## City of Port Phillip - Older Persons Consultative Committee (OPCC) Objectives and Plan January - December 2019 Review

This plan was reviewed at the OPCC Planning Meeting held on 6 January 2020. The Review outcomes (measures) were taken from the 2019 OPCC minutes and meeting action log.

OPCC Objectives	Council Plan Strategies	Link to Age Friendly Cities	Actions (deliverables)	Outcomes (measures)
I. ADVICE AND ADVOCACY  To represent and advocate for the interests of older residents of Port Phillip.	Direction I – we embrace difference and people belong:  I.I A safe and active community with strong social connections  I.2 An increase in affordable housing  I.3 Access to services that support the health and wellbeing of our growing community  I.4 Community diversity is	7 Communication and information 5 Respect and social inclusion 6 Civic participation and employment 8 Community and health services	I.I. Based on relevant data and information, OPCC to consider, address, and advise on Council priorities, Commonwealth reforms, relevant services and issues affecting older persons in City of Port Phillip, including:  a) Considering the impact of the national Age Care Reforms (ACR) as they evolve and provide advice and support:  b) Advocating for consumer rights during and post the reforms.  c) Maintaining updates on Council's liaison with key future providers/stakeholders.	<ul> <li>1.1 Aged Care Reform Working Group continued to meet and consult on key issues. The Working Group provided a submission to the Royal Commission - Aug 2019. This was endorsed by Council on the 21 August 2019 Manager Diversity &amp; Inclusion regularly attended meetings and provided updates.</li> <li>1.2 a) OPCC provided input into Community Bus Review April/Nov. Members attended a site visit on the community bus with the Mayor. OPCC invited the Team Leader Community Transport to attend a meeting to update the committee on how the Reviews outcomes have been addressed.</li> <li>b) Tony Keenan General Manager Community &amp; Economic Development provide update of Port Phillip's Housing Strategy.</li> </ul>

 · · · · · · · · · · · · · · · · · · ·		
valued and celebrated  Direction 2 - We are connected and it's easy to move around.  2.1 An integrated transport network that connects people and places  2.3 Our streets and places are designed for people  Direction 4 - We are growing and keeping our character:  4.1 A liveable higher density city.	E.g. about different models of Aged Care services  d) Considering the impact of reforms on residential aged care, social support opportunities and community transport.  e) Responding to the Royal Commission through providing a submission to include issues such as:  Casualisation of workforce Dehumanising of service provision Long waiting times for packages Services providers no longer being locally based  1.2 Advise and contribute to	OPCC explored social housing strategies and opportunities adopted by other councils, including City of Moreland.  OPCC Chair emailed Mayor regarding seating being removed in Fitzroy Street.  OPCC supported the 'National Plan for Change: Increasing Housing Security for older women.  1.2 c) OPCC conducted an information session on Seniors Rights (Elder Abuse) in partnership with CaSPA Care and Linking Neighbours.  1.2 d) Community Development & Liaison Officer updated the OPCC on work with CaSPA Care, OPCC and Linking Neighbours.  1.2 e) OPCC members attended the Community Safety Forum Consultation. OPCC feedback regarding the forum was provided to the forum organisers.  1.2 f) The Chair wrote to the Mayor highlighting the perspective of older people on placemaking in Fitzroy Street. Ongoing engagement continued to occur in 2019 with the OPCC and the Placemaking Team in relation to Fitzroy Street.  OPCC acknowledged and advocated the role of the Community Bus in keeping people connected. The Community Bus Review then identified how the service impacts on reducing social isolation.  OPCC continue to support and advocate on the work of Linking Neighbours.
higher density	providers no longer being locally based	Community Bus Review then identified how the service impacts on reducing social isolation.  OPCC continue to support and advocate on the

Version: January 2020 Reviews including the a) Access Planner consulted with OPCC on Access & Inclusion Plan, May Community Bus and Social Support services. b) General Manager Community & Economic b) Advocate for housing Development provide update of Port Phillip's for older residents Housing Strategy. including social and c) See point 1.2 b), c), e,) h) d) Still to be pursued in 2020 public housing, with a focus on older women, e) Addressed in 2018 f) To be pursued in 2020 post internal review. affordability and ageing g) To be consulted post internal review early 2020. in place. c) Stay informed of the h) Community Safety Plan consultation, Alicia Victorian Government Hooper, Senior Health Development Planner, April. **Elder Abuse Actions** OPCC members attended the Community Safety and Guidelines and how Forum, May. they interface with Port i) To be pursued in 2020 see point Phillip and older j) OPCC representative corresponded and met residents with Manager of South Melbourne Market re age friendly infrastructure. This resulted in some d) Gauge experiences of older people in local infrastructure being upgraded. An understanding residential aged care was established for ongoing communication in 2020. facilities. e) Advocate for improved community safety including footpath, lighting and clean streets. Advocate for Council to deliver issues that encourage social connection and acknowledge social isolation as a key issue

Version: January 2020 for some older residents. 1.3 Provide advice and feedback on key strategic and planning action as outlined in the Council Plan 2017-27. This includes: a) Access Plan (Disability Action Plan) b) Implement Port Phillip 'In our Backyard' -Growing Affordable Housing (I-41) c) Review implement the Homelessness Action Strategy - 2015 to 2020 (1-41)d) Installation on plaques, memorials and monuments. (1-79) e) Creative and **Prosperous City** Strategy (Direction 4) f) Port Phillip Social Justice Charter review. (1-43)g) Health & Wellbeing Plan - Advocate on the issue of older people experiencing loneliness and the health issues

			associated "Loneliness is Council's Business"  h) Community Safety Plan i) Review footpath trading policies to promote street activity and accessibility. (1-90) j) Develop a strategic vision and business case for the South Melbourne Market to shape the future direction and investment, and plan for and deliver renewal works. (1-90)	
2 COMMUNICATION & INFORMATION To listen to and communicate with older Port Phillip residents	Direction I – we embrace difference and people belong:  I.I A safe and active community with strong social connections  I.2 An increase in affordable housing  I.3 Access to services that support the health and wellbeing of	7 Communication and information 5 Respect and social inclusion 6 Civic participation and employment	<ul> <li>2.1 Through OPCC meeting agendas identify and raise to Council community issues e.g. via community groups, attending consultations.</li> <li>2.2 Develop OPCC representatives to be able to engage with relevant groups on Council/ OPCC related topics.</li> <li>2.3 Identify community trends relevant to Council through relevant agencies and peak advocacy bodies e.g. social inclusion.</li> <li>Agencies include:</li> <li>COTA Victoria</li> </ul>	<ul> <li>2.1 Issues identified, and actions delivered included:</li> <li>Every Age Count's Campaign signed.</li> <li>Seating in Fitzroy Street.</li> <li>Fitzroy Street placemaking.</li> <li>Anti-racism training.</li> <li>OPCC 20-year anniversary working group established.</li> <li>Older residents in Middle Park reporting issues with street parking in the area during the Grand Prix.</li> <li>Increasing housing security for older persons, especially women.</li> <li>Concerns raised by older residents regarding MSAC and community use.</li> <li>OPCC presentation at MAV Positive Ageing Network (PAN) meeting.</li> </ul>

- our growing community
- I.4 Community diversity is valued and celebrated

Direction 2 - We are connected and it's easy to move around.

- 2.1 An integrated transport network that connects people and places
- 2.3 Our streets and places are designed for people

Direction 4. We are growing and keeping our character:

4.1 A liveable higher density city.

Direction 5. We thrive by harnessing creativity.

5.3 A City where arts, culture and creative expression

- Municipal Association of Victoria (MAV) Positive Ageing Officer
- Australian Association of Gerontology (AAG)
- Victorian, Active Ageing Project (VAAP)
- National Seniors Australia
- 2.4 Contribute to relevant Council publications i.e. Divercity, Insights, Port Phillip This (Council newsletter for Community Sector). Dates of publications to be added to OPCC Agenda.
- 2.5 Organise at least one OPCC Forum or workshop for older residents e.g. Embolden Conference
- 2.6 Explore the opportunity for OPCC to host Age Friendly Training to key Council staff. Training to include Age Friendly Cities Framework and impact of ageism.
- 2.7 Continue to support the promotion of the Linking Neighbours Program:
- a) OPCC to continue to be represented on the Linking Neighbours Leadership Group.

- Victorian Active Ageing Partnership (VAAP) Research & Practice Forum OPCC/Linking Neighbours presentation.
- Adopt a verge initiative.
- OPCC submission to the Royal Commission into Age Care. Two OPCC reps spoke to the submission at the 21 Aug Council meeting.
- ANAM discount for CoPP residents to be promoted to older residents.
- Correspondence to Mayor re FBURA and aged friendly cities framework.
- OPCC advocate for Council to declare a climate emergency.
- Concern that Council does not have profile of actions relating to sustainability.
- South Melbourne Market not being age friendly.
- OPCC Chair presentation at U3APP Seniors Festival Forum on ageing in CoPP.
- Response to resident's correspondence regarding Seniors exercise parks.
- Correspondence to the Minister for Disability, Ageing and Carers on behalf of the OPCC re VAAP Project extension.
- Correspondence in response to resident, 'The Block' and addressing housing & homelessness.
- OPCC and Council to support PCYC.
- OPCC reps attendance at the Ashton Applewhite presentation.
- OPCC response to resident regarding public viewing of CoPP art acquisition.
- 2.2 Actions achieved include:

Version: January 2020 is part of everyday b) OPCC Continue to be - OPCC working groups operating/established included: advised and updated on the • Aged Care Reform Working Group work and progress of the • Seniors Festival Steering Committee Linking Neighbours • OPCC 20th Anniversary Working Group Leadership Group. • LGA Reference Committees Working Group OPCC reps participated on the following: • FBURA Community Forum • Fitzroy Street Placemaking sessions • Walk along Fitzroy Street with Placemaking and Community Strengthening Officers. COTA Vic U3APP • Linking Neighbours Leadership Group • CoPP Multifaith Network • CoPP Multicultural Advisory Committee - OPCC reps attended/presented at the following: • Antiracism Training • Ageism Training (Dr C Barrett) AGMC National Conference VAAP Research & Practice Forum • Embolden Conference MAV PAN meeting 2.3 Community trends and issues identified by OPCC include ageing in place, housing and homelessness

(particularly older women), ageism, transport, community safety, loneliness, Aged Care and

sustainability.

2.4 OPCC featured in the following:

j				<ul> <li>Diversity Magazine:</li> <li>Seniors Festival (October/November edition)</li> <li>Seniors Festival (May/June edition)</li> <li>OPCC feature in CoPP Seniors Festival Program</li> <li>Updated OPCC website with new photo.</li> <li>OPCC featured in Linking Neighbours letter.</li> <li>2.5 'Embolden Conference' - OPCC Forum for 2019 was a held in partnership with Celebrate Ageing.</li> </ul>
				<ul> <li>2.6 OPCC explored training for Council staff to attend. An OPCC rep and Council Officers attended training/forum on 'Innovative approaches to building respect for older people' conducted by Dr Catherine Barrett, as part of this process.</li> <li>2.7 a) OPCC representative participates on the Linking Neighbours Leadership Group (LNLG).</li> <li>b) Linking Neighbours and Seniors Register update are a regular agenda item at OPCC meetings. Both the OPCC rep on the LNLG and Community Development &amp; Liaison Officer provide these updates.</li> </ul>
3 DIVERSITY  To ensure that the OPCC activities reflect the diversity of the older community	Direction I – we embrace difference and people belong:  I.I A safe and active community with strong	6 Civic participation and employment 5 Respect and social inclusion	3.1 Remain informed on the activities of Port Phillip Multicultural, Multifaith, and LGBTI portfolio. Invite Council's Diversity Officer to present at an OPCC meeting.  3.2 Continue to have an OPCC representative on the Port	<ul> <li>3.1 OPCC continues to be informed of the activities of the Multifaith Network through the OPCC rep. OPCC members were invited to attend the Christchurch Prayer Vigil. This was invitation only.</li> <li>3.2 OPCC representative is a member of the Multifaith Network and updates on the work of the committee are a permanent item on the OPCC meeting agenda.</li> </ul>

version, valuarly 2020	social connections  I.3 Access to services that support the health and wellbeing of our growing community  I.4 Community diversity is valued and celebrated		Phillip Multifaith Network and the new Multicultural Advisory Committee to ensure the OPCC remain informed, and where appropriate contribute to the work of the network.  3.3 OPCC member to be represented on the Port Phillip LGBTI Working Group (meets quarterly) and be included in engagement with the new Pride Centre.  3.4 Target diverse older communities including multicultural, Multifaith, LGBTI, and people with disabilities through diverse media outlets and agencies. Encourage to join OPCC and its activities.  3.5 Consider issues affecting recent retirees and younger seniors.  3.6 OPCC members to participate in anti-racism	In October, a member of the OPCC was nominated onto the newly established Port Phillip Multicultural Advisory Committee.  3.3 The OPCC were invited to become a member of the Diversity and Inclusion Rainbow Tick Working Group.  3.4 In 2019 the OPCC did not recruit new members. The Seniors Festival Program continues offer events and activities that celebrate and acknowledge Port Phillip's diverse community.  The Embolden Conference hosted by the OPCC celebrated diverse older people.  3.5 Linking Neighbours Dance Card was After Dark program in senior's festival  3.6 OPCC representative attended the Antiracism training.
4 NETWORKING/ PARTNERSHIPS  To continue and further develop information exchange for networking and partnerships	Direction I – we embrace difference and people belong: I.2 A safe and active community with strong	7 Communication and information 4 Social participation	awareness.  4.1 Through the Council representative officers continue to foster relationships with relevant stakeholders in other Council's.  4.2 OPCC members to participate at relevant Forums.	4.1 Coordinator Access & Inclusion and Community Development & Liaison Officer attended and reported on relevant networks including the MAV PAN.  4.2 OPCC members participated in the following:  - FBURA Community Forum  - CoPP Community Safety Forum

version: January 2020	)		
	social connections  4.1 Access to services that support the health and wellbeing of our growing community  4.2 Community diversity is valued and celebrated Direction 5. We thrive by harnessing creativity.  5.3 A City where arts, culture and creative expression is part of everyday life	4.3 Provide leadership on Council's Seniors Festival Steering Committee. 4.4 Develop relationships and where relevant work in collaboration with, MAV and other key older person's advocacy organisations.	<ul> <li>CoPP Fitzroy Street Placemaking Forum</li> <li>Chair presented at the MAV PAN</li> <li>Vice Chair presented at the VAAP Research &amp; practice forum</li> <li>Members attended the antiracism training and 'Innovative approaches to building respect for older people 'forum.</li> <li>OPCC hosted the Embolden Conference</li> <li>Chair presented at the U3A Seniors Festival Seminar 'Are Victoria and Port Phillip Ageing Well?</li> <li>OPCC reps attended Ashton Applewhite presentation on ageism.</li> <li>OPCC rep attended the Victorian Senior of the Year Award.</li> <li>4.3 OPCC members continued to participate on the Port Phillip Seniors Festival Steering Committee and emceed both the launch and closing events.</li> <li>4.4 In April 2019 OPCC Chair presented at MAV PAN asking if reference committees from other councils would be interested in sharing their work and areas of priority.</li> <li>In August 2019 Jan Bruce MAV Positive Ageing Officer sent an email on behalf of the OPCC asking if councils/reference committees would be interested in working with the OPCC. 14 councils responded.</li> <li>The OPCC LGA reference committees working group was established.</li> </ul>

## 5 SUSTAINABILITY, CLIMATE CHANGE

To consider the implications/impact of climate changes for the ageing population of Port Phillip.

Direction 2 - We are connected and it's easy to move around.

- 2.1 An integrated transport network that connects people and places
- 2.3 Our streets and places are designed for people

Direction 3. We have smart solutions for a sustainable future.

- 3.1 A greener, cooler and more liveable City
- 3.2 A City with lower carbon emissions
- 3.3 A City that is adapting and resilient to climate change

I Outdoor spaces and buildings 8 Community and health services

- 5.1 Continue to liaise with Council's Sustainability and Transport Department on the impact of climate change. Raise awareness of and provide advice on preventative strategies of the impact of climate change on older persons, including heating and cooling.
- 5.2 Provide feedback and advice on key Council actions and strategies including:
- a) Expansion the on-street network of car share vehicles and encourage provision in new developments. (1-57)
- b) Integrate land use and transport planning through a review of the Municipal Strategic Statement. (1-57)
- c) Sustainable City
  Community Action Plan –
  (Direction 3 pg.35)
- d) Development of tools to help the community understand and adapt to the impacts of climate change. (1-68)

5.1 OPCC provided correspondence to the Environmental Sustainability Department in relation to Council's lack of profile within Port Phillip community. In September, a OPCC representative spoke in favour of the motion for Council to declare a climate emergency.

OPCC advocated for Council to explore opportunities to establish the 'adopt a verge' initiative from Vincent Council WA.

- 5.2 Feedback and advice was provided on the following:
- a) OPCC participated in the providing feedback on the proposed Parking Strategy.
- b) to d) No opportunity for OPCC to consult in 2019
- e) OPCC was consulted as part of the Community Bus Review in March 2019 and updated on the outcomes of the Review and recommendations in November.
- f) No opportunity for OPCC to consult in 2019

			e) Delivery of an Integrated Transport plan (1-56)  f) Development of and implementation of a new municipal Waste and Resource Recovery Strategy including an implementation plan to divert organic waste from landfill. (1-70)	
6 PHYSICAL ENVIRONMENT  To continue to promote the concept of Age Friendly Cities	Direction 2 - We are connected and it's easy to move around.  2.1 An integrated transport network that connects people and places  2.2 Demand for parking and car travel is moderated as our City grows  2.3 Our streets and places are designed for people  Direction 3. We have smart solutions for a sustainable future.	I Outdoor spaces and buildings 2 Transportation 3 Housing	6.1 Advocate planning for affordable housing, residential aged care., ageing in place, social inclusion and independent living and align with key stakeholders in planning, including:  a) Critical sites b) FBURA c) Other key planning processes across the organisation 6.2 Maintain involvement in FBURA Community Forum and participate in relevant workshops, community consultations etc. 6.3 Provide advice and consultation on relevant strategies and plans relating to the physical environment including:	<ul> <li>6.1 The OPCC advocated on the following:</li> <li>a) No formal consultation conducted on critical sites.</li> <li>b) Chair provided correspondence to the Mayor in May with the attachment 'Feedback to the draft 'FISHERMANS BEND FRAMEWORK' – The next chapter in Melbourne's growth story'</li> <li>At the September meeting Councillor Voss presented an update on FBURA.</li> <li>In November Cr Voss conducted a FBURA site tour with members of the OPCC.</li> <li>c) Formal consultations were conducted on the following: <ul> <li>Public Spaces Strategy</li> <li>Library Action Plan</li> </ul> </li> <li>6.2 OPCC Community Rep continues to participate on the FBURA Community Forum.</li> <li>6.3 Consultation and advice was provided:</li> <li>a) refer to 6.1 b)</li> <li>b) refer to 1.3 a)</li> </ul>

- 3.1 A greener, cooler and more liveable City
- 3.3 A City that is adapting to climate change Direction 4. We are growing and keeping our character.
- 4.1 Liveability in a high-density City.
- 4.2 A City of diverse and distinctive neighbourhoods and places.

- a) Fishermans Bend Urban
   Renewal Area Public
   Spaces Strategy –
   (Direction 4 pg.35)
- b) Access Plan (Disability Action Plan) – (Direct 2 pg.57)
- c) Renewed Planning Policy – (Direction 4 pg.35)
- d) Public Spaces Strategy –
   (Direction 4 pg.35) e.g.
   Seniors Exercise parks liaise with infrastructure Team.
- e) Port Phillip Planning Scheme and Municipal Strategic Statement.
- f) Emergency management guidelines. (1-78).
- g) St Kilda Marina including process for new lease and developing design guidelines through stakeholder and community engagement. (1-79).
- h) Framework for the St Kilda Road North -Anzac Station precinct and surrounds. (1-79).

- c) No formal consultation conducted with OPCC in 2019
- d) Formal presentation and consultation on Public Spaces Strategy was conducted by the Principal Strategic Advisor at OPCC August meeting.
- e) No formal consultation conducted with OPCC in 2019
- f) No formal consultation conducted with OPCC in 2019
- g) No formal consultation conducted with OPCC in 2019
- h) No formal consultation conducted with OPCC in 2019
- i) Refer to 2.2 & 4.1
- j) Initial presentation and update conducted by General Manager Economic and Community Development at the March meeting.
- k) Conducted in 2018.

			<ul> <li>i) Strategic plan for the St Kilda precinct, including a strategy to revitalise Fitzroy Street. (1-79).</li> <li>j) Review of Housing Strategy.</li> <li>k) Review of the Heritage Policy in the Planning Scheme.</li> </ul>	
7 GOVERNANCE To ensure transparent, sustainable processes for the Committee	Direction 6. Our Commitment to you 6.1.A financially sustainable, high performing, well-governed organisation that puts the community first.	7 Communication and information	<ul> <li>7.1 OPCC Agenda and meeting structure <ul> <li>a) Highlight relevant Council Agenda items, process to be developed.</li> <li>b) Invite relevant officers/stakeholders to provide updates on strategies, actions, plans.</li> </ul> </li> <li>7.2 When relevant and viable nominate OPCC representative to attend and speak at Council meetings on Agenda items and outcomes communicated.</li> <li>7.3 OPCC continue to be represented on key Council Community Forums,</li> </ul>	<ul> <li>7.1 Agenda and meeting structure included:</li> <li>a) OPCC members registered to receive the Council Agenda's prior to Council meeting.</li> <li>b) Stakeholder attendance at meetings included:</li> <li>Community Bus Review, Consultant (Feb)</li> <li>Port Phillip Housing Strategy – General Manager Community &amp; Economic Development (Mar)</li> <li>Placemaking Update including Fitzroy Street - Program Director Placemaking &amp; Snr Placemaking Facilitator (April)</li> <li>Community Safety Plan consultation - Senior Health Development Planner (April)</li> <li>Draft Access and Inclusion Plan consultation, Access Planner (May)</li> <li>Port Phillip Library Consultation, Quest Consulting Director (Aug)</li> <li>OPCC submission to the Royal Commission into Aged Care, Manager Diversity &amp; Inclusion</li> <li>Public Spaces Strategy Consultation, Principal Strategic Advisor (Aug)</li> <li>Precinct Planning Update (FBURA), Cr Bernadine Voss (Sept)</li> </ul>

Version: January 2020 committees and working Community Bus Review Update, Team Leader Community Transport (Nov) groups. 7.4 Seek opportunities to model direct community 7.2 Council meetings addressed by OPCC: involvement when advising 3 April - OPCC 2018 Annual Report on Council 21 August - Aged Care Submission to the Royal Strategies/policies/plans i.e. Commission into Aged Care Quality and Safety 'the Simsa Model' - South 4 September - OPCC member provided a written Melbourne Market. response in relation to the community safety plan endorsement 18 September - OPCC representative spoke in favour of the motion for Council to declare a climate emergency. 7.3 Refer to 2.2 7.4 OPCC conducted the following: • OPCC rep participated in a Fitzroy Street Site Walk with Senior Placemaking Facilitator and Coordinator Community Strengthening (April) OPCC Rep met with interim Manager South Melbourne Market to discuss age friendly infrastructure (Sept) • OPCC attended a FBURA site tour hosted by Cr Voss (Oct) • OPCC Chair met with interim CEO MSAC (Nov)