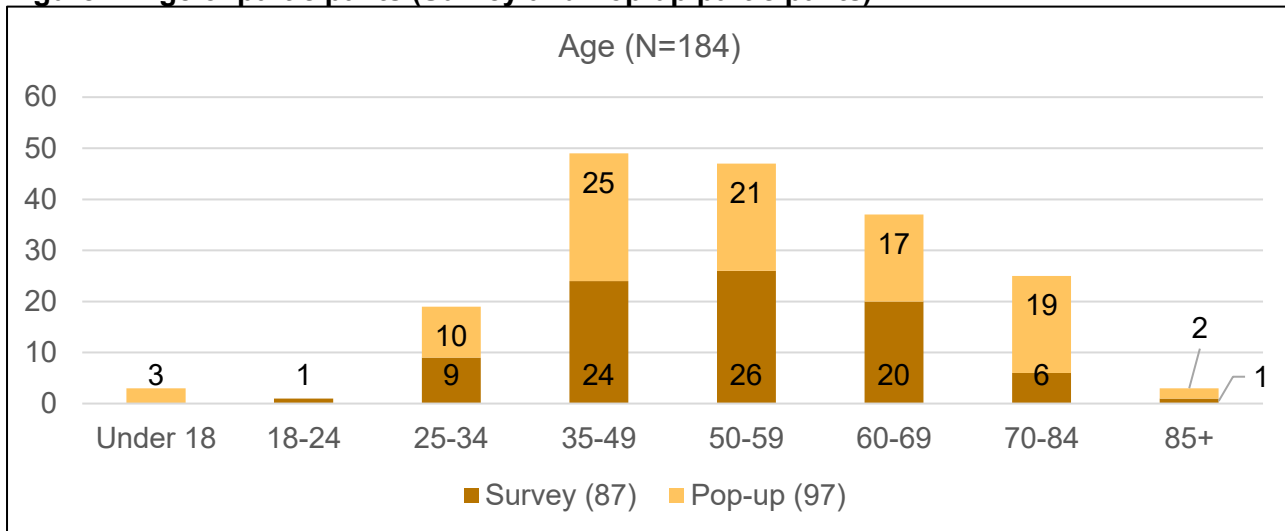
Demographic information was not recorded or provided by all participants. The participation profile is based on information provided by survey participants and pop-up participants.

No demographic details are reported for individuals providing email feedback. However, the names of advisory groups and community groups, associations, and organisations that provided feedback via survey responses and emails, are listed in this section.

Participant characteristics

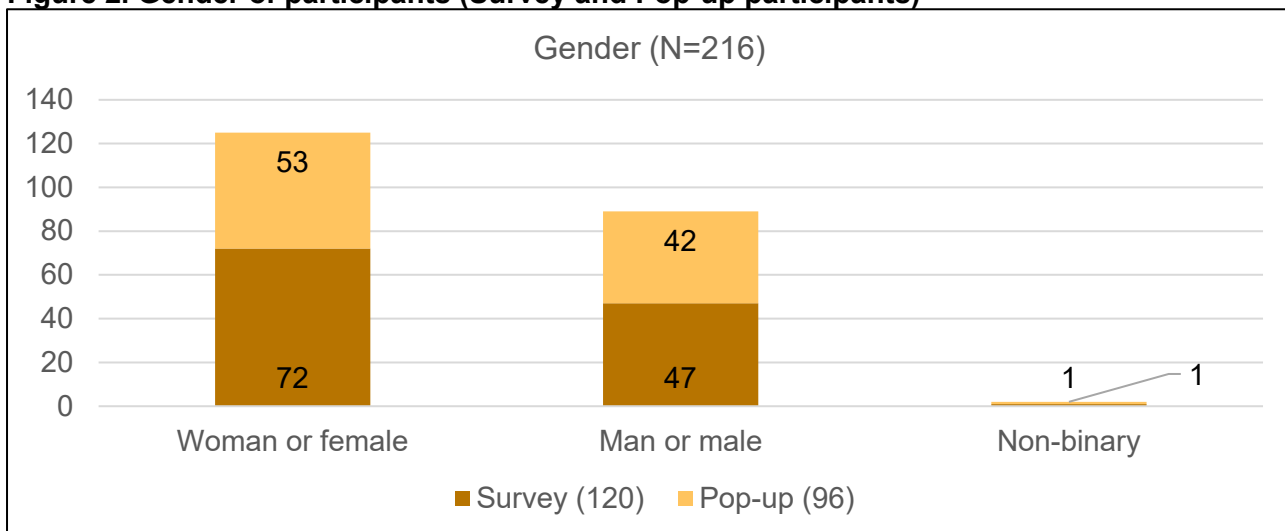
Age was reported by the majority of participants and all age groupings were represented. As shown in Figure 1, many participants were aged 35-49 years (n=49, 26.6%) or 50-59 years (n=47, 25.5%). Forty-three survey participants and one pop-up participant did not provide a response to this question.

Figure 1. Age of participants (Survey and Pop-up participants)



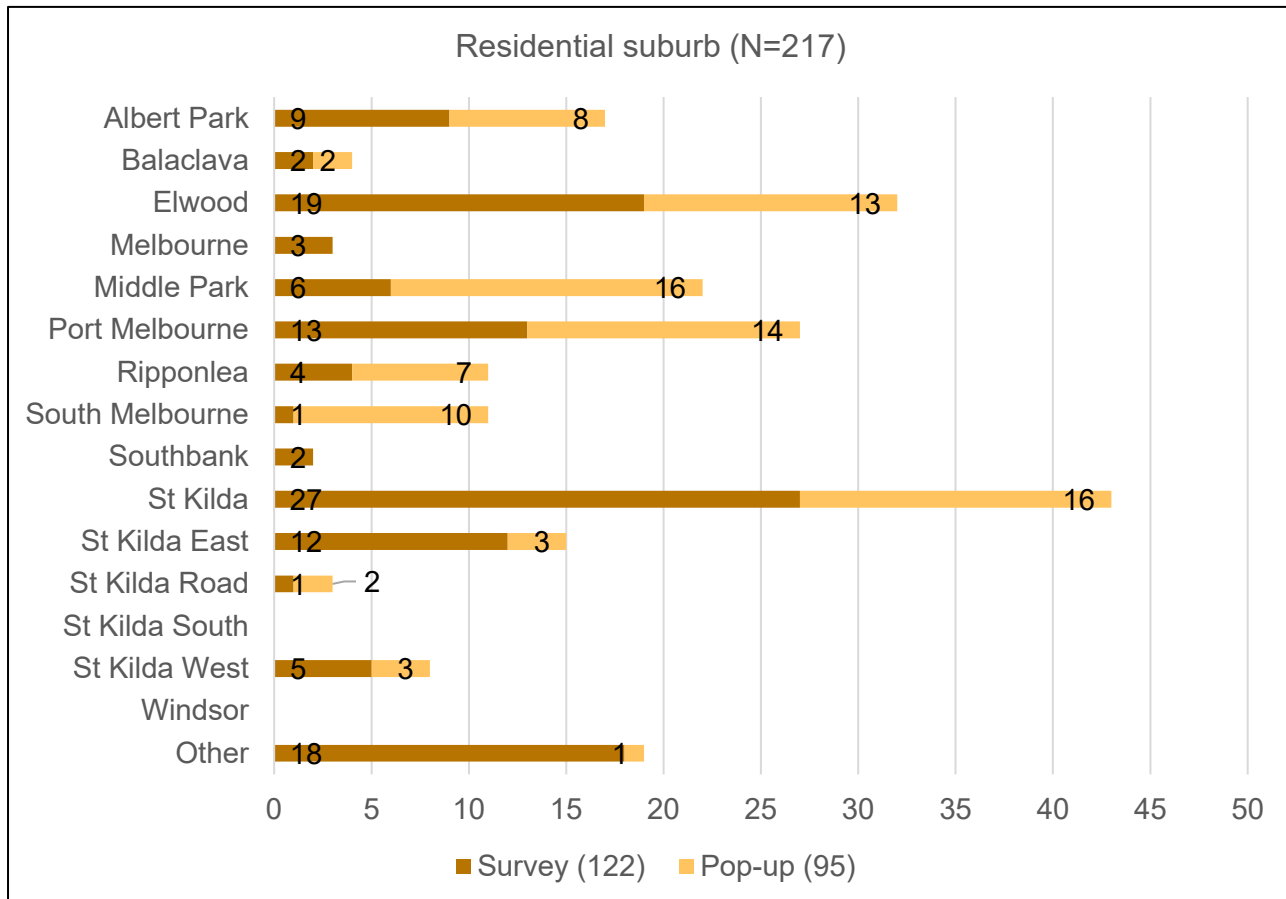
Gender was reported by the majority of participants and all response categories were represented. As shown in Figure 2, more participants identified as *Woman or female* (n=125, 57.9%). Ten survey participants and two Pop-up participants did not provide a response to this question.

Figure 2. Gender of participants (Survey and Pop-up participants)



Residential suburbs were reported by the majority of participants and all suburbs within Port Phillip were represented with the exception of St Kilda South and Windsor. As shown in Figure 3, many participants reported living in *St Kilda* (43 or 19.8%) or *Elwood* (32 or 14.7%). Nineteen participants reported an “Other” suburb outside of the Port Phillip municipality. Eight survey participants and three pop-up participants did not provide a response to this question.

Figure 3. Residential suburb of participants (Survey and Pop-up participants)

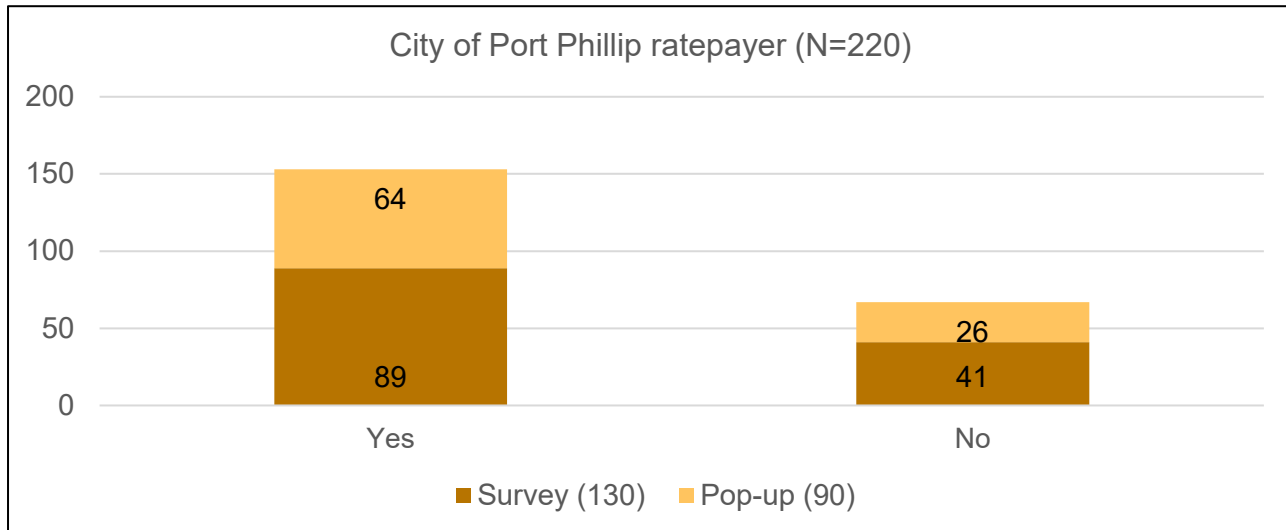


All 19 participants reporting “Other” indicated a suburb, collated as follows:

- Altona Meadows
- Ashwood
- Brighton
- Camberwell (2)
- Caulfield North
- Clifton Hill
- Elsternwick
- Footscray
- Frankston South
- Glen Huntly
- Hoppers Crossing
- Kew East
- Parkdale
- Plenty
- Preston
- Seaford
- Thornbury
- Upwey.

City of Port Phillip ratepayer status was reported by the majority of participants and all response options were represented. As shown in Figure 4, most participants identified as a *ratepayer* (153 or 69.5%). Eight pop-up participants did not provide a response to this question.

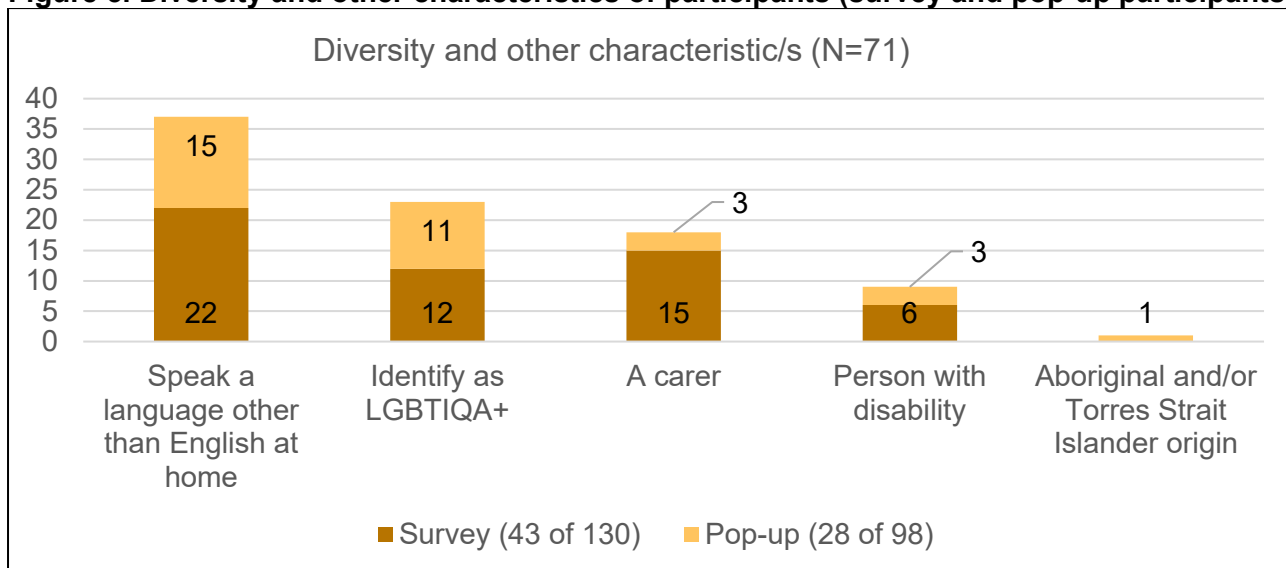
Figure 4. City of Port Phillip ratepayer status (survey and pop-up participants)



Diversity and other personal characteristics were reported by 69 participants. These responses signal a cross-section of the community participated in this consultation, including voices that are generally harder to reach. Participants could select as many of the statements that applied. As shown in Figure 5, several participants identified as a person who *Speaks a language other than English at home* (37 of overall 228 or 16.2%) and/or a person who *Identifies as LGBTIQ+* (23 of overall 228 or 10.1%).

Seventy-five survey participants reported “None of these apply to me” and 12 reported “Prefer not to say”. Fifty-six pop-up participants reported “None of these apply to me” and 14 reported “Prefer not to say”.

Figure 5. Diversity and other characteristics of participants (survey and pop-up participants)



Representative/s of the following advisory groups provided email feedback:

- LGBTIQ+ Advisory Committee
- Older Persons Advisory Committee.

Representative/s of the following community groups, associations, and organisations provided feedback via survey or email:

- Acland Street Village Business Association
- Beacon Cove Neighbourhood Association Inc
- Clarendon and Coventry Streets Business Association (CCSBA)
- EcoCentre
- Elwood Sailing Club
- Fitzroy Street Business Association
- Housing First
- JL Murphy Pavilion Committee
- Life Saving Victoria
- National Council of Jewish Women of Australia Victoria
- Owners Corporation Manager for PM Port Melbourne
- Port Melbourne Soccer Club
- Port Melbourne Tennis Club
- Port Melbourne Yacht Club
- Port Phillip Bicycle Users Group
- Port Phillip Emergency Climate Action Network (PECAN)
- Port Places
- Progressive Port Phillip Committee
- Safer Greener Argyle Precinct
- Southport Community Centre
- St Kilda Historical Society
- The National Theatre
- TheatreWorks Redevelopment Committee.

Section 3: Level of support for proposals and feedback

This section reports the overall level of support for, and feedback received on the following proposals:

- Rates increase of 2.8 per cent
- Reduced funding to the Cultural Development Fund (Projects) from \$187,000 to \$100,000
- Change some performance indicators to provide greater transparency and accountability to the community
- Changes to waste charges and Food Organics and Garden Organics (FOGO) charges
- New initiatives and adjusted initiatives.

Where applicable, responses from engaged participants (those that were motivated to proactively seek out information and complete a survey or send an email) and those that were intercepted (at pop-ups) are aggregated throughout this section.

Personalised feedback gathered via surveys, pop-ups, and emails has been manually reviewed and subjected to content analysis to reveal themes evident in the qualitative data. Themes, sub-themes, and descriptive statements are used in the findings summary tables to reflect the sentiment observed in the personalised feedback.

Participant personalised responses referred to one or more topics. Relevant personalised feedback gathered via all engagement activities has been collated and combined for each proposal.

Consultant cautionary note: It appears the level of support ratings questions for the “Rates increase of 2.8 per cent proposal” and the “Cultural Development Fund (projects) proposal” may have been ambiguous or misinterpreted by some participants. When some ratings are considered in the context of personalised feedback, inconsistencies are apparent. Opposing themes are apparent within the personalised feedback provided by survey participants who selected the same level of support rating. For this reason, feedback from “supportive” and “unsupportive” survey participants is presented separately in Tables 2 and 3.

Rates increase of 2.8 per cent proposal

This year, the Victorian Government set the rates cap at 3.5 per cent. This means Council cannot raise rates beyond the 3.5 per cent cap. In recognition of cost-of-living pressures facing our community, **Council is proposing a rates increase of 2.8 per cent** which is lower than the rates cap and well under the expected 4.5 per cent inflation rate. This would be at a cost of \$900,000 this financial year. Over the next 10 years, the accumulated impact of lower rates will mean Council collects \$11 million less in rates from our residents. Rather than funding this shortfall through service cuts, Council will put less into our reserve fund as a buffer for known and unexpected challenges over the next decade.

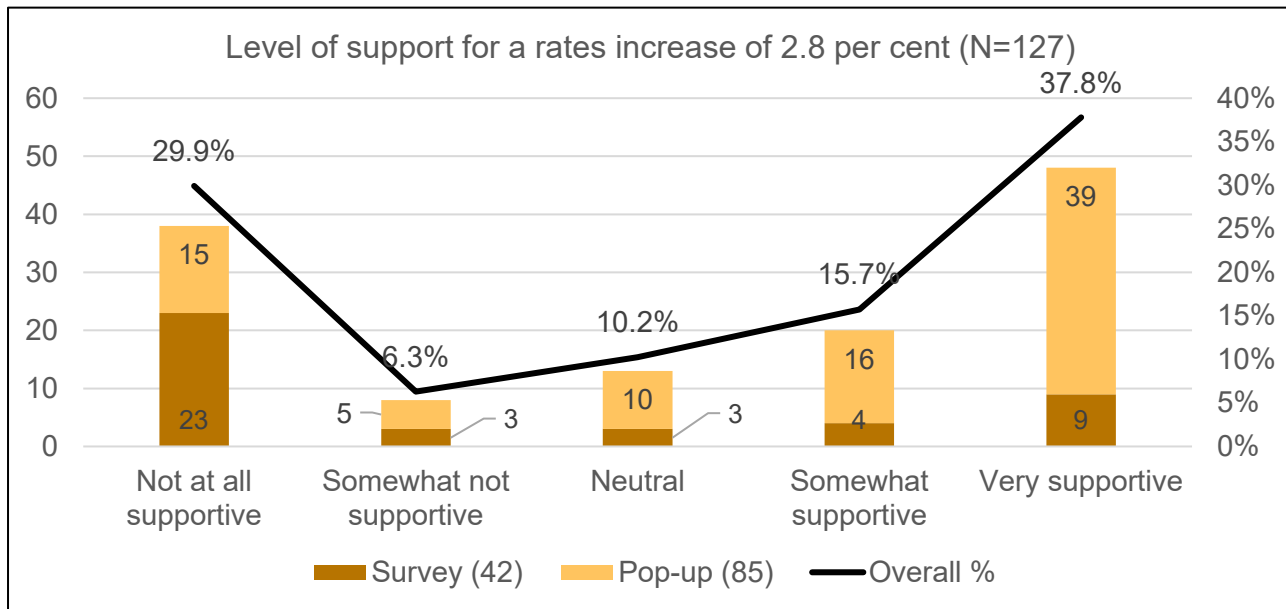
Proposal: Rates increase of 2.8 per cent.

Survey participants and pop-up (dot board) participants were asked “How supportive are you of this?” and presented with five response options (1=not at all supportive, 2=somewhat not supportive, 3=neutral, 4=somewhat supportive, 5=very supportive). 127 participants provided feedback to this question.

Figure 6 shows the results for 42 survey and 85 pop-up participants. The majority of participants (68 or 53.5%) were *somewhat supportive* or *very supportive*, with 48 (or 37.8%) *very supportive*. Some participants were either *not at all supportive* or *somewhat not supportive* (46 or 36.2%) or *neutral* (13 or 10.2%). Overall pop-up participants were more supportive of this proposal than survey participants.

Consultant cautionary note: It appears this question may have been ambiguous or misinterpreted by some participants. When survey ratings were considered in the context of personalised feedback, some inconsistencies became apparent. For this reason, feedback from “supportive” and “unsupportive” survey participants is presented separately in Table 2.

Figure 6. Level of support for a rates increase of 2.8 per cent (survey and pop-up participants)



Survey and pop-up participants were invited to provide general feedback on the Council Plan and Budget, and several participants provided a detailed response which referred to one or more topics relating to this rates proposal. **Email feedback** was also received that provided detailed responses relating to this proposal. Relevant feedback gathered via all engagement activities has been collated and combined for this proposal. Feedback was received from 28 survey participants, six pop-up participants, and one email participant.

As shown in Table 2, participants reported opposing views. The most frequently reported themes in the feedback were:

- Council should freeze or decrease rates increase due to cost-of-living pressures
- Council should adopt the capped increase if a rates reduction means a cut to services and investment.

Table 2. Feedback on Rates increase proposal (survey, pop-up, and email participants)

Themes and sub-themes evident in responses*	No. of survey <u>supportive</u> ratings of the proposal and referring to theme (N=8)	No. of survey <u>unsupportive</u> ratings of the proposal and referring to theme (N=20)	Pop-up and email participants (N=7)
Council should freeze or decrease rates increase due to cost-of-living pressures (17)	0	12	5
<ul style="list-style-type: none"> • No rates increase, prefer rates are not raised at all • Increase is still too high given cost of living pressures, anything to help community afford cost of living, people don't make more money year by year 			

Themes and sub-themes evident in responses*	No. of survey <u>supportive</u> ratings of the proposal and referring to theme (N=8)	No. of survey <u>unsupportive</u> ratings of the proposal and referring to theme (N=20)	Pop-up and email participants (N=7)
<ul style="list-style-type: none"> No rates increase for apartments 			
Council should adopt the capped increase if a rates reduction means a cut to services and investment (18)	8	8	2
<ul style="list-style-type: none"> Prefer rates to increase by 3.5% as per the State Government cap Willing to pay more, concerned that saving money will see less money spent on some services, not the time to reduce spending 			

Cultural Development Fund (Projects) proposal

Council is considering reducing funding to the Cultural Development Fund (Projects) from \$187,000 to \$100,000. The Cultural Development Fund (CDF) grants program has been developed by Council to support artists, arts and cultural organisations and creative community projects in the City of Port Phillip.

The program objectives are to:

- Support artists and organisations to develop and realise creative projects in the City of Port Phillip.
- Support capacity building, mentoring, partnerships or collaborative development, and arts engagement activities.
- Support and engage diverse communities of all ages and backgrounds, including the development of work that engages with the wider Port Phillip community.
- Generate arts, cultural and heritage activity in our neighbourhoods and precincts.

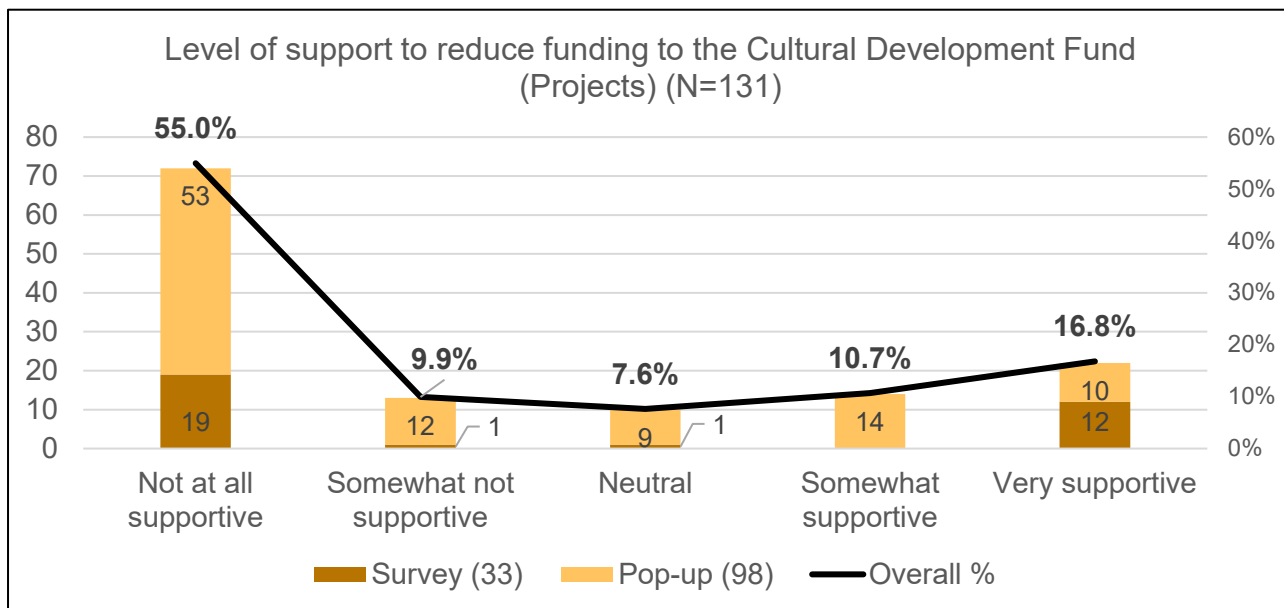
Proposal: Reduce funding to the Cultural Development Fund (Projects) from \$187,000 to \$100,000.

Survey and pop-up (dot board) participants were asked “How supportive are you of this?” and presented with five response options (1=not at all supportive, 2=somewhat not supportive, 3=neutral, 4=somewhat supportive, 5=very supportive). 131 participants provided a response to this question.

Figure 7 shows the results for 33 survey and 98 pop-up participants. Some participants (36 or 27.5%) were *somewhat supportive* or *very supportive*, with 22 (or 16.8%) *very supportive*. However, most participants were either *not at all supportive* or *somewhat not supportive* (85 or 64.9%) or *neutral* (10 or 7.6%). Overall pop-up participants were more unsupportive for this proposal than survey participants.

Consultant cautionary note: It appears this question may have been ambiguous or misinterpreted by some participants. When survey ratings were considered in the context of personalised feedback, some inconsistencies became apparent. For this reason, feedback from “supportive” and “unsupportive” survey participants is presented separately in Table 3.

Figure 7. Level of support to reduce funding to the Cultural Development Fund (Projects) from \$187,000 to \$100,000 (Survey and Pop-up participants)



Survey and pop-up participants were asked “Please tell us why you chose this response, and how this change would affect you or your community”. Participants were also invited to provide general feedback and several participants provided a personalised response which referred to one or more topics relating to this proposal. **Email feedback** was also received that provided personalised responses relating to this proposal. Relevant feedback gathered via all engagement activities has been collated and combined for this proposal. Feedback was received from 31 survey participants, 17 pop-up participants, and one email participant.

As shown in Table 3, participants reported opposing views. The most frequently reported themes in the feedback were:

- This sector is vitally important to our City, do not reduce this modest funding for our artist community
- Support a reduction to funding and Council focusing on core services.

Table 3. Feedback on Cultural Development Fund (Projects) proposal (survey, pop-up, and email participants)

Themes and sub-themes evident in responses*	No. of survey <u>supportive</u> ratings of the proposal and referring to theme (N=12)	No. of survey <u>unsupportive</u> ratings of the proposal and referring to theme (N=19)	Pop-up and email participants (N=18)
This sector is vitally important to our City, do not reduce this modest funding for our artist community (40)	8	16	16
<ul style="list-style-type: none"> • Port Phillip is renowned for its vibrant, creative, diverse, and inclusive community and place. This is part of Council’s vision, and a funding cut is counter to Council’s strategic aims and program objectives 			

Themes and sub-themes evident in responses*	No. of survey <u>supportive</u> ratings of the proposal and referring to theme (N=12)	No. of survey <u>unsupportive</u> ratings of the proposal and referring to theme (N=19)	Pop-up and email participants (N=18)
<ul style="list-style-type: none"> • Port Phillip is a cultural hub and home to many, diverse creative and cultural workers. The sector is of vital importance to our city socially, culturally, and economically. Cultural events and festivals stimulate tourism and stops anti-social behaviours. Artists, arts and cultural organisations and creative community projects are undervalued • A healthy and vibrant arts and culture scene brings a lot to the community, gives everyone access, and projects make the neighbourhood more interesting to live in and to visit. • The arts offer experiences and activities which foster community cohesiveness, health and wellbeing, enlightenment and reduce isolation. The arts provide a creative outlet, provide opportunities to participate, learn about cultural heritage thus contributing great value and outcomes • The sector has been greatly affected during COVID and it seems unnecessarily harsh to cut funding. Some arts groups are under-funded, do a lot with little funds, and rely on these grants. The savings to the overall budget would be small, but the impact would be large 			
Support a reduction to funding and Council focusing on core services (9)	4	3	2
<ul style="list-style-type: none"> • Too much money is spent on this, don't want to pay extra rates • Council to focus on the basics for residents, this is not the role of local government or an activity to spend rates on • Many groups have been funded for too long, are niche or from outside this area, if they cannot survive on their own merit so be it • There are many other things that need funding, many people are struggling or homeless 			

Proposed changes to performance indicators

Council is considering changes to some performance indicators to provide greater transparency and accountability to the community, as shown in Table 4.

Table 4. Proposed changes to performance indicators

Performance Indicator	Target
Percentage of investment in fossil-free institutions (Proposed new indicator)	60% to 80%
Street cleaning audit compliance (Proposed new indicator)	>90%
Number of Council Plan initiatives on track (Proposed new indicator)	>80%
Percentage of audit actions completed on time (Proposed new indicator)	>80%
Proportion of projects on track (Proposed new indicator)	>80%
Council decisions made at meetings open to the public* (Proposed new indicator)	90% to 100%

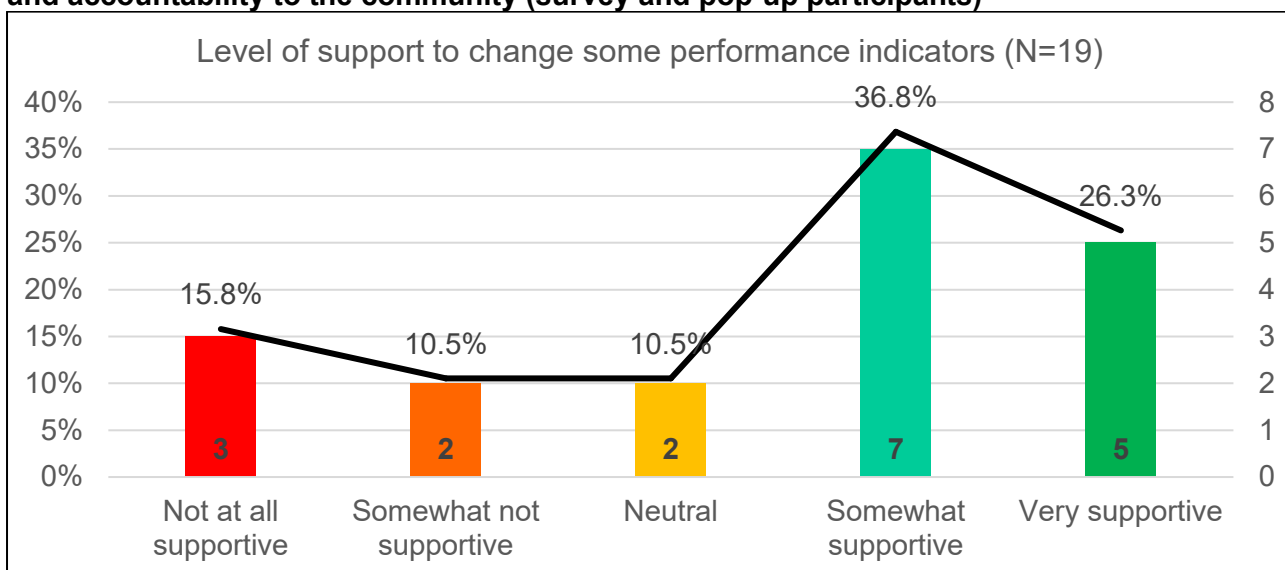
*This measure is captured via the indicator 'Council decisions made at meetings closed to the public' which is a Local Government Performance and Reporting Framework (LGPRF) indicator reportable to Local Government Victoria.

Proposal: Change some performance indicators to provide greater transparency and accountability to the community.

Survey participants were asked "How supportive are you of this?" and presented with five response options (1=not at all supportive, 2=somewhat not supportive, 3=neutral, 4=somewhat supportive, 5=very supportive). Nineteen participants provided a response to this question.

As shown in Figure 8, most participants (12 or 63.1%) were *somewhat supportive* or *very supportive*. Other participants were either *not at all supportive* or *somewhat not supportive* (5 or 26.3%) or *neutral* (2 or 10.5%).

Figure 8. Level of support to change some performance indicators to provide greater transparency and accountability to the community (survey and pop-up participants)



Survey participants were asked “Please tell us why you chose this response”. Participants were also invited to provide general feedback and several participants provided a personalised response which referred to one or more topics relating to this proposal. Feedback was received from 15 survey participants.

As shown in Table 5, participants reported a variety of views with many indicating support for greater accountability and transparency.

Table 5. Feedback on proposed changes to performance indicators (survey participants)

Themes and sub-themes evident in responses	No. of participants referring to theme (N=15)
Support for greater accountability and transparency	8
<ul style="list-style-type: none"> • Support greater transparency by Council and Councillors around performance measurement and accountability for spending public funds • Performance indicators are needed, it makes sense and is a step forward 	
Percentage of investment in fossil-free institutions (proposed new indicator)	3
<ul style="list-style-type: none"> • Council to aim for a higher percentage or 100% investment in fossil fuel free institutions • Support this, Council should know how its decisions and projects are tracking 	
Street cleaning audit compliance (proposed new indicator)	2
<ul style="list-style-type: none"> • Street cleaning goals to include improving water quality and plastic litter reduction in the bay • Support this, Council should know how its decisions and projects are tracking 	
Number of Council Plan initiatives on track (proposed new indicator)	1
<ul style="list-style-type: none"> • Support this, Council should know how its decisions and projects are tracking 	
Percentage of audit actions completed on time (proposed new indicator)	1
<ul style="list-style-type: none"> • Support this, Council should know how its decisions and projects are tracking 	
Proportion of projects on track (proposed new indicator)	1
<ul style="list-style-type: none"> • Support this, Council should know how its decisions and projects are tracking 	
Council decisions made at meetings open to the public (proposed new indicator)	3
<ul style="list-style-type: none"> • Council decisions must be made in meetings open to the public. • Councillors are elected to represent and listen to residents and are accountable to the public and at open council meetings 	
Other – general feedback referring to performance indicators	4
<ul style="list-style-type: none"> • Requests performance indicators on cost-savings activities and budgetary control • Concerned a transparency indicator is proposed to be removed • The measures don't provide much more transparency as it is very hard for residents to monitor how Council is tracking against measures and KPIs. • Performance indicators should be aimed squarely at council bureaucracy and internal efficiencies. 	

Proposed changes to waste charges and FOGO charges

Changes to waste charges for some apartment owners

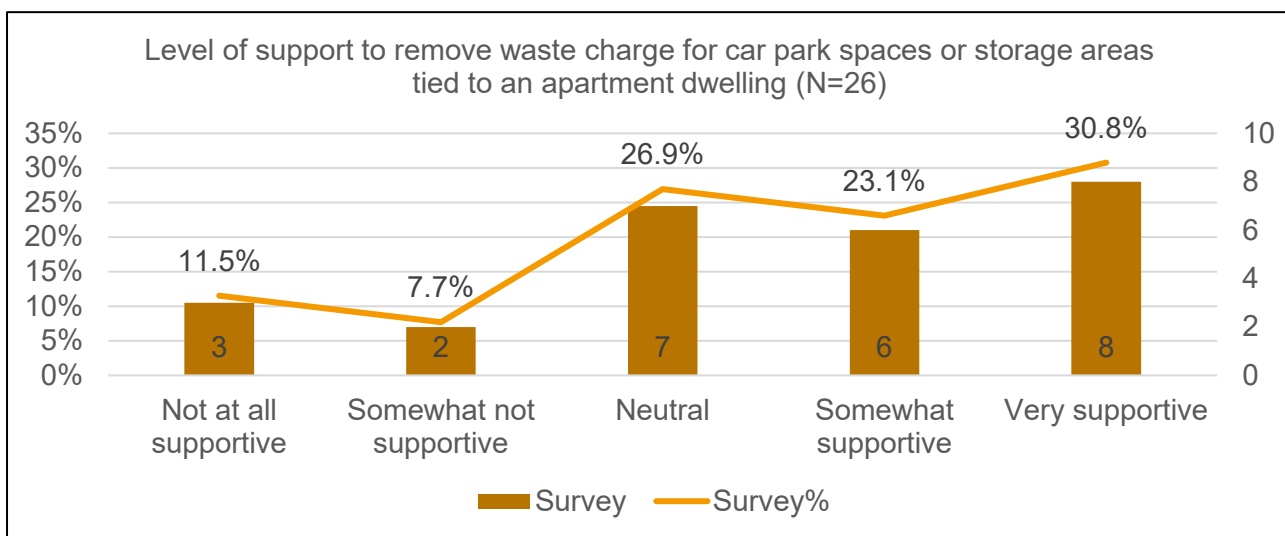
Previously, some apartment owners were charged a waste charge for their apartment, and another waste charge for their apartment's residential car park space or storage area. Council proposes to no longer charge this waste charge for car park spaces or storage areas that are tied to a dwelling.

Proposal: Remove the waste charge for car park spaces or storage areas tied to an apartment dwelling.

Survey participants were asked “How supportive are you of this?” and presented with five response options (1=not at all supportive, 2=somewhat not supportive, 3=neutral, 4=somewhat supportive, 5=very supportive). Twenty-six participants provided feedback to this question.

As shown in Figure 9, most participants (14 or 53.9%) were *somewhat supportive* or *very supportive*. Other participants were either *not at all supportive* or *somewhat not supportive* (5 or 19.2%) or *neutral* (7 or 26.9%).

Figure 9. Level of support to remove waste charge for car park spaces or storage areas tied to an apartment dwelling (survey participants)



Changes to FOGO waste charges (single-unit dwellings)

Previously, owners of eligible single-unit dwellings were charged an additional \$88.10 for kerbside FOGO collection. To reflect the different levels of service and cost between single-unit and multi-unit dwellings, **Council proposes to keep this charge, but reduce it to \$66.00.** This would bring the total cost of waste charges for eligible single-unit dwellings to \$264.20, which is an overall reduction of \$0.10. Single-unit dwellings (SUDs) have one dwelling built on a single lot.

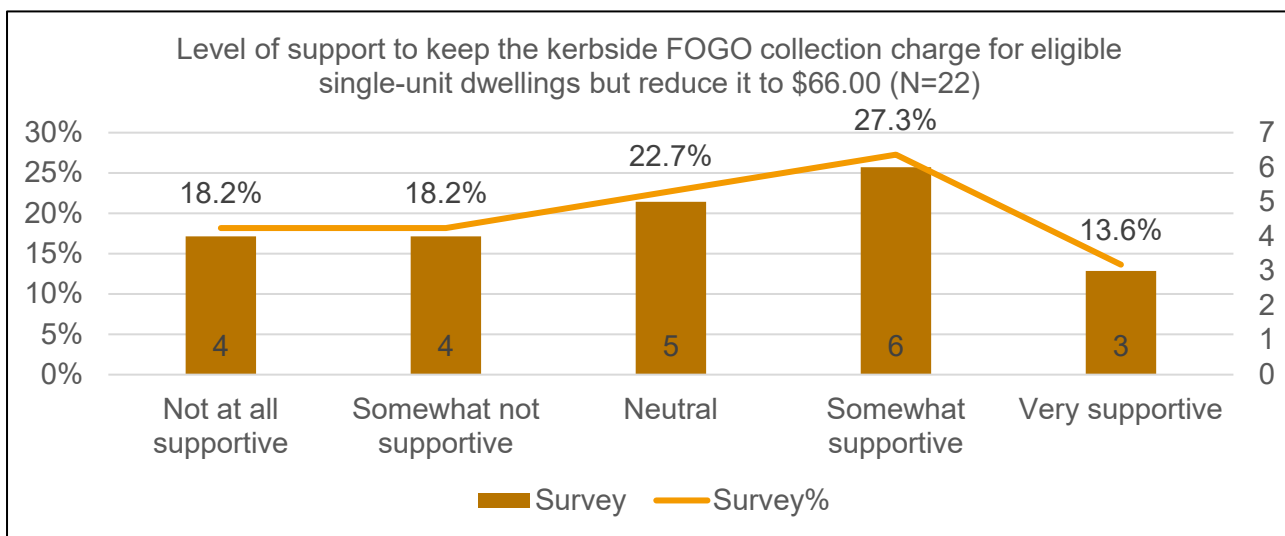
Waste Charges for Single-Unit Dwellings	Per Rateable Property 2022/23	Per Rateable Property 2023/24	Change
Default waste charge for rateable properties	\$176.20	\$198.20	\$22.00
Kerbside FOGO collection charge	\$88.10	\$66.00	-\$22.10
Total	\$264.30	\$264.20	-\$0.10

Proposal: Keep the kerbside FOGO collection charge for eligible single-unit dwellings but reduce it to \$66.00.

Survey participants were asked “How supportive are you of this?” and presented with five response options (1=not at all supportive, 2=somewhat not supportive, 3=neutral, 4=somewhat supportive, 5=very supportive). 22 participants provided feedback to this question.

As shown in Figure 10, participants reported mixed views. Some participants (9 or 40.9%) were *somewhat supportive* or *very supportive*. Other participants were either *not at all supportive* or *somewhat not supportive* (8 or 36.4%) or *neutral* (5 or 22.7%).

Figure 10. Level of support to keep the kerbside FOGO collection charge for eligible single-unit dwellings but reduce it to \$66.00 (survey participants)



Changes to FOGO waste charges (multi-unit dwellings and communal hubs) and the default waste charge

FOGO collection is being rolled out to multi-unit dwellings and communal hubs from mid-2023. To reflect the different levels of service and cost between single-unit and multi-unit dwellings, **Council proposes to fund this service from the default waste charge**. This means Council would not introduce a separate charge for FOGO collection for multi-unit dwellings. To meet the increasing costs of waste, **Council proposes to increase this default waste charge from \$176.20 to \$198.20**.

Waste Charges for Multi-Unit Dwellings and Communal Hubs	Per Rateable Property 2022/23	Per Rateable Property 2023/24	Change
Default waste charge for rateable properties	\$176.20	\$198.20	\$22.00

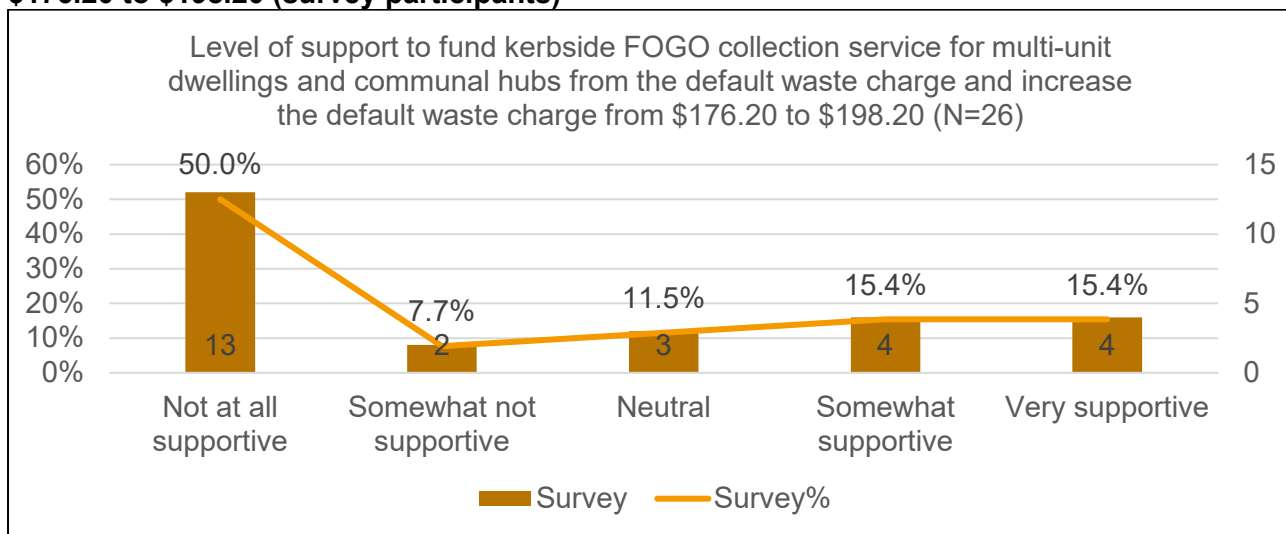
For clarification purposes, multi-unit dwellings (MUDs) have more than one dwelling built on a single lot, for example a unit or apartment. Communal hubs are communal recycling collection points in local parks and reserves and other central community locations that enable the community to drop off FOGO materials. This cost increase includes the landfill levy, inflation, and the shared cost of FOGO collection across MUDs and communal hubs. FOGO services for multi-unit and single-unit dwellings are distinctly different service offering and costs. MUDs FOGO will be provided with shared common FOGO bin(s), costing less than single-unit dwellings (SUDs) FOGO with individual bins.

Proposal: Fund the kerbside FOGO collection service for multi-unit dwellings and communal hubs from the default waste charge and to increase the default waste charge from \$176.20 to \$198.20.

Survey participants were asked “How supportive are you of this?” and presented with five response options (1=not at all supportive, 2=somewhat not supportive, 3=neutral, 4=somewhat supportive, 5=very supportive). Twenty-six participants provided feedback to this question.

As shown in Figure 11, some participants (8 or 30.8%) were *somewhat supportive* or *very supportive*. Many participants were either *not at all supportive* or *somewhat not supportive* (15 or 57.7%) or *neutral* (3 or 11.5%).

Figure 11. Level of support to fund the kerbside FOGO collection service for multi-unit dwellings and communal hubs from the default waste charge and to increase the default waste charge from \$176.20 to \$198.20 (survey participants)



Removing the default waste charge for commercial car park spaces or storage areas

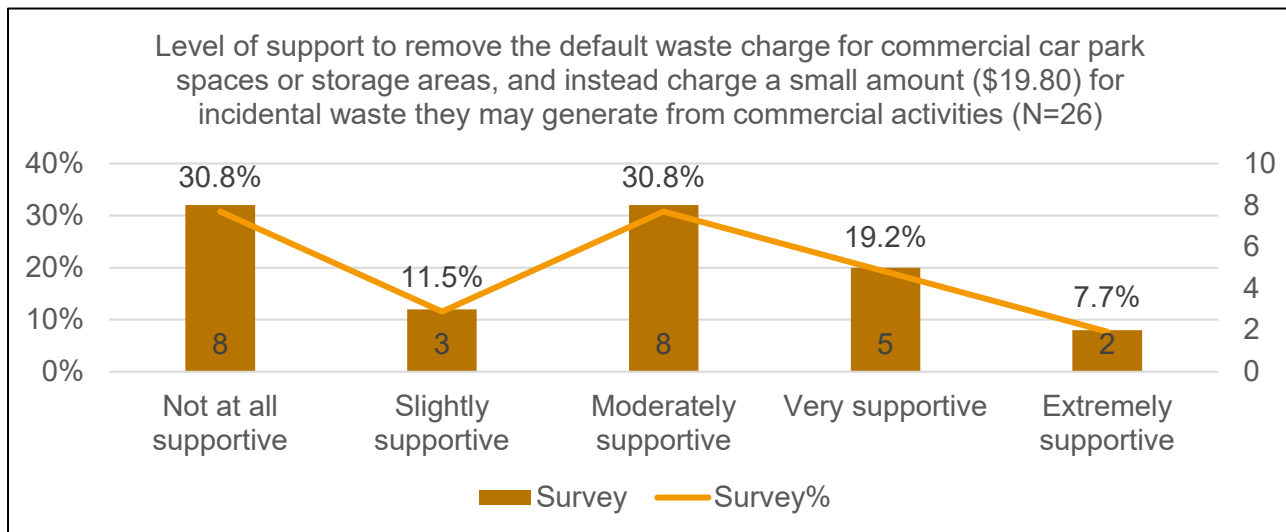
Council is proposing to remove the default waste charge for commercial car park spaces or storage areas, and instead charge a small amount (\$19.80) for incidental waste they may generate from commercial activities. This will not apply to commercial car park operators.

Proposal: Remove the default waste charge for commercial car park spaces or storage areas, and instead charge a small amount (\$19.80) for incidental waste they may generate from commercial activities.

Survey participants were asked “How supportive are you of this?” and presented with five response options (1=not at all supportive, 2=slightly supportive, 3=moderately supportive, 4=very supportive, 5=extremely supportive). Twenty-six participants provided feedback to this question.

As shown in Figure 12, some participants (7 or 26.9%) were *very supportive* or *extremely supportive*. Other participants were either *not at all supportive* or *slightly supportive* (11 or 42.3%) or *neutral* (8 or 30.8%).

Figure 12. Level of support to remove the default waste charge for commercial car park spaces or storage areas, and instead charge a small amount (\$19.80) for incidental waste they may generate from commercial activities (survey participants)



Feedback on proposed changes to waste and FOGO charges

Survey participants were asked “Is there any other feedback you'd like to provide about the proposed changes to waste charges”. **Survey** and **pop-up** participants were also invited to provide general feedback and several participants provided a personalised response which referred to one or more topics relating to this proposal. Relevant feedback gathered via all engagement activities has been collated and combined for this proposal. Feedback was received from 19 survey participants and 2 pop-up participants.

As shown in Table 6, participants reported a variety of views on the four waste-related proposals as well as general waste services and charges. The most frequently reported themes in the feedback were:

- General waste service and charges
- Fund the kerbside FOGO collection service for multi-unit dwellings and communal hubs from the default waste charge

Table 6. Feedback on proposed changes to waste and FOGO charges (survey and pop-up participants)

Themes and sub-themes evident in responses	No. of participants referring to theme (N=21)
General waste service and charges	14
<ul style="list-style-type: none"> • Waste collection is a core responsibility of Council. There should not be a separate waste charge, do not charge for rubbish collection for general waste or FOGO • Set waste charges based on actual service delivery. Units and apartments share bins and should not be charged full fees, do not charge 12 months of FOGO collection, and deliver six months. • Apartment residents need more information about FOGO, are apartment landlords charged for waste collections 	

Themes and sub-themes evident in responses	No. of participants referring to theme (N=21)
<ul style="list-style-type: none"> Concerns about waste around building sites and waste collection in the underpass of the Middle Park tram stop Waste removal is important, charge as much as required Implement FOGO in our area Council to be 100% transparent about waste costs and savings from diversion via FOGO Commercial waste charge changes are unclear 	
Fund the kerbside FOGO collection service for multi-unit dwellings and communal hubs from the default waste charge	7
<ul style="list-style-type: none"> Single dwellings should not subsidise multi-units, they should pay more, and it should be equitable Units and apartments share bins and should not be charged full fees for FOGO. Some have waste private contractors and only access the hard rubbish service 	
Reduce the kerbside FOGO collection service charge for eligible single-unit dwellings to \$66.00	1
<ul style="list-style-type: none"> Units and apartments share bins and should not have full FOGO charges 	
Change the default waste charge for commercial car park spaces or storage areas to \$19.80	1
<ul style="list-style-type: none"> Disagree with waste charges for commercial parking space, no bin is used 	
Remove the waste charge for car park spaces or storage areas tied to an apartment dwelling	0
No specific feedback	

Proposed new and adjusted initiatives

New initiatives proposed for inclusion in the Council Plan Year 3

Survey participants were invited to provide feedback on six new initiatives that have been added to the draft Council Plan 2021-31 (Year 3). Participants were also invited to provide general feedback and several participants provided a personalised response which referred to one or more topics relating to some of the proposals. **Pop-up** and **email** feedback was also received that provided personalised responses relating to some of the proposals. Each of the initiatives is outlined and accompanied by a summary of the personalised feedback and indicative number of participants referring to the initiative. Relevant feedback gathered via all engagement activities has been collated and combined for each of the proposals. Overall, limited feedback was received on the new initiatives proposed.

Six new initiatives have been proposed for inclusion in the Council Plan Year 3. Four new initiatives relate to the *Liveable Port Phillip* Strategic Direction.

Commercial Precincts Footpath Upgrades (part of the Footpath Renewal Program): \$500,000 p.a. program of renewals and upgrades of footpaths in and around high street areas to support trading and pedestrian foot traffic. The program will start with a consultation, design, and minor beautification budget in the first year of \$100,000.

Summary of personalised feedback (n=5)

Concerns about footpaths needing repairs or improvements with some being unsuitable for wheelchairs especially when moving from the road to a pedestrian crossing too steep. Support for increased maintenance and funding for a Footpath Renewal Program and the Pedestrian Infrastructure Program.

St Kilda Strategic Plan Implementation: \$380,000 over four years to implement short-term recommendations of the Plan, with a focus on actions that relate to strategic planning. \$100,000 has been included in 2023/24.

Summary of personalised feedback (n=1)

Range of requests for the revitalization of the Acland Street Village precinct.

Footpath Trading Guidelines Review: \$80,000 to review and update Council's Footpath Trading Guidelines (2017) in line with the endorsement of the Outdoor Trading (dining) Policy in November 2022 and the current development of a new Local law 2023.

Summary of personalised feedback (n=0)

No specific feedback.

Elwood Foreshore Facilities Development Stage 2 & 3: New stages added to ensure future funding is allocated to the works identified in the masterplan.

Summary of personalised feedback (n=1)

Concerns that changes proposed to club foreshore parking permits may restrict access to pier road parking, reducing access to boats moored on the St Kilda marina.

Two new initiatives relate to the *Vibrant Port Phillip* Strategic Direction.

South Melbourne Market Project Connect: A \$17 million investment over 10 years to futureproof the Market ensuring it continues to provide a safe, enjoyable, and accessible experience for the whole community. The program will connect and align with the renewal and compliance program of works already underway at the Market. This project will focus on improving public space around the Market, reduce congestion, improve visitor experience, and provide increased connection with the precinct.

Summary of personalised feedback (n=2)

Concerns that too much is being spent on South Melbourne market, making it a tourist destination instead of a place to buy food and a request to involve traders to help shape the market.

Conservation of South African War Memorial: \$268,000 for the conservation treatment of the memorial in Alfred Square St Kilda which is protected under the Heritage Victoria Act 2017. \$92,000 has been included in 2023/24 for investigation and design.

Summary of personalised feedback (n=1)

Concern about why this is being paid for as it is not regarded as a local Government issue.

Major adjustments to existing projects and programs

Survey participants were invited to provide feedback on proposed adjustments to 16 initiatives previously included in the Council Plan 2021-31 that have undergone major changes, such as budget or delivery schedule changes. **Pop-up** and **email** feedback was also received that provided personalised responses relating to some of the proposals. Each of the initiatives is outlined and accompanied by a summary of the personalised feedback and indicative number of participants referring to the initiative. Relevant feedback gathered via all engagement activities has been collated and combined for each of the proposals. Overall, limited feedback was received on the major adjustments proposed.

Sixteen adjustments have been proposed. Four proposed adjustments relate to the *Inclusive Port Phillip* Strategic Direction.

Children's Centres Improvement Program: The total budget allocation increased from \$9.7 million to \$30 million to reflect the Victorian Government funding of \$12.6 million and Council's increased contribution of \$18 million.

Summary of personalised feedback (n=1)

Concern that the budget increase is significant and without sufficient explanation, and it seems counterproductive to invest in facilities likely to be superseded by early childhood program changes pursued by Federal and State Government, such as the pre-Prep introduction.

Skidders Adventure Playground Upgrades: Construction moved from 2024/25 to 2025/26 to occur in the year after St Kilda Adventure Playground Upgrade.

Summary of personalised feedback (n=0)

No specific feedback.

Lagoon Reserve Pavilion and Sports Field: Budget rephased to align with the staging of the sports field and pavilion works.

Summary of personalised feedback (n=1)

Concern that there has been negative feedback for Lagoon Reserve and that there is still more to do before this work proceeds.

Sports Playing Field Upgrades: The program has been reprioritised due to complex drainage requirements, resourcing capacity, and the need to sequence the loss of sites. As a result, Peanut Farm Oval Reconstruction has been moved to 2025/26.

Summary of personalised feedback (n=2)

Concerns about continually paying for upgrades to Peanut Farm oval surface and maintenance of sports fields.

Five proposed adjustments relate to the *Liveable Port Phillip* Strategic Direction.

Gasworks Arts Park Reinstatement: Budget has been rephased to align with the staging of the park and playground works.

Summary of personalised feedback (n=3)

Concerns there may be a change to the proposed reinstatement of Gasworks Park, and lack of mention of the Gasworks Playground in the Albert Park/Middle Park projects list. Gasworks Park should be replanted without all the money spent on it. Consider avoiding further delays to reinstatement of Gasworks Arts Park and the redevelopment of the Gasworks playground.

St Kilda Promenade Safety Upgrade: Budget has been rephased to align with having construction works to occur over winter.

Summary of personalised feedback (n=1)

Requests Green Hopped Pole Top Lights along the St Kilda Marina promenade to sufficient, energy efficient (LED) type lamps.

Property acquisitions (as part of the Public Space Strategy): Timing and costs updated for acquisitions in St Kilda East, Balaclava, and South Melbourne.

Summary of personalised feedback (n=2)

Supports the idea of Council buying the site behind the library to create a public space, particularly if it retains and integrates the mature palm trees. Recommends Council increases and accelerates investment in acquiring land for public green open space.

Road renewal program: Budget reduced by \$2.9 million in 2024/25 as the result of a revised cost estimate on a major road renewal project.

Summary of personalised feedback (n=0)

No specific feedback.

Bike Infrastructure Delivery Program: The timing of construction for the Inkerman St Safe Travel Corridor was shifted to 2026/27 based on the latest plans.

Summary of personalised feedback (n=12)

Budget submission to increase the allocation and prioritise construction of the Inkerman Street Safe Travel corridor for 2024 instead of 2026 and allocate funds towards planning and consultation of the remaining Integrated Transport Strategy safe cycling routes. Need safe bike lanes. Delay is disappointing. Insufficient funding allocated for the bike network from the Integrated Transport Plan. Council to improve mobility throughout the city, including bike paths, walking/ pedestrian access, public transport, and ride share/car sharing. Stop delaying initiatives like the Inkerman cycling corridor. Really not happy with what happened with the Bike lanes (know Vic Roads was also involved). Building safe cycling routes on roads achieves a net positive across non-climate related measures. Provide an active transport budget and accelerate our transition similar to many other European cities. Support improved bike lanes and other active transport initiatives; as well as carshare schemes. Alarmed to see Port Phillip failing to implement its own Integrated Transport Strategy.

Four adjustments relate to the Sustainable Port Phillip Strategic Direction.

Catani Gardens Irrigation Upgrade: Project completion extended in to 2024/25 and the total project budget increased by \$150,000 based on the latest cost estimates.

Summary of personalised feedback (n=0)

No specific feedback.

Public Toilet Program: The timing of the projects within the program have been reprioritised to focus on Edwards Park and Coles Carpark Balaclava in 2023/24.

Summary of personalised feedback (n=1)

Public Toilet request for Glen Eira Road.

Stormwater Harvesting Schemes: Project timing rephased based on sequencing the delivery of the two proposed schemes. The overall program budget has been increased by \$500,000 based on early cost estimates.

Summary of personalised feedback (n=2)

Support for stormwater harvesting projects.

Act and Adapt Implementation Program: An additional \$390,000 across 3 years to deliver on the updated Act and Adapt Strategy actions that cannot be funded through existing programs within the portfolio.

Summary of personalised feedback (n=5)

Concerns about the amount of funding allocated to the implementation of the revised Act and Adapt Strategy and its linked Climate Emergency Action Plan. Sustainability plan seems to lack some items, St Kilda has unused solar and wind power opportunities. What is the breakdown of the WSUD program spending each year? \$340,000 in 23/24, \$140,000 in 24/25 and \$28,000 in 25/26 is welcome, but what these funds will be used for? Council to address sustainability more directly and systematically in the Climate Emergency Action Plan, and particularly that energy upgrades are provided to a significant number of vulnerable households – 100 in the first year – and that Council's efforts are focused on large energy users in the commercial and residential sectors.

Two adjustments relate to the *Vibrant Port Phillip* Strategic Direction.

South Melbourne Town Hall Renewal and Upgrade: Timing of the project has been revised with construction completion moved to 2024/25.

Summary of personalised feedback (n=1)

South Melbourne Town Hall has been unavailable for an extensive period and other locations and better hours should be provided.

Library Facilities Improvement Program (previously St Kilda Library Redevelopment): Project has been broadened to cover all library facilities and spread out over the life of the 10-year plan. A library facilities improvement plan will guide the future expenditure. In the interim this will fund minor refurbishment and replacement of furniture.

Summary of personalised feedback (n=4)

Concerns about why the St Kilda library redevelopment been downgraded to refurbishments and encourages Council to reconsider. Strong support for library and other spaces being upgraded. St Kilda library is below par compared to neighbouring councils, restore it to a state-of-the-art library like those offered in Docklands Carlton and Bayside.

One adjustment relates to the *Well Governed Port Phillip* Strategic Direction.

Building Renewal and Upgrade Program and Building Safety and Accessibility Program: Both programs reduced in 2024/25 to account for the significant investment in other building projects in this year.

Summary of personalised feedback (n=0)

No specific feedback.

Initiatives or services suggested by participants

Survey participants were prompted “Please tell us about the other initiatives or services you think should be included in the draft Council Plan or Budget” and could upload an attachment. Participants were also invited to provide general feedback and several participants provided a personalised response with suggestions. **Email** feedback received also included suggestions. Relevant feedback gathered via all engagement activities has been collated, combined, and grouped using Council’s Strategic Directions, as shown in Table 7. Feedback was received from 46 survey participants and 13 email participants.

Table 7. New ideas for other initiatives or services for Council to consider including in the Council Plan or Budget (survey and email participants)

Suggested new initiative or service	Summary of community feedback
Inclusive Port Phillip	
Program funding (3 participants)	Digital Literacy Classes through City of Port Phillip Libraries Caring Mum’s Program (emotional support to mothers) Waterfront Welcomers program (passengers and crew of cruise ships)
Inclusion awareness and supporting actions (2 participants)	Budget submission to support Council embedding LGBTIQA+ inclusion in its roles as a service provider, leader, ally, consumer and in its workplace and Ageism Awareness training
Support and connection services for residents (2 participants)	Support vulnerable persons and assist rough street sleepers Continue Linking Neighbours and Community Services
All abilities access (1 participant)	Beach matting outside Elwood Sailing Club
Social and affordable housing (1 participant)	Increase social and affordable housing across the city
Liveable Port Phillip	
Water emergency assistance (2 participants)	New floating pontoon to be installed at Beacon Cove
New community services (2 participants)	Hop On Hop Off community bus service at South Melbourne Market Paid lifeguard service at St Kilda beach
Undergrounding powerlines (1 participant)	A provision for undergrounding of powerlines in the streets surrounding the St Kilda Botanical Gardens
Family reserve (1 participant)	Proposes a family reserve next to the Port Melbourne Lifesaving Clubhouse
Open spaces (1 participant)	Council has many open spaces and green verges that could be cleaned up (rubbish and weeds)
Car parking spaces (1 participant)	Please stop removing our car parking space that shop traders need to survive in business
Pedestrian safety (1 participant)	Pedestrian lights crossing Alma Road near cemetery suitable for vision impaired people
Sustainable Port Phillip	
EcoCentre (35 participants)	Continue and expand support for the essential work of the EcoCentre, including a lease arrangement of 21 years in the new building
Climate Emergency Action Plan (29 participants)	Climate Emergency Action Plan, investment, and detailed actions

Suggested new initiative or service	Summary of community feedback
Increase recycling (4 participants)	Expand recycling effort to green waste removal, organic waste, glass, and soft plastics Building a soft plastic recycling facility (similar to Clifton Hill) to minimise soft plastic would be also beneficial for our community
Lighting and energy efficient street lighting (3 participants)	Additional (new and permanent) streetlights in Prohasky Street and Tarver Street and energy efficient type lamps along St Kilda Marina promenade Budget submission for part cost to install a new lighting grid at TheatreWorks in Acland Street
Cleaning the bay and our air (2 participants)	Collaborate to prepare and implement a plan to protect the bay from pollution and degradation and aim to stop stormwater run-off Initiatives to deter car idling and designated smoke-free outdoor areas
More tree planting (1 participant)	Invest in street tree research, planting and maintenance to green up sidewalks and green space bordered by Inkerman Street, Carlisle Street and St Kilda Road and Chapel Street
Promoting sustainability (1 participant)	Provide promotional resources of City of Port Phillip's sustainability initiatives at key public locations, such as St Kilda Town Hall, South Melbourne Market, Alma Park Stormwater Harvesting Facilities etc
Vibrant Port Phillip	
Precinct activation (3 participants)	Claredon and Coventry Streets Business Association Fitzroy Street Business Association Argyle Street in St Kilda
Support for festivals (2 participants)	Restructure the St Kilda Festival to generate money Requests ongoing funding to be secured for the annual Seniors Festival
Well Governed Port Phillip	
Sports facility upgrades (3 participants)	Petition from the Port Melbourne Soccer Club community Resurfacing of Port Melbourne Tennis Club courts Port Melbourne Yacht Club Refurbishment
Purchase of properties (2 participants)	Consider purchase of South Melbourne Police Station should it become available to enhance the South Melbourne Arts precinct Council to increase and accelerate investment in acquiring land for public green open space
Customer service (1 participant)	Customer service to be available at Port Melbourne Town Hall five days per week, 8.30am to 5pm
Sporting club debt (1 participant)	Waiving of sporting club debt following JL Murphy pavilion refurbishment and impact of COVID

Other general comments

Survey participants were asked “Do you have any other feedback about the draft Council Plan or Budget? If so, tell us here”. Where personalised responses related to one or more of the specific proposals, this feedback has been incorporated within the relevant section. The same approach has been applied for general comments provided by **pop-up participants** and personalised **email feedback**. This section presents only the feedback that does not appear to relate to a specific proposal and is regarded as relevant to the consultation topic. Feedback gathered via all engagement activities has been collated and combined here.

A total of 86 survey participants provided a personalised response to the “other feedback” opportunity, of which seven responses have not already been integrated and reported for relevant proposals. Other general feedback was also reported by 13 pop-up participants and 10 email participants.

As shown in Table 8, participants referred to a variety of topics and provided a range of suggestions for consideration.

Table 8. Other feedback for Council to consider (survey, pop-up, and email participants)

Themes and sub-themes referenced in responses	No. of participants referencing theme (N=30)
Anti-social behaviours and improving local amenity: Concerns about dumped rubbish and condition of some laneways, hooning, and excessive vehicle noise around Station Pier, need for more regular street sweeping, and cleaning Elwood Village. Requests for additional beach cleaning and generally improving safety, pollution, traffic volume and noise	5
Glen Eira Road: Safety improvements (shop awnings and reduce speed limit) and request for streetscape upgrades	3
Middle Park: Hotel redevelopment, general repairs and improvements, and request for memorial	3
Parking: Permits, restrictions, and sensors	3
Bay Street: Request for business activation to increase patronage and conversion to a pedestrian mall between Beach and Graham Street	3
Budget processes: Requests to consider using a citizen's panel, support for greater visibility and transparency around increasing costs, and seeking information about rates assistance, sustainability indicators, and costs to handle abandoned vehicles	3
Animals: Requests retention of dog park hours (dog and beach off leash), more signage and enforcement in dog on-lead areas and signage on the beach at Beacon Cove	3
Trees: Concerns about dead tree (Domain Tower), tree root trip hazards (Wells, Park, Bank, Dorcas, and Coventry Streets), and unkempt nature strips and dumping. Support for extra tree planting in 2023/24 and future years	3
Targeted relief for vulnerable persons: Concerns about homeless and mentally challenged people and need for targeted relief	2
Request for maintenance of O'Donnell Fountain	2